MONTAGUE 2010 COMMUNITY NEEDS SURVEY

AUGUST 2010

SUMMARY
Priority Responses

Community Needs

- Encourage Business Development
- Improve Roads and Sidewalks
- Downtown Revitalization in Turners Falls and Millers Falls

Community Projects

- Demolish Abandoned Buildings
- Increase Commercial Development
- Reuse of Montague Center School
- Industrial Park Development
- New Public Swimming Area

Social Service Needs

- Youth Violence/Bulling Prevention
- Food Assistance/Food Pantry
- Support for Persons with Disabilities
- Domestic Violence Prevention Services
- Elder Self-Sufficiency Services

Town of Montague – 2010 Community Needs Survey

The following survey is to be used as part of the town's Community Development Strategy. Your input will assist in determining the town's priorities for funding these programs/projects/services over the coming years.

Please rank each subject area on a scale of 1 to 5
(5 indicating the highest priority concern and 1 being the lowest)

GENERAL COMMUNITY NEEDS

Improve Roads and Sidewalks	1	2	3	4	5
Improve Sewer, Water and Drainage Infrastructure	1	2	3	4	5
Improve Public Parks and Recreation areas	1	2	3	4	5
Encourage Business Development	1	2	3	4	5
Downtown Revitalization in Turners and Millers Falls	1	2	3	4	5
Energy Improvements to Public buildings	1	2	3	4	5
Airport Improvements	1	2	3	4	5
Social Service Programs	1	2	3	4	5

SPECIFIC COMMUNITY PROJECTS

Redevelopment of Strathmore Mill	1	2	3	4	5
Landfill remediation and development	1	2	3	4	5
Cultural Heritage Center	1	2	3	4	5
Commercial façade and accessibility improvements	1	2	3	4	5
Industrial Park Development	1	2	3	4	5
Encourage housing for artists	1	2	3	4	5
Community Center	1	2	3	4	5
New Public Works facility	1	2	3	4	5
Demolish abandoned buildings	1	2	3	4	5
New Senior Center	1	2	3	4	5
Housing Rehabilitation Programs	1	2	3	4	5
Replace street signs	1	2	3	4	5
Improve river access	1	2	3	4	5
Wayfinding Signage	1	2	3	4	5
Preservation of Historic resources	1	2	3	4	5
Increase Commercial Development	1	2	3	4	5
Trail restoration on the Montague Plains	1	2	3	4	5
Reuse of Montague Center School	1	2	3	4	5
Parking and Green Spaces in Turners Falls and Millers Falls	1	2	3	4	5
Renovate Elementary Schools	1	2	3	4	5
Sawmill River Improvements	1	2	3	4	5
Develop municipal Geographic Information System	1	2	3	4	5
Unity Park Improvements	1	2	3	4	5
Stabilize former Railroad Salvage building	1	2	3	4	5
New/Renovate main library	1	2	3	4	5
New Public swimming area	1	2	3	4	5

OVER

SOCIAL SERVICE PROGRAM NEEDS

Social Service Programs should support services that are designed to build economic security and self-sufficiency.

Pre-Employment Skills/Job Training	1	2	3	4	5
Financial Literacy/Budgeting Skills	1	2	3	4	5
Vocational Education/Adult Education	1	2	3	4	5
English for Speakers of Other Languages	1	2	3	4	5
Job-Related Childcare Assistance	1	2	3	4	5
Job-Related Transportation Assistance	1	2	3	4	5
Literacy Programs and Training	1	2	3	4	5
General Education Diploma (GED) Classes	1	2	3	4	5
Adult Basic Education (ABE) Classes	1	2	3	4	5
Youth Violence/Bullying	1	2	3	4	5
Domestic Violence Prevention Services	1	2	3	4	5
Support for Persons with Disabilities	1	2	3	4	5
Homelessness Prevention	1	2	3	4	5
Homeownership Counseling	1	2	3	4	5
Drug and Alcohol Abuse -Treatment/Prevention	1	2	3	4	5
Food Assistance/Food Pantry	1	2	3	4	5
Parenting Education/Support	1	2	3	4	5
Elder Self-Sufficiency Services	1	2	3	4	5
Local Transportation	1	2	3	4	5
Earned Income Tax Credit	1	2	3	4	5
Individual Development Accounts	1	2	3	4	5
Mortgage Foreclosure Prevention	1	2	3	4	5

Other Projects/Programs and/or Areas of Concern:

_____

_____

_____

_____

_____

Additional Comments:

_____

_____

_____

_____

_____

Please complete and return this survey either via mail in stamped envelope or drop off at Board of Selectmen office at the town hall. The survey must be returned no later than July 2, 2010. Please call Wendy Bogusz at 413.863.3200 X 108, if you have any questions or comments.

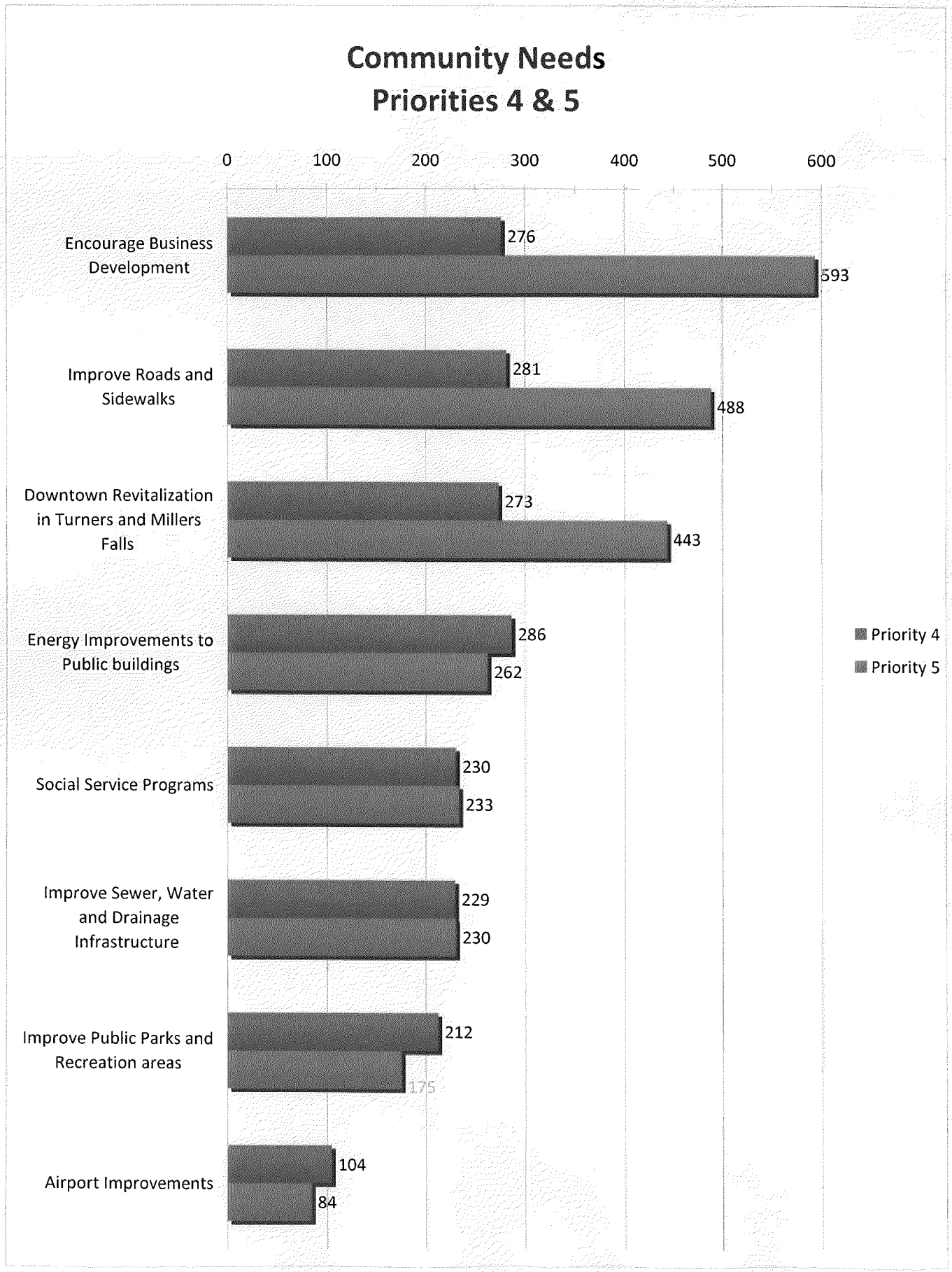
TOWN OF MONTAGUE - SURVEY RESULTS
SURVEY DATE: JUNE 2010
BASED ON TOTAL RESPONDANTS: 1260

Q #	Topic	Priority 4	Priority 5	Total	Percentage
	COMMUNITY NEEDS				
1	Improve Roads and Sidewalks	281	488	769	61%
2	Improve Sewer, Water and Drainage Infrastructure	229	230	459	36%
3	Improve Public Parks and Recreation areas	212	175	387	31%
4	Encourage Business Development	276	593	869	69%
5	Downtown Revitalization in Turners and Millers Falls	273	443	716	57%
6	Energy Improvements to Public buildings	286	262	548	43%
7	Airport Improvements	104	84	188	15%
8	Social Service Programs	230	233	463	37%
	SPECIFIC COMMUNITY PROJECTS				
9	Redevelopment of Strathmore Mill	210	236	446	35%
10	Landfill remediation and development	257	188	445	35%
11	Cultural Heritage Center	130	66	196	16%
12	Commercial façade and accessibility improvements	165	94	259	21%
13	Industrial Park Development	271	255	526	42%
14	Encourage housing for artists	146	86	232	18%
15	Community Center	195	124	319	25%
16	New Public Works facility	157	98	255	20%
17	Demolish abandoned buildings	273	420	693	55%
18	New Senior Center	231	202	433	34%
19	Housing Rehabilitation Programs	222	150	372	30%
20	Replace street signs	119	120	239	19%
21	Improve river access	154	146	300	24%
22	Wayfinding Signage	103	65	168	13%
23	Preservation of Historic resources	228	145	373	30%
24	Increase Commercial Development	304	319	623	49%
25	Trail restoration on the Montague Plains	165	155	320	25%
26	Reuse of Montague Center School	242	313	555	44%
27	Parking and Green Spaces in Turners Falls and Millers F	189	131	320	25%
28	Renovate Elementary Schools	244	194	438	35%
29	Sawmill River Improvements	133	76	209	17%
30	Develop municipal Geographic Information System	78	55	133	11%
31	Unity Park Improvements	201	149	350	28%
32	Stabilize former Railroad Salvage building	172	305	477	38%
33	New/Renovate main library	239	246	485	38%
34	New Public swimming area	176	320	496	39%
	SOCIAL SERVICE PROGRAM NEEDS				
35	Pre-Employment Skills/Job Training	237	275	512	41%
36	Financial Literacy/Budgeting skills	245	180	425	34%
37	Vocational Education/Adult Education	292	229	521	41%
38	English for Speakers of Other Languages	186	237	423	34%
39	Job-Related Childcare Assistance	260	228	488	39%
40	Job-Related Transportation Assistance	245	208	453	36%
41	Literacy Programs and Training	251	204	455	36%
42	General Education Diploma (GED) Classes	255	247	502	40%
43	Adult Basic Education (ABE) Classes	229	209	438	35%
44	Youth Violence/Bullying	266	439	705	56%

SOCIAL SERVICE PROGRAM NEEDS					
Q #	Topic	Priority 4	Priority 5	Total	Percentage
45	Domestic Violence Prevention Services	270	370	640	51%
46	Support for Persons with Disabilities	298	376	674	53%
47	Homelessness Prevention	248	279	527	42%
48	Homeownership Counseling	194	136	330	26%
49	Drug and Alcohol Abuse -Treatment/Prevention	259	271	530	42%
50	Food Assistance/Food Pantry	315	381	696	55%
51	Parenting Education/Support	267	249	516	41%
52	Elder Self-Sufficiency Services	318	314	632	50%
53	Local Transportation	256	343	599	48%
54	Earned Income Tax Credit	208	236	444	35%
55	Individual Development Accounts	156	82	238	19%
56	Mortgage Foreclosure Prevention	213	242	455	36%
	Total by Priority Choice	**12363**	**12901**		

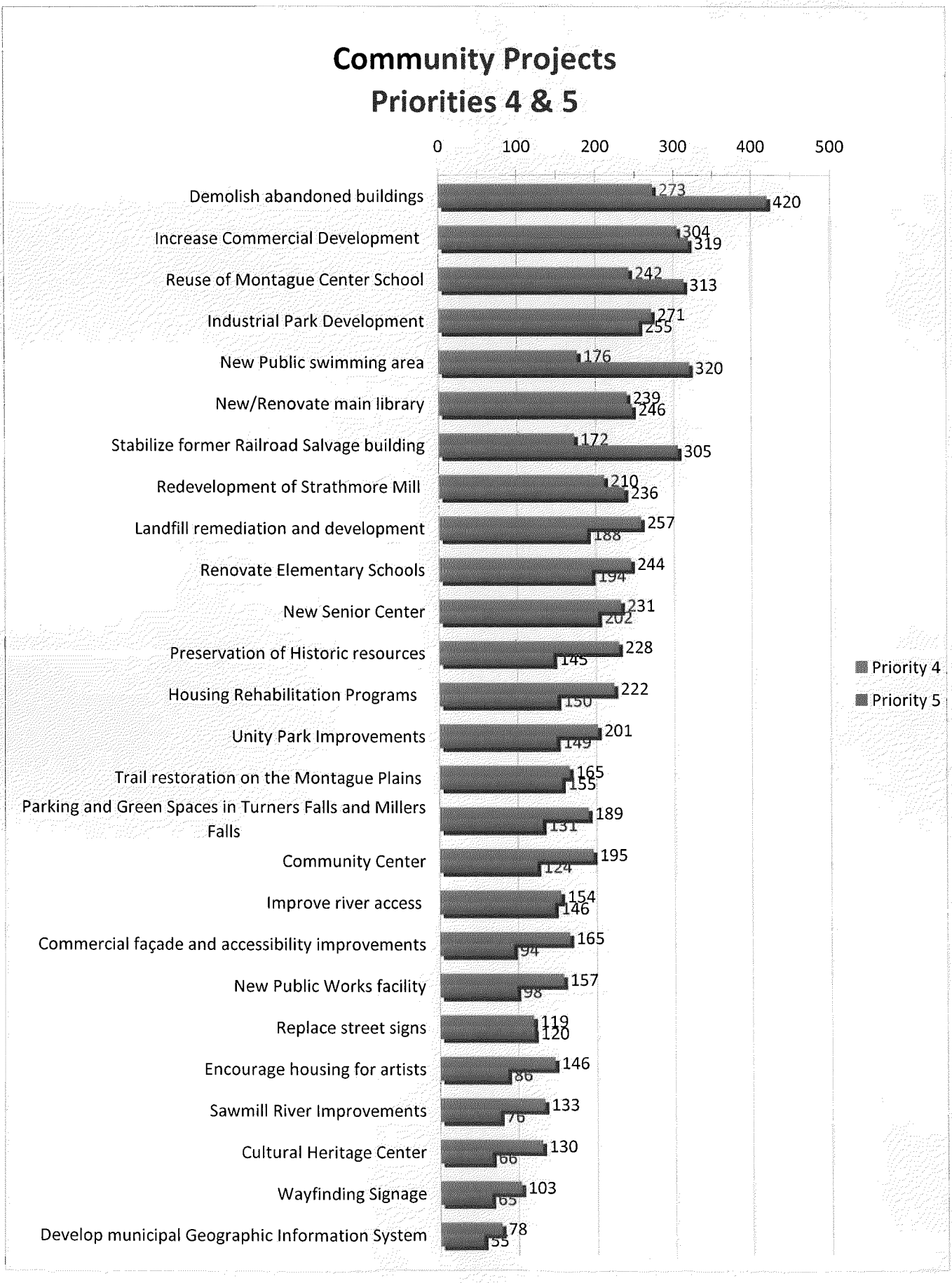
TOWN OF MONTAGUE - SURVEY RESULTS: COMMUNITY NEEDS
SURVEY DATE: JUNE 2010
BASED ON TOTAL RESPONDANTS: 1260

#	Rank	Topic	Priority 4	Priority 5	Total	Percentage
4	1	Encourage Business Development	276	593	869	68.97%
1	2	Improve Roads and Sidewalks	281	488	769	61.03%
5	3	Downtown Revitalization in Turners and Millers Falls	273	443	716	56.83%
6	4	Energy Improvements to Public buildings	286	262	548	43.49%
8	5	Social Service Programs	230	233	463	36.75%
2	6	Improve Sewer, Water and Drainage Infrastructure	229	230	459	36.43%
3	7	Improve Public Parks and Recreation areas	212	175	387	30.71%
7	8	Airport Improvements	104	84	188	14.92%
		Total by Priority Choice	**1787**	**2424**	**4211**	


Community Needs
Priorities 4 & 5
0
100
200
300
400
500
600
Encourage Business Development
276
593
Improve Roads and Sidewalks
281
488
Downtown Revitalization in Turners and Millers Falls
273
443
Energy Improvements to Public buildings
286
262
Social Service Programs
230
233
Improve Sewer, Water and Drainage Infrastructure
229
230
Improve Public Parks and Recreation areas
212
175
Airport Improvements
104
84
Priority 4
Priority 5

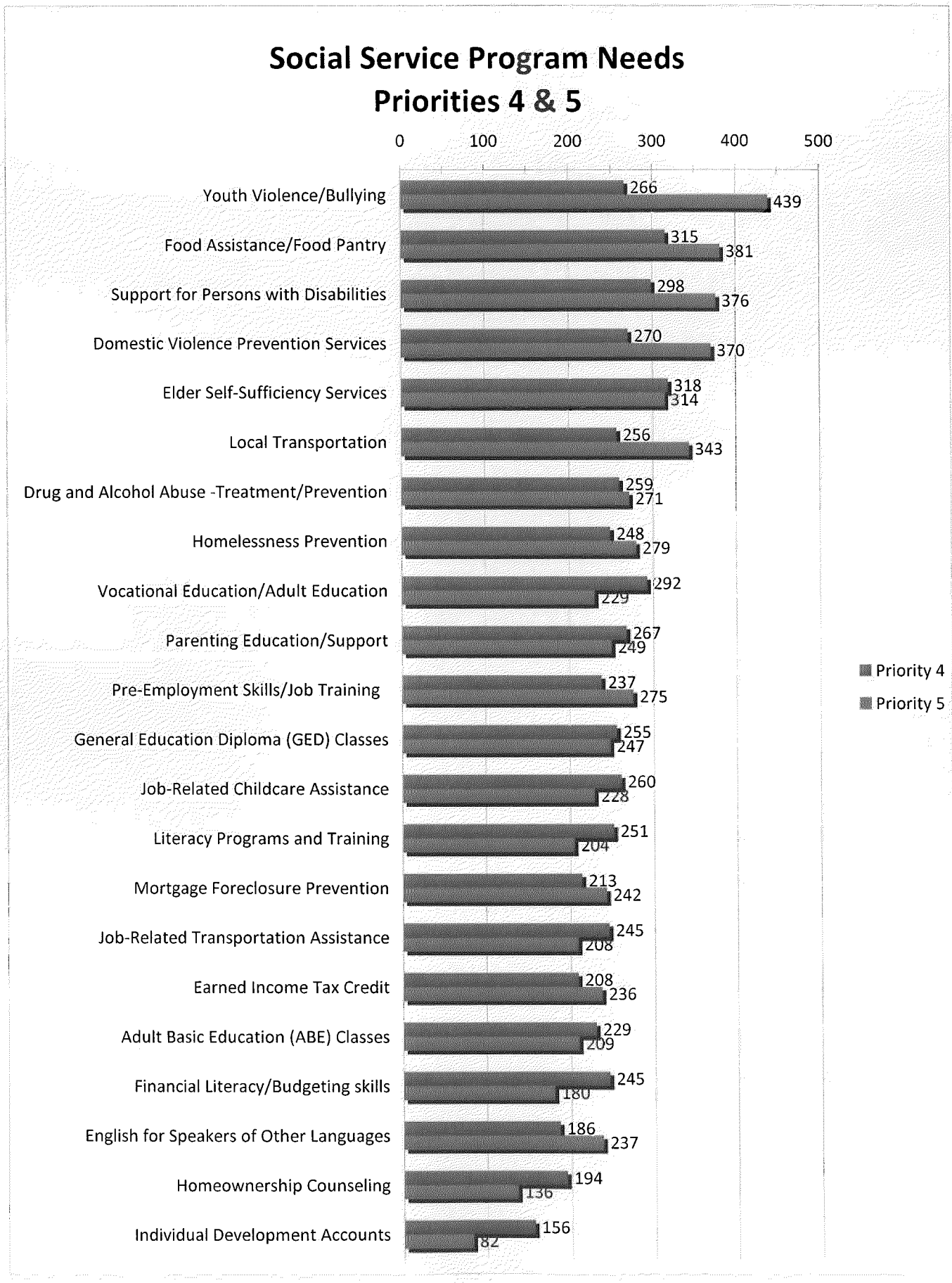
TOWN OF MONTAGUE - SURVEY RESULTS: COMMUNITY PROJECTS
SURVEY DATE: JUNE 2010
BASED ON TOTAL RESPONDANTS: 1260

#	Rank	Topic	Priority 4	Priority 5	Total	Percentage
16	1	Demolish abandoned buildings	273	420	693	55.00%
23	2	Increase Commercial Development	304	319	623	49.44%
25	3	Reuse of Montague Center School	242	313	555	44.05%
12	4	Industrial Park Development	271	255	526	41.75%
33	5	New Public swimming area	176	320	496	39.37%
32	6	New/Renovate main library	239	246	485	38.49%
31	7	Stabilize former Railroad Salvage building	172	305	477	37.86%
8	8	Redevelopment of Strathmore Mill	210	236	446	35.40%
9	9	Landfill remediation and development	257	188	445	35.32%
27	10	Renovate Elementary Schools	244	194	438	34.76%
17	11	New Senior Center	231	202	433	34.37%
22	12	Preservation of Historic resources	228	145	373	29.60%
18	13	Housing Rehabilitation Programs	222	150	372	29.52%
30	14	Unity Park Improvements	201	149	350	27.78%
24	15	Trail restoration on the Montague Plains	165	155	320	25.40%
26	15	Parking and Green Spaces in Turners Falls and Millers Falls	189	131	320	25.40%
14	17	Community Center	195	124	319	25.32%
20	18	Improve river access	154	146	300	23.81%
11	19	Commercial façade and accessibility improvements	165	94	259	20.56%
15	20	New Public Works facility	157	98	255	20.24%
19	21	Replace street signs	119	120	239	18.97%
13	22	Encourage housing for artists	146	86	232	18.41%
28	23	Sawmill River Improvements	133	76	209	16.59%
10	24	Cultural Heritage Center	130	66	196	15.56%
21	25	Wayfinding Signage	103	65	168	13.33%
29	26	Develop municipal Geographic Information System	78	55	133	10.56%
		Total by Priority Choice	**5004**	**4658**	**9662**	


Community Projects
Priorities 4 & 5
0
100
200
300
400
500
Demolish abandoned buildings
273
420
Increase Commercial Development
304
319
Reuse of Montague Center School
242
313
Industrial Park Development
271
255
New Public swimming area
176
320
New/Renovate main library
239
246
Stabilize former Railroad Salvage building
172
305
Redevelopment of Strathmore Mill
210
236
Landfill remediation and development
257
188
Renovate Elementary Schools
244
194
New Senior Center
231
202
Preservation of Historic resources
228
145
Housing Rehabilitation Programs
222
150
Unity Park Improvements
201
149
Trail restoration on the Montague Plains
165
155
Parking and Green Spaces in Turners Falls and Millers Falls
189
131
Community Center
195
124
Improve river access
154
146
Commercial façade and accessibility improvements
165
94
New Public Works facility
157
98
Replace street signs
119
120
Encourage housing for artists
146
86
Sawmill River Improvements
133
76
Cultural Heritage Center
130
66
Wayfinding Signage
103
65
Develop municipal Geographic Information System
78
55
Priority 4
Priority 5

TOWN OF MONTAGUE - SURVEY RESULTS: SOCIAL SERVICE NEEDS
SURVEY DATE: JUNE 2010
BASED ON TOTAL RESPONDANTS: 1260

#	Rank	Topic	Priority 4	Priority 5	Total	Percentage
47	1	Youth Violence/Bullying	266	439	705	55.95%
53	2	Food Assistance/Food Pantry	315	381	696	55.24%
49	3	Support for Persons with Disabilities	298	376	674	53.49%
48	4	Domestic Violence Prevention Services	270	370	640	50.79%
55	5	Elder Self-Sufficiency Services	318	314	632	50.16%
56	6	Local Transportation	256	343	599	47.54%
52	7	Drug and Alcohol Abuse -Treatment/Prevention	259	271	530	42.06%
50	8	Homelessness Prevention	248	279	527	41.83%
40	9	Vocational Education/Adult Education	292	229	521	41.35%
54	10	Parenting Education/Support	267	249	516	40.95%
38	11	Pre-Employment Skills/Job Training	237	275	512	40.63%
45	12	General Education Diploma (GED) Classes	255	247	502	39.84%
42	13	Job-Related Childcare Assistance	260	228	488	38.73%
44	14	Literacy Programs and Training	251	204	455	36.11%
59	14	Mortgage Foreclosure Prevention	213	242	455	36.11%
43	16	Job-Related Transportation Assistance	245	208	453	35.95%
57	17	Earned Income Tax Credit	208	236	444	35.24%
46	18	Adult Basic Education (ABE) Classes	229	209	438	34.76%
39	19	Financial Literacy/Budgeting skills	245	180	425	33.73%
41	20	English for Speakers of Other Languages	186	237	423	33.57%
51	21	Homeownership Counseling	194	136	330	26.19%
58	22	Individual Development Accounts	156	82	238	18.89%
		Total by Priority Choice	**5468**	**5735**	**11203**	


Social Service Program Needs
Priorities 4 & 5
0
100
200
300
400
500
Youth Violence/Bullying
266
439
Food Assistance/Food Pantry
315
381
Support for Persons with Disabilities
298
376
Domestic Violence Prevention Services
270
370
Elder Self-Sufficiency Services
318
314
Local Transportation
256
343
Drug and Alcohol Abuse -Treatment/Prevention
259
271
Homelessness Prevention
248
279
Vocational Education/Adult Education
292
229
Parenting Education/Support
267
249
Pre-Employment Skills/Job Training
237
275
General Education Diploma (GED) Classes
255
247
Job-Related Childcare Assistance
260
228
Literacy Programs and Training
251
204
Mortgage Foreclosure Prevention
213
242
Job-Related Transportation Assistance
245
208
Earned Income Tax Credit
208
236
Adult Basic Education (ABE) Classes
229
209
Financial Literacy/Budgeting skills
245
180
English for Speakers of Other Languages
186
237
Homeownership Counseling
194
136
Individual Development Accounts
156
82
Priority 4
Priority 5