

Town of Montague Police Community Engagement Advisory Committee

On June 29, 2020, the Selectboard established this ad hoc Advisory Group focused as follows:

- **Police Community Engagement** – What are MPD policies and practices relative to community engagement, what is the impact of these practices on key sub-groups, how might they improve?

- This Advisory Group is charged with exploring questions directly relevant to their focus, developing a broader engagement strategy to bring robust community perspective, analyzing what is learned, and reporting of findings and recommendations to the Selectboard. The timeline for this report is to be determined by the Selectboard in collaboration with the group. The groups' work is expected to be independent, but also to intersect and be integrated at key points with the Use of Force and Equity group.

First off we would like to thank the Town of Montague for developing an avenue that allowed us to do this work. The work is important to this community and us for a variety of reasons. Like many things this topic hits home for each of us in different ways. This committee represents many sub groups with a variety of viewpoints which we all agreed was very helpful in developing and implementing the process. In addition the members of this group have very diverse backgrounds which gave varying perspectives as we discussed these issues. The underlying current was one born from the need to be involved locally on a topic that has put a spotlight on race and policing in our nation and affects each of us in different ways. Specifically, this committees desire to examine the relationship between the community at large and the Montague Police Department.

One of the first decisions we had to make was how we would address this issue. The committee spent some time identifying subgroups within the community that should be focused on before ultimately deciding on two subgroups -

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people of color, and youth. While a number of other groups were suggested, given the limited time that the committee had, it was agreed that focusing on these groups would benefit the community as a whole and would translate into equitable policing for everyone. We felt compelled to focus on people of color because nationally and traditionally they have dealt with a disproportionate amount of policing. We also felt that addressing policing and our youth was important to ensure positive interactions at a young age which would translate into dispelling any misconceptions they might have. As daunting as the task seemed - gathering a group of individuals with differing experiences - it was ultimately the differences that deepened our exploration of this topic.

Once the groundwork was laid the hard work began. We needed to decide how best to get the data we were looking for. It was generally agreed that the pandemic limited our ability to get some of this work done. We would all have preferred some more “ face to face ” interaction which would have allowed for more participation from the community and thus more feedback. Given the scope of what we were trying to accomplish it was determined that a survey would be the most effective tool. It allowed us to ask key questions and then drill down into the data to find the results we identified in our key groups. The questions were formed in a way that we felt allowed participants to tell us whatever they wanted us to hear while keeping it as impartial as possible. Overall the composition of the respondents roughly mirrored the race/ethnicity/and gender data for the Town of Montague. We felt that given the pandemic and our limited experience with creating surveys the response was more than we had

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anticipated and all were generally pleased with the numbers. As a whole we would all have liked to see more respondents from our key subgroups but ultimately decided we had done additional outreach in hopes of receiving more feedback. Specifically both school district superintendents were contacted and in turn information about the survey and links to both English and Spanish versions of the survey were given to all students. The Montague Catholic Ministries was also very helpful in getting the message out to the Latino Community who had a significant number of responses thanks to their hard work. We received 26 requests for anonymous follow up contact as part of this survey. It was the unanimous decision of this committee that all respondents be allowed to speak freely and without repercussion from anyone. Equally important was the need to remove any personal information which may have identified an individual or incident. We determined that in order to maintain this discretion two people from this group would hold listening sessions and the content would be summarized and shared. All of the respondents were contacted by a member of the committee but ultimately none of them decided to make an additional statement. In addition to the survey we also worked with the Montague Police department and the Equity and Use of Force committee on data requests. Chief Williams and Lieutenant Bonnett were very forthright with all the information we asked for and explained it in detail. The traffic stop data was interesting, but hard to process. The arrest/call data was almost incomprehensible. We struggled to compare any of this data to our subgroups/other demographics groups. It became clear that a lot of the data recorded here is very arbitrary and nonstandard. The state

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and local municipalities record this data differently which makes it difficult to compare. Ultimately this is a problem at the state level (where this data ends up) which is hopefully being fixed by MA bill S2963 -- the police reform bill. One area of data that was useful is the relationship between race and ethnicity and ticketing versus warnings for traffic stops. This data did show that each subgroup received equivalent numbers of citations and warnings.

We also wanted to get a better picture of how the School Resource Officers (SRO's) were received and perceived by our youth. The surveys contained many comments about the SRO's from students and faculty. Overall the responses were very positive about the relationship these positions have within their districts. The faculty that responded were very supportive of the work being done as were students who rely on them for a variety of reasons. The Chief provided the MOU for both officers which we found useful in understanding the limits of the position. We have also provided a letter received from a long time educator who also works with children at risk extolling the position and the work specifically done by Officer Miner.

While we are proud of the work we did on the survey, we are not professionals, and we recommend that the town consider hiring an expert(s) to continue surveying the town on matters of policing.

There are a few areas that this group has determined the Montague Police Department could improve on.

We all felt strongly that some sort of regularly scheduled "Town Hall" style meeting would benefit both the department

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and the community. There were a few things that had been done in the past like coffee and coco with the Chief and meet and greet with the department K-9. Perhaps even ZOOM style meetings. The department could also do a poll of the community to see what ideas they may have for things they would like to see. So the overall consensus would be more of these types of positive interactions.

Another area of concern for this committee and the Chief is a mental health professional. The Chief did explain that based on call volume this is not a full time position in our Town but one that he sees value in. Currently his department assists but resources are very limited to them. It would be our recommendation that the Department explores the possibility of cooping this position with neighboring towns or exploring the possibility of a state funded professional within the Franklin County Jail who would be available to local municipalities as an on call mental health professional.

We determined that the departments current staffing doesn't allow them to proactively support additional programs that would (re)build positive relationships within our community. There are just two officers patrolling on each shift, one of which is assigned to downtown leaving the other to patrol the other (4) four villages. This level of staffing severely limits the amount of community outreach they can do. Based on this information it is our recommendation that the Chief explore options for adding additional staff.

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And finally, It is our recommendation that from the State level there be consistency in the way demographics are recorded and shared from our local municipalities (IMC) to other agencies. We learned through our dissection of the information supplied to us by the Montague Police that reporting of things like race, ethnicity and even gender are not consistent across the board. Many of the choices and officer in the field has to identify these sub groups are not standard in other databases. This leads to discrepancies' in how they are able to report. We feel strongly that the recording of demographics should have some sort of universal system that is consistent for all departments involved.

In conclusion, based on the information we gathered over the last several months it's clear that the community has a very positive opinion of the Montague Police Department. Given the scope of the work these are the recommendations of our committee.



Sign in

Montague Community Engagement Survey

Questions Responses 384

384 responses



Not accepting responses



Message for respondents

This form is no longer accepting responses

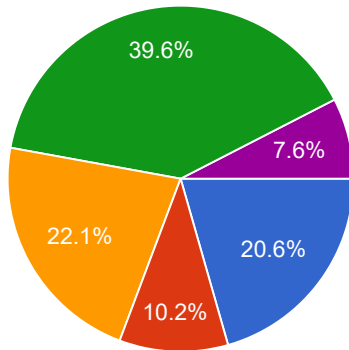
Summary

Question

Individual

Age Group

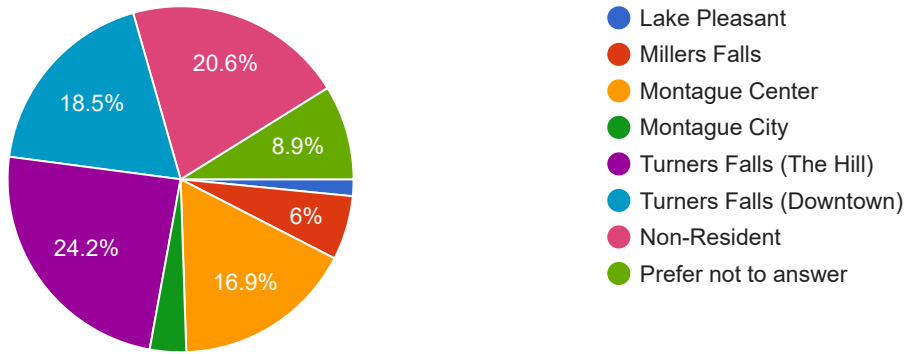
384 responses



- Under 18
- 19 - 25
- 26 - 40
- 41 - 64
- 65 and over

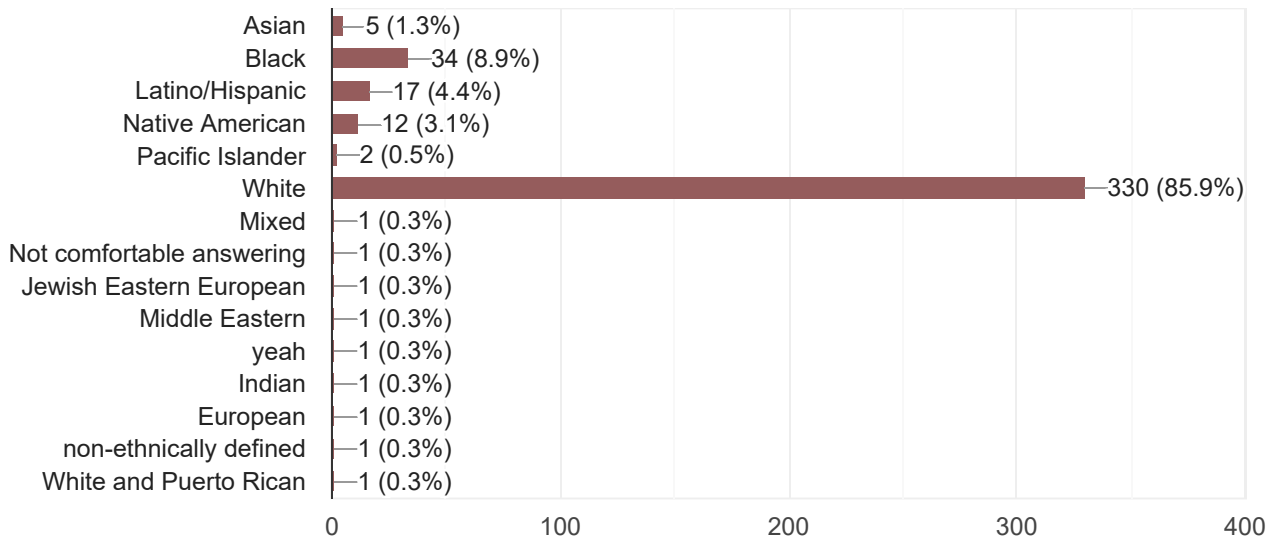
Location

384 responses



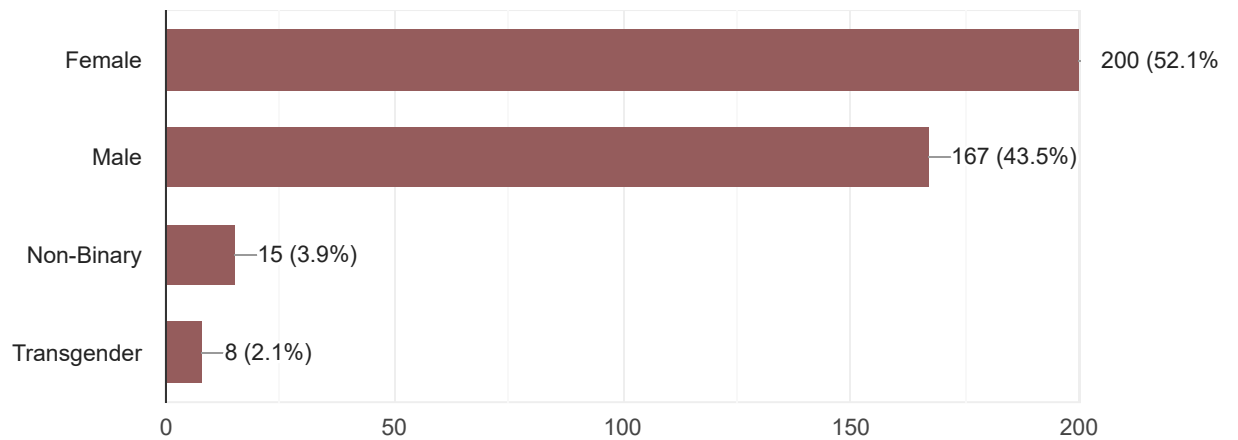
Race/Ethnicity (Check all that apply)

384 responses



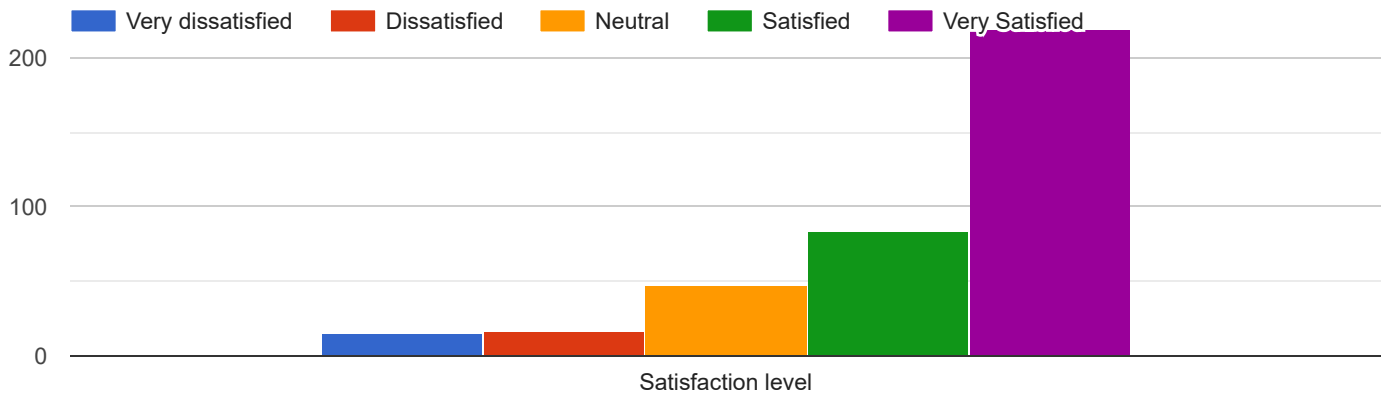
Gender

384 responses

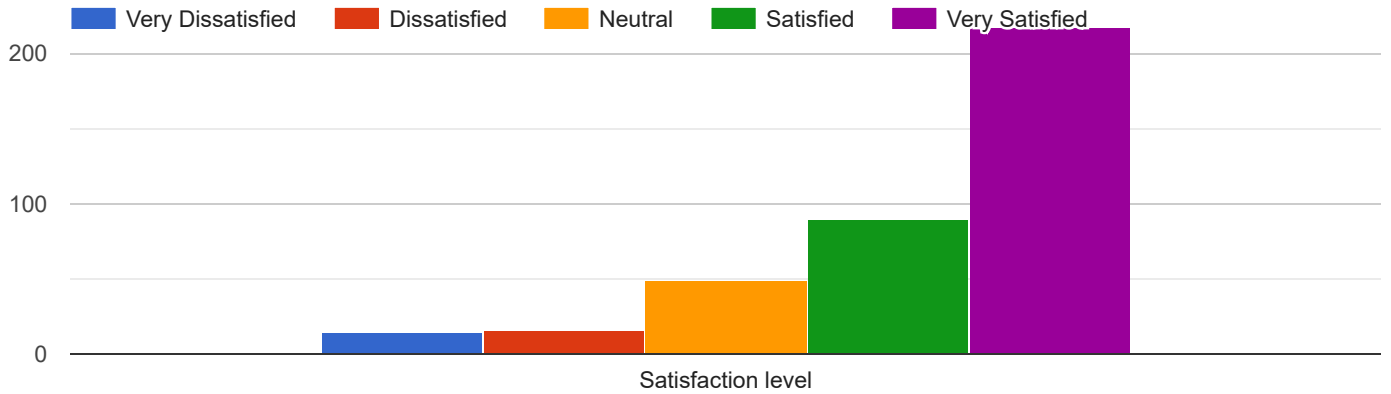


Phone and Tablet Users

When encountering a Montague Police Department officer, how satisfied are you with their professionalism?



When encountering a Montague Police Department officer, how satisfied are you with their courtesy?

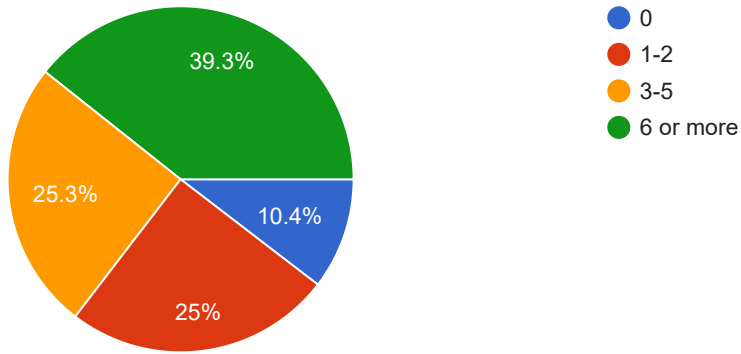


When encountering a Montague Police Department officer, how satisfied are you with their competence?



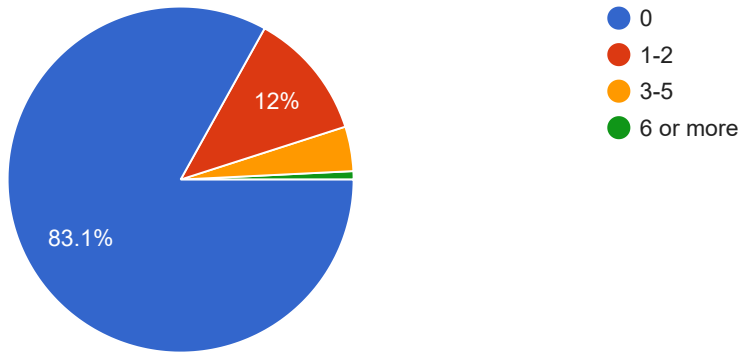
How many positive interactions have you had with the Montague Police, if any?

384 responses



How many negative interactions have you had with the Montague Police, if any?

384 responses



Please describe any positive or negative interactions with the Montague Police that you have experienced or witnessed that you would like to share.

| Age Group | Location | Race/Ethnicity (Check all that apply) | Gender | Please describe any positive or negative interactions with the Montague Police that you have experienced or witnessed that you would like to share. |
|-------------|--------------------------|--|------------------------------------|--|
| 19 - 25 | Montague City | Asian | Female | |
| 65 and over | Prefer not to answer | Asian;Black;Latino/Hispanic; Native American;Pacific Islander;White | Female;Male;Non-Binary;Transgender | None |
| 65 and over | Non-Resident | Asian;Black;Latino/Hispanic; Native American;Pacific Islander;White;yeah | Female;Male;Non-Binary;Transgender | no |
| Under 18 | Turners Falls (The Hill) | Asian;Latino/Hispanic | Female | |
| Under 18 | Non-Resident | Asian;White | Male | didn't have any interaction |
| Under 18 | Turners Falls (Downtown) | Black | Non-Binary | |
| 41 - 64 | Millers Falls | Black | Male | |
| 19 - 25 | Turners Falls (Downtown) | Black | Male | |
| 41 - 64 | Prefer not to answer | Black | Female | I have been fortunate to witness both K-9 officer and Officer Miner interact with the public and have seen multiple situations |
| 19 - 25 | Turners Falls (The Hill) | Black | Male | They have always been respectful to me. I've never had problems with they way they acted. |
| 26 - 40 | Non-Resident | Black | Male | Always treated with respect |
| 26 - 40 | Millers Falls | Black | Male | The Montague police are always friendly |
| 26 - 40 | Turners Falls (Downtown) | Black | Male | Always polite never gave me any issue |
| 19 - 25 | Turners Falls (Downtown) | Black | Transgender | Sexy Police men |
| 19 - 25 | Turners Falls (Downtown) | Black | Male | They helped me find a lost wallet |
| 19 - 25 | Turners Falls (Downtown) | Black | Male | |
| 19 - 25 | Turners Falls (Downtown) | Black | Female | Each time I needed there assistance they showed up promptly and were very professional and used their discretion wisely |
| 19 - 25 | Turners Falls (The Hill) | Black | Transgender | |
| 19 - 25 | Turners Falls (Downtown) | Black | Male | |
| 19 - 25 | Turners Falls (The Hill) | Black | Transgender | |
| 19 - 25 | Turners Falls (Downtown) | Black | Male | |
| Under 18 | Non-Resident | Black | Non-Binary | I like officer Miner at TFHS |
| 41 - 64 | Turners Falls (Downtown) | Black | Female | I was passed out drunk in the middle of the peske park field. An officer after being called found me cared for me and escorted me home safely making sure I had the proper supervision after he left |
| 26 - 40 | Turners Falls (Downtown) | Black | Female | The car seat program is great for the community and very proactive |
| 26 - 40 | Turners Falls (Downtown) | Black | Female | |

Please describe any positive or negative interactions with the Montague Police that you have experienced or witnessed that you would like to share.

| Age Group | Location | Race/Ethnicity (Check all that apply) | Gender | Please describe any positive or negative interactions with the Montague Police that you have experienced or witnessed that you would like to share. |
|-------------|--------------------------|---------------------------------------|-------------|--|
| 65 and over | Non-Resident | Black | Female | <p>MY LETTER PUBLISHED IN THE GREENFIELD RECORDER...</p> <p>While I applaud Montague's intent to explore police practice, it is premature for the Selectboard to decide what topics will be studied. I suggest instead you begin with listening circles engaging many citizens from different backgrounds to get a clearer indication of what to pursue.</p> <p>I am 73 years old and have NEVER been ticketed for a moving violation in Massachusetts. Yet in Turners Fall I was pulled over for no reason and rudely addressed. When later I shared my experience at a predominately People of Color meeting, there was a pervasive sense that this was not an anomaly. Person after person related similar experiences, particularly in Turners Falls: Driving While Black or Brown.</p> <p>And then a few years back an African American artist opened a studio in Turners Falls, Madison on the Street. The Greenfield Recorder reported case after case of relentless racial harassment led by an alliance between another shop owner and the Montague Police.</p> <p>Neither of these cases would be reviewed under the narrow parameters the Selectboard proposes. And there are probably other concerns not delineated within such limitations. It is way too early to narrow the investigation. Listen, please. And listen, especially, to those too often not at the table.</p> |
| Under 18 | Montague Center | Black | Female | <p>City: (REDACTED)</p> |
| Under 18 | Turners Falls (Downtown) | Black | Male | |
| Under 18 | Turners Falls (Downtown) | Black | Female | |
| Under 18 | Turners Falls (Downtown) | Black | Male | |
| 19 - 25 | Millers Falls | Black | Female | They have always been here to help me. |
| Under 18 | Turners Falls (Downtown) | Black | Male | |
| 19 - 25 | Montague Center | Black | Transgender | |
| 26 - 40 | Turners Falls (Downtown) | Black | Non-Binary | Montague PD has outperformed any I have encountered or witnessed. Over the past year it has respectfully supported protest and emotional distress embodied from terror experienced across the country. They have also experienced harassment and abuse from citizens local and not, maintaining their respect and professionalism. |
| 26 - 40 | Turners Falls (Downtown) | Black;White | Male | |
| 26 - 40 | Millers Falls | Black;White | Female | Present at the fire and police open house and took part in a tour. Have interacted with Artie and his handler who have been great with kids and adults educating them. Have watched lee Lester do a couple educational presentations with the kids and he is also great. Sergeant (?) Derry is pleasant and professional |
| Under 18 | Millers Falls | Black;White | Male | |
| 26 - 40 | Turners Falls (Downtown) | European | Male | They helped me during a psychotic event in my life. |
| 41 - 64 | Non-Resident | Indian | Female | Not engaged with at risk youth or versed in mental health. |
| 41 - 64 | Turners Falls (The Hill) | Jewish Eastern European | Female | Montague Police used to follow my husband (who is from an African country) when he went out running, and used to stop him while he was driving for no apparent reason. Montague Police stopped me when I was out walking, for walking in the shoulder instead of the very poorly maintained sidewalk. Montague Police threatened a friend of a friend for getting out of his car to ask directions of a MPD officer. |
| 26 - 40 | Turners Falls (The Hill) | Latino/Hispanic | Male | |
| 26 - 40 | Turners Falls (Downtown) | Latino/Hispanic | Female | My positive interactions are just times that I have waved to officers and they have acknowledged me |
| 26 - 40 | Turners Falls (The Hill) | Latino/Hispanic | Transgender | |
| 19 - 25 | Turners Falls (Downtown) | Latino/Hispanic | Male | Always speak with respect to me |
| 41 - 64 | Montague Center | Latino/Hispanic | Female | |
| 26 - 40 | Turners Falls (Downtown) | Latino/Hispanic | Male | Very professional and helpful while responding to calls |
| 19 - 25 | Turners Falls (Downtown) | Latino/Hispanic | Male | Always speak with respect to me |
| Under 18 | Turners Falls (Downtown) | Latino/Hispanic | Female | |

Please describe any positive or negative interactions with the Montague Police that you have experienced or witnessed that you would like to share.

| Age Group | Location | Race/Ethnicity (Check all that apply) | Gender | Please describe any positive or negative interactions with the Montague Police that you have experienced or witnessed that you would like to share. |
|-------------|--------------------------|---------------------------------------|------------|---|
| 26 - 40 | Turners Falls (Downtown) | Latino/Hispanic | Female | I met the school resource officers puppy when I was picking up meals with my son. It really made him happy because during the beginning of quarantine my son was very sad |
| Under 18 | Millers Falls | Latino/Hispanic | Male | |
| 26 - 40 | Montague Center | Latino/Hispanic | Non-Binary | |
| 26 - 40 | Montague Center | Latino/Hispanic;Native American | Female | they were courteous during an accident with my friend |
| 26 - 40 | Turners Falls (Downtown) | Latino/Hispanic;White | Female | |
| 41 - 64 | Turners Falls (Downtown) | Latino/Hispanic;White | Female | I never had any interactions with the police more than hello. I would like to see them more often walk in street. I never see them in downtown Turners. I think that it would be great if they can walk and be friendly with people, especially young people. I understand also that having a gun is not easy for everybody, I am white and I understand my privilege. |
| 26 - 40 | Turners Falls (Downtown) | Middle Eastern | Non-Binary | |
| 19 - 25 | Turners Falls (Downtown) | Mixed | Female | Lee Lastor was and is a great officer. All my experiences with him have been great. I ran away as a kid and was manhandled into the back of the car before being brought back to the station. I dont know who the officer was, but it was scary. Getting stared at by an officer with K-9 unit wasn't fun either. Nor was getting followed home by a cruiser. Through out my many interactions with MPD. They have always been professional. I have never had a negative interaction. |
| 41 - 64 | Turners Falls (Downtown) | Native American | Male | |
| 65 and over | Non-Resident | Native American | Female | This survey is so flawed.... anyone from California to the Yukon can weigh in. Also, the survey lists from very dissatisfied to very satisfied. It is unclear as to how one moves the list to very satisfied. Looks like you are targeting the Police Officers. |
| 41 - 64 | Millers Falls | Native American | Female | |
| 41 - 64 | Turners Falls (The Hill) | Native American;White | Male | They do their job with a passion for others that goes above and beyond their training. |
| 65 and over | Turners Falls (The Hill) | Native American;White | Female | I did some work with them when Chief Zukowski was in charge. He was professional, caring, and extremely comptent. |
| Under 18 | Non-Resident | Native American;White | Female | that they are kind and they help people |
| Under 18 | Turners Falls (Downtown) | Native American;White | Female | sometimes they pull people over for no reason. they have puled my father for no reason there excuse was "he was teasing the cop" when his exsost is naturally loud the dude fallowed my dad to the house |
| Under 18 | Turners Falls (The Hill) | Native American;White | Female | |
| Under 18 | Non-Resident | Native American;White | Female | I was just selling girlscout cookies to them. |
| 19 - 25 | Non-Resident | non-ethnically defined | Female | Having to work in Montague is terrible but getting to see the fine officers makes it all worth it. |
| 41 - 64 | Prefer not to answer | Not comfortable answering | Female | I don't feel safe or comfortable sharing |
| 26 - 40 | Turners Falls (The Hill) | White | Female | |
| 19 - 25 | Prefer not to answer | White | Male | |
| 26 - 40 | Turners Falls (The Hill) | White | Female | Overall, I have had nothing but very positive interactions with the police (school resource officer, seeing them around town, etc.). However, I was pulled over after having my plate run a couple years ago. My mother, who died in 2003, was connected to the plate somehow. I asked why I was pulled over when approached on both sides of my vehicle by two officers, which was concerning to me. My license was taken and the (young) officer who took it said "we'll get to that" and walked back to his vehicle while I sat there. I did not appreciate the answer and the harsh tone, as I have a right to know why I am being pulled over NOW and was very pleasant to him. It was a little much. He later apologized when he realized I was clearly not the 60 year old woman listed as having the expired license...because she had been dead for 15 years. His tone changed completely and he wished me a nice day. |
| 26 - 40 | Montague City | White | Female | I was speeding on Hatchery road to get my sick child home quickly - officer was understanding and when he realized I have never had issues with driving, allowed me off with a warning. |
| 41 - 64 | Montague Center | White | Female | |
| 41 - 64 | Montague Center | White | Male | Countless times I have seen officers go out of their way with the elderly, children or people in need. |
| 41 - 64 | Montague Center | White | Female | All of my interactions have been at community events and have been very positive. |

Please describe any positive or negative interactions with the Montague Police that you have experienced or witnessed that you would like to share.

| Age Group | Location | Race/Ethnicity (Check all that apply) | Gender | Please describe any positive or negative interactions with the Montague Police that you have experienced or witnessed that you would like to share. |
|-------------|--------------------------|---------------------------------------|--------|--|
| 26 - 40 | Turners Falls (The Hill) | White | Female | |
| 26 - 40 | Prefer not to answer | White | Female | Courteous and knowledgeable, made me feel proud to be part of this community with officers and dispatchers who care about the community they serve |
| 19 - 25 | Montague Center | White | Female | I was driving home one night and came across a hit deer in the middle of the road, the deer was still alive but unable to move. I called the Montague police and they came right away and took care of the situation. I was upset that someone had hit him and didn't assist but the officers who came made me feel at ease. |
| Under 18 | Montague Center | White | Female | I've had many great positive conversations with the police where I never once felt uncomfortable, or scared. |
| 41 - 64 | Montague Center | White | Male | |
| 26 - 40 | Montague Center | White | Female | All police in the department are outstanding! I'm so blessed to have them in my town to keep me and my family safe. |
| 26 - 40 | Montague Center | White | Male | Mine were very neutral. They acted with courtesy and professionalism. Then again, my cases were extremely minor and I am White |
| 41 - 64 | Montague Center | White | Male | Always helpful and there |
| 41 - 64 | Turners Falls (The Hill) | White | Female | |
| 41 - 64 | Montague Center | White | Female | |
| 41 - 64 | Turners Falls (The Hill) | White | Female | |
| 19 - 25 | Turners Falls (The Hill) | White | Female | |
| 19 - 25 | Turners Falls (The Hill) | White | Male | |
| 19 - 25 | Turners Falls (The Hill) | White | Male | |
| 26 - 40 | Turners Falls (The Hill) | White | Male | A family member who moved away years ago was home on a visit and didn't realize that first street was one way. He caught his mistake too late and was turning around when an Officer gave him a ticket anyway which seemed kind of extreme to him. A warning in that situation may have done more for community relations |
| 41 - 64 | Turners Falls (The Hill) | White | Male | Every police officer that I have met is really invested in the community and are very down to earth and easy to talk to. |
| 41 - 64 | Non-Resident | White | Female | Every officer i have encountered has been kind, helpful and able to help with whatever question I have had. |
| 41 - 64 | Turners Falls (The Hill) | White | Female | |
| 41 - 64 | Turners Falls (Downtown) | White | Female | Dan Miner is amazing with the kids at school, he greets them every morning and truly takes the time to get to know each one of them. As a parent of one of the children it's comforting to know he's there. This definitely needs to continue to be funded! |
| 65 and over | Turners Falls (Downtown) | White | Female | Positive: courtesy, attentive and good humored for the most part; Negative: a one time superior attitude that bordered on bullying. |
| 41 - 64 | Turners Falls (The Hill) | White | Female | Regularly visible in town, cordial in public at events |
| 26 - 40 | Turners Falls (Downtown) | White | Female | |
| 26 - 40 | Millers Falls | White | Male | |
| 41 - 64 | Montague Center | White | Male | I have lived in this town my entire life. I have never been treated unfairly by them or had any of my friends involved in a situation where racial bias was an issue. And yes, I have friends of all races, genders, and ethnicity. |
| 41 - 64 | Turners Falls (The Hill) | White | Male | |
| Under 18 | Turners Falls (The Hill) | White | Female | |
| 41 - 64 | Turners Falls (The Hill) | White | Female | They are always professional and fair. They make me and my family feel very protected. |
| 65 and over | Turners Falls (The Hill) | White | Female | Officer could have given me a ticket. Instead he reminded of posted speed. |
| 41 - 64 | Turners Falls (The Hill) | White | Female | I had a difficult situation that then SSGT Williams handled. He was very professional and understanding. He did a great job and maintained confidentiality. |
| 26 - 40 | Montague City | White | Male | |

Please describe any positive or negative interactions with the Montague Police that you have experienced or witnessed that you would like to share.

| Age Group | Location | Race/Ethnicity (Check all that apply) | Gender | Please describe any positive or negative interactions with the Montague Police that you have experienced or witnessed that you would like to share. |
|-------------|--------------------------|---------------------------------------|--------|---|
| 19 - 25 | Turners Falls (The Hill) | White | Male | Montague police helped me recover a stolen item several years ago |
| 41 - 64 | Turners Falls (The Hill) | White | Male | |
| 26 - 40 | Turners Falls (The Hill) | White | Female | Negative interactions were with previous officers, no negative interactions have been encountered in the recent years. |
| 41 - 64 | Turners Falls (The Hill) | White | Female | |
| 41 - 64 | Turners Falls (The Hill) | White | Female | |
| 65 and over | Turners Falls (The Hill) | White | Male | |
| 26 - 40 | Turners Falls (The Hill) | White | Female | They have been helpful with questions, traffic help, and dealing with disturbances |
| 19 - 25 | Non-Resident | White | Male | They never seem to escalate any situations or be unfair. Most officers are known and involved in the community. |
| 41 - 64 | Prefer not to answer | White | Male | Great officers |
| 41 - 64 | Montague Center | White | Female | Always very professional |
| 26 - 40 | Turners Falls (Downtown) | White | Male | |
| 19 - 25 | Turners Falls (The Hill) | White | Female | |
| 26 - 40 | Non-Resident | White | Male | |
| 41 - 64 | Non-Resident | White | Female | |
| 41 - 64 | Montague City | White | Male | |
| 41 - 64 | Turners Falls (The Hill) | White | Male | |
| 41 - 64 | Montague City | White | Female | My issues have to do with posted property enforcement. I sometimes get belligerent trespassers some who are trying to camp. On many occasions I have been refused help based on the officer's assumption that because my property is along the river that I don't own it. I have a survey map as well as have pointed them to the assessors maps available online as proof but have still been refused service as "they don't have time to look that up". I find this infuriating as we ourselves have actually been approached by police on own property and have been asked to provide ID to prove we are the owners. Since I was walking in my own yard I did not have my ID and had to give him my SS # to call in and verify my identity. I was told by that officer when approached "I'm assuming that you are not the property owner." I replied politely "yes sir I am." but was still put through all that but when I call for help suddenly I'm not the owner???? |
| 26 - 40 | Turners Falls (Downtown) | White | Female | |
| 41 - 64 | Turners Falls (The Hill) | White | Female | A few years back I found a wallet of a local police at the Montague elks. He was obviously drinking and had too many. I found his wallet under the pool table. He had returned a few minutes later looking for his wallet I told him I found it and he grabbed it out of my hand very rudely and never said thank you. This was (REDACTED) |
| 65 and over | Montague Center | White | Male | I have never had a negative interaction with the P.D. |
| 65 and over | Turners Falls (The Hill) | White | Male | |
| 41 - 64 | Turners Falls (The Hill) | White | Female | I've called on MPD in the past to help an elderly neighbor suffering from dementia (outside of her house, confused, belligerent). Officers were compassionate and assisted in getting her the help she needed. |
| 41 - 64 | Turners Falls (Downtown) | White | Female | All positive! |
| 19 - 25 | Montague Center | White | Female | |
| 41 - 64 | Montague Center | White | Male | |
| 41 - 64 | Millers Falls | White | Female | Montague's officers are very professional |
| 65 and over | Turners Falls (The Hill) | White | Male | I have actually commented to the police officers on how well they handled situations that I've seen. |
| 26 - 40 | Turners Falls (Downtown) | White | Male | Helped change a flat tire and get keys from inside locked car. |

Please describe any positive or negative interactions with the Montague Police that you have experienced or witnessed that you would like to share.

| Age Group | Location | Race/Ethnicity (Check all that apply) | Gender | Please describe any positive or negative interactions with the Montague Police that you have experienced or witnessed that you would like to share. |
|-------------|--------------------------|---------------------------------------|------------|--|
| 65 and over | Non-Resident | White | Female | Always courteous |
| 41 - 64 | Turners Falls (The Hill) | White | Male | They have always complied to my request professional and friendly. |
| 41 - 64 | Turners Falls (The Hill) | White | Male | Officers have always acted professional, unbiased and competent. |
| 26 - 40 | Millers Falls | White | Male | |
| 41 - 64 | Non-Resident | White | Male | Property owner too many to write |
| 41 - 64 | Millers Falls | White | Male | |
| 26 - 40 | Turners Falls (Downtown) | White | Male | |
| 26 - 40 | Turners Falls (Downtown) | White | Female | |
| 65 and over | Turners Falls (The Hill) | White | Male | Getting my LCT they were very accommodating and polite. |
| 41 - 64 | Millers Falls | White | Male | |
| 41 - 64 | Turners Falls (The Hill) | White | Male | I've not seen any specific instance of inappropriate communication or actions. I've seen police engage people in only a few isolated instances, where it has appeared that they were focused on trying to de-escalate the situation. Not sure that I ever saw them arrest someone. |
| 41 - 64 | Turners Falls (The Hill) | White | Male | I interact with the Montague PD several times a month and find them extremely professional during all interactions |
| 41 - 64 | Non-Resident | White | Female | every interaction I have had has been positive. |
| 41 - 64 | Montague Center | White | Female | I have had nothing but positive interaction with the police they are always friendly, helpful and go out of their way to help |
| 41 - 64 | Montague Center | White | Non-Binary | I am white and masculine in appearance so have had few interactions with police here. But I have brown-skinned friends and neighbors here and in adjacent towns who get pulled over several times a month in Montague for no apparent reason. |
| 26 - 40 | Montague Center | White | Male | Got pulled over and thought I was going to get a ticket but the officer was beyond kind, informative and polite. Only gave me a written warning and had a pleasant conversation. MPD goes above and beyond! |
| 41 - 64 | Non-Resident | White | Female | |
| 41 - 64 | Turners Falls (Downtown) | White | Female | |
| 26 - 40 | Prefer not to answer | White | Male | Friend got in a car accident after going through a really rough patch in his life and I was with him. MPD arrived on scene and handled the incident with such care and professionalism. Truly cared for our well being, not just going through the motions. |
| 26 - 40 | Montague Center | White | Male | They do an amazing job keep up the good work |
| 41 - 64 | Montague Center | White | Male | Every time I've had the pleasure interacting with our police officers, they have displayed well trained, professionalism. |
| 26 - 40 | Prefer not to answer | White | Male | Officers have always been friendly and helpful. |
| 65 and over | Turners Falls (The Hill) | White | Female | |
| Under 18 | Turners Falls (The Hill) | White | Male | I've never really had any interactions with the cops in town but I can respect there jobs. |
| 41 - 64 | Turners Falls (Downtown) | White | Female | The officers and the dispatch have always been helpful to me when I call. |
| 26 - 40 | Turners Falls (The Hill) | White | Female | Every encounter I have had with officer Dobosz or officer Wells has been outstanding. Incredible officers. Great additions to your force |
| 26 - 40 | Montague Center | White | Male | I've stopped and talked to several officers while they are in Montague center watching for speeders. They've always been polite and pleasant. |
| 26 - 40 | Turners Falls (The Hill) | White | Female | Any time I've needed any help MPD has always been there. Fast response |
| 19 - 25 | Non-Resident | White | Male | Speaking with officers they're very kind and professional |
| 26 - 40 | Lake Pleasant | White | Male | I work for a contractor who regularly hires detail officers. I see these officers on a daily basis. They are always good to work with. Our men and women in blue need support from the community now more than ever! I have the upmost respect for the police officers in town they do a job many people could not. BLUE LIVES MATTER! |

Please describe any positive or negative interactions with the Montague Police that you have experienced or witnessed that you would like to share.

| Age Group | Location | Race/Ethnicity (Check all that apply) | Gender | Please describe any positive or negative interactions with the Montague Police that you have experienced or witnessed that you would like to share. |
|-------------|--------------------------|---------------------------------------|------------|---|
| 41 - 64 | Montague Center | White | Male | Always Polite and professional |
| 19 - 25 | Turners Falls (The Hill) | White | Male | |
| 41 - 64 | Montague City | White | Male | |
| 41 - 64 | Montague Center | White | Female | I know personally that Montague officers go out of their way to help members of our community. Unfortunately, we never hear these stories and all too often all that makes the news is negativity and hatred against law enforcement. |
| 41 - 64 | Prefer not to answer | White | Male | Montagne police tend to be very reactive and it does not help the community. The sole negative reaction with a current employee is when I was stopped by the current chief. His sarcastic tone was not appreciated |
| 41 - 64 | Non-Resident | White | Male | Standard reactive department that waits for things to happen does not go looking for crimes |
| 26 - 40 | Prefer not to answer | White | Female | |
| 19 - 25 | Non-Resident | White | Female | Cody Wells is an amazing officer and an all around great person. When you see him out on duty he always has a smile on and you can just tell that he loves working for his community. You can count on him for just about everything! On and off duty he is a protector, always looking out for others. The Montague Police Department is beyond lucky to have Officer Wells! |
| 41 - 64 | Turners Falls (The Hill) | White | Female | Great people doing their job.. |
| 41 - 64 | Montague Center | White | Male | Always respectful and courteous when I see any officer. In stores, on the street etc |
| 26 - 40 | Montague Center | White | Male | |
| 41 - 64 | Montague Center | White | Male | Every time I've had the pleasure interacting with our police officers, they have displayed well trained, professionalism. |
| 19 - 25 | Non-Resident | White | Female | Cody Wells is an amazing officer and an all around great person. When you see him out on duty he always has a smile on and you can just tell that he loves working for his community. You can count on him for just about everything! On and off duty he is a protector, always looking out for others. The Montague Police Department is beyond lucky to have Officer Wells! |
| 26 - 40 | Turners Falls (Downtown) | White | Female | I have been followed and watched around town by officers while just walking to and from places.. normally wouldn't think anything of it except it only happens when I am with my husband (who is black) |
| 65 and over | Montague City | White | Female | |
| 26 - 40 | Turners Falls (Downtown) | White | Female | |
| 41 - 64 | Turners Falls (The Hill) | White | Male | I know a few of them and they are very Professional officers |
| 41 - 64 | Turners Falls (Downtown) | White | Female | |
| 41 - 64 | Montague Center | White | Female | Specifically we have had to request police assistance on a couple of occasions and they were handled with professionalism. |
| 19 - 25 | Non-Resident | White | Female | Cody Wells is an amazing officer and an all around great person. When you see him out on duty he always has a smile on and you can just tell that he loves working for his community. You can count on him for just about everything! On and off duty he is a protector, always looking out for others. The Montague Police Department is beyond lucky to have Officer Wells! |
| 26 - 40 | Montague Center | White | Female | Alright - this was not my experience, because I am white. However, a dear friend who is Latinx had an extremely negative experience where the police charged her with being on drugs even though her drug test came back negative. She spent 2 years in the court system before the case was thrown out about a year and a half ago. All with no evidence at all - I know because I was at the court hearings, including the one where it was finally thrown out. |
| 41 - 64 | Turners Falls (The Hill) | White | Female | I have complete respect and confidence in our local police department. |
| 65 and over | Montague Center | White | Female | I have had two 911medical interventions where the MPD were the first to respond. They were very professional and competent. |
| 41 - 64 | Montague Center | White | Female | |
| 26 - 40 | Non-Resident | White | Male | |
| 26 - 40 | Montague Center | White | Non-Binary | |
| 41 - 64 | Montague Center | White | Female | |
| 65 and over | Millers Falls | White | Male | no |

Please describe any positive or negative interactions with the Montague Police that you have experienced or witnessed that you would like to share.

| Age Group | Location | Race/Ethnicity (Check all that apply) | Gender | Please describe any positive or negative interactions with the Montague Police that you have experienced or witnessed that you would like to share. |
|-------------|--------------------------|---------------------------------------|-------------|--|
| Under 18 | Turners Falls (Downtown) | White | Transgender | Positively positive vibes |
| 41 - 64 | Turners Falls (Downtown) | White | Male | My Father was a Montague Police Officer for many years, and I've Always had a good relationship with the officers. I also worked as an On Call Firefighter with the Turners Falls Fire Department and had Many opportunities to work with them directly, and they Always perform their duties Professionally, and Passionately. We are Lucky to have such a Wonderful Police Department !! |
| 41 - 64 | Prefer not to answer | White | Male | There officers are very professional |
| 41 - 64 | Turners Falls (Downtown) | White | Male | Cop paid for my news paper at fl Roberts one time |
| 41 - 64 | Lake Pleasant | White | Male | Got pulled over, running late and blew a stop sign. Cop was so kind and understanding and completely left me off after making brief small talk. Real people not just a uniform and a badge. Great cops here. |
| 41 - 64 | Non-Resident | White | Male | I teach at Franklin County Technical School and have observed nothing but positive interactions with our student population and their families throughout the years that we have had an SRO in our building. I also spent some time working at Unity Park during the Summer and had several interactions with Montague PD Officers during those years. They handled every situation I witnessed with a calm and understanding demeanor and are were always very skilled at de-escalating some very tense situations in a very therapeutic and peaceful manner. |
| 41 - 64 | Millers Falls | White | Female | |
| 26 - 40 | Turners Falls (The Hill) | White | Male | Professional |
| 41 - 64 | Montague Center | White | Male | |
| 41 - 64 | Turners Falls (The Hill) | White | Female | I am a business owner in Turners and have had to engage the police department several times. They have always responded promptly and most of all compassionately. Whether it be that someone has locked their keys in the car or flipped out on drugs. |
| 41 - 64 | Montague Center | White | Female | When I was getting a traffic ticket, the officer was irritable. I had rolled through a stop sign, so I was at fault but it wasn't the end of the world. I hadn't endangered anyone's life. The officer happened to be at the intersection at the same time. He could've been calmer about it. And I got a ticket, not a warning, despite having an impeccable driving record. |
| 26 - 40 | Montague Center | White | Male | They are a very kind respectful department! |
| 65 and over | Turners Falls (The Hill) | White | Male | |
| 41 - 64 | Turners Falls (The Hill) | White | Female | |
| 41 - 64 | Prefer not to answer | White | Male | <p>(REDACTED) has been incredibly unprofessional to me on a few different occasions in person or over the phone when I've gone in to request assistance around getting a trespass order in place or for some other issues requiring a MPD officer. This stems back over the past few years and has only gotten increasingly worse. I don't call or go in often but when I do he's useless and rude.</p> <p>Chief has done a great job turning around a struggling department with past history of abuses of power and unprofessional behaviors.</p> <p>Hoffman has been an incredible asset to your department and does great work and is kind to people and professional. Thank you!</p> <p>Very happy (REDACTED) is gone he was also another @sshole and very unprofessional going back at least to 2005.</p> <p>The young guys aren't very discreet with confidential business and I've heard things through the spouses of an officers wife or sister of an officer. (REDACTED) has a big mouth I'll let you figure out where stuff comes from potentially both?</p> |
| 26 - 40 | Turners Falls (The Hill) | White | Female | <p>There have been some other unprofessional items here and there at different emergency calls that didn't seem too professional by the younger officers. Some have been very aggressive to patients on emergency medical calls.</p> <p>The police officers are very friendly with their interactions with myself and my family.</p> |
| 41 - 64 | Turners Falls (Downtown) | White | Male | They've always been servants of the community, going all the way back to my first encounters with Geraldine and officer richote |
| 26 - 40 | Turners Falls (The Hill) | White | Female | |
| 26 - 40 | Lake Pleasant | White | Female | |
| 19 - 25 | Prefer not to answer | White | Female | I was harassed by an officer at work while he was off duty. I was 19 years old and he's still on the department. |
| Under 18 | Non-Resident | White | Female | Always nice and helpful |
| 41 - 64 | Non-Resident | White | Male | Always friendly and helpful. They make me feel safe |

Please describe any positive or negative interactions with the Montague Police that you have experienced or witnessed that you would like to share.

| Age Group | Location | Race/Ethnicity (Check all that apply) | Gender | Please describe any positive or negative interactions with the Montague Police that you have experienced or witnessed that you would like to share. |
|-------------|--------------------------|---------------------------------------|------------|--|
| 41 - 64 | Non-Resident | White | Male | They are very fair and respectful |
| 26 - 40 | Prefer not to answer | White | Female | My kids have had wonderful experiences with the school resource officer! |
| 41 - 64 | Non-Resident | White | Male | They were very compassionate to a person who was in crisis. |
| 65 and over | Turners Falls (Downtown) | White | Male | |
| 65 and over | Turners Falls (The Hill) | White | Male | It appears department more concerned about income (personal) then outcome (citizens confidence) |
| 19 - 25 | Montague Center | White | Female | |
| 26 - 40 | Montague City | White | Male | I have been stopped for speeding several times over my lifetime and gotten quite a few tickets which I wasn't thrilled by, but the officers have been professional and quite frankly were justified in the traffic stop. I also see the TFHS SRO frequently at the school and enjoy his presence there. The officers I bump into at the gas station, on the street, etc are always friendly. |
| 41 - 64 | Turners Falls (The Hill) | White | Male | My mother recently passed away and the officers were fantastic with me and my family. I was very encouraged with the professionalism and compassion they showed. |
| 41 - 64 | Montague Center | White | Male | I have never had a bad interaction with the Montague PD. I have found them to be courteous, and professional individuals who live in the community and take their jobs seriously. |
| 41 - 64 | Montague Center | White | Female | |
| 41 - 64 | Non-Resident | White | Male | |
| 65 and over | Turners Falls (The Hill) | White | Female | addressing the homeless at Pesky park, mental health. are you aware of the previous" drug issues in police staff" |
| 41 - 64 | Montague Center | White | Non-Binary | |
| 41 - 64 | Montague City | White | Female | |
| 41 - 64 | Non-Resident | White | Male | Always friendly and helpful. They make me feel safe |
| 65 and over | Millers Falls | White | Male | I was on the Montague Finance Committee and regularly met with the police chief and head dispatcher when they presented their budgets. Those interactions were positive. I also had interactions with a detective during my daughter's divorce ten years ago, and that was also very positive. On the other hand, I was appalled at the behavior of the former chief, especially the newspaper interviews in which he tried to blame other members of the department for what were clearly his own misdeeds and/or mismanagement. I was also upset when he went before the selectboard and accused a local (Black) business owner of having an "illegal business". Nothing ever came of it, but to my knowledge the business owner never received any apology. I have also been told by Black residents that they have been pulled over repeatedly while driving around town. These are anecdotal stories, but I hope your committee can determine if they point to an underlying problem. |
| 65 and over | Turners Falls (The Hill) | White | Female | Years ago, I was the first responder at an accident scene in the winter. It was a teenage driver who might have been drunk. The officers kept this young man standing out in the cold, in his tee shirt, for several minutes, when he was clearly injured and bleeding. I kept saying "please get him a blanket or take him into your car." The police ignored me. |
| 65 and over | Montague Center | White | Female | I have seen officers get very short with people. |
| 41 - 64 | Prefer not to answer | White | Male | |
| 26 - 40 | Montague Center | White | Male | nothing to share |
| 41 - 64 | Montague Center | White | Female | I can think of almost no interactions I have had with Montague police other than directing traffic, so I have almost no experience to draw on to answer these questions, and I have lived in Montague for 18 years. |
| 26 - 40 | Prefer not to answer | White | Female | They seem to have a good group of folks who work there. However, it seems to take them a while to respond to calls, maybe they need more staffing. |
| Under 18 | Non-Resident | White | Female | Always nice and helpful |
| 26 - 40 | Montague Center | White | Male | |
| 41 - 64 | Turners Falls (Downtown) | White | Female | n/a |
| 41 - 64 | Turners Falls (The Hill) | White | Female | |

Please describe any positive or negative interactions with the Montague Police that you have experienced or witnessed that you would like to share.

| Age Group | Location | Race/Ethnicity (Check all that apply) | Gender | Please describe any positive or negative interactions with the Montague Police that you have experienced or witnessed that you would like to share. |
|-------------|--------------------------|---------------------------------------|--------|--|
| 41 - 64 | Lake Pleasant | White | Female | <p>One Positive: I witnessed the Montague police answer several calls about a mental health crisis. It was obvious that one officer has had training on being sensitive to mental health issues, and was gentle, kind, and skilled. However, the other officers were less sensitive, less skilled at deescalation, and less kind to the person who was in crisis. I was very impressed and grateful for the one officer, but this should not be his job. Families should also not have to sit with anxiety about whether the one officer who has skills in this area will show up to help their loved one.</p> <p>One Negative: Officers responding to a call for assistance dealing with youth who were acting out mentioned to the adults that these kids are "bad kids" and "lost causes." This was disappointing to hear when the hope is for them to help with de escalation, and for them to act as good role models, and make connections with the youth in the community, especially those who may be "at risk."</p> |
| 26 - 40 | Turners Falls (Downtown) | White | Female | |
| 41 - 64 | Montague Center | White | Male | I am a first responder for MCFD, and have been to many motor vehicle accidents involving drunk drivers. Montague police officers are always respectful of the parties involved in these incidents. |
| 26 - 40 | Prefer not to answer | White | Male | Police regularly speed down my street, which is in a quiet residential neighborhood, without any blue lights on, putting children and pets at risk. It is not uncommon for me to see police officers texting while working traffic details, or just generally not paying much attention. Police stop in the middle of the road, causing traffic disruptions, for no apparent reason. Police windows are tinted, and they're always in their cars, making it hard to interact with them, even through the window with a wave or a nod (how does this garner trust...?) I'd like to know what police are doing when they drive around my neighborhood. What is it they're looking for? What "safety" is achieved by patrolling? |
| 41 - 64 | Montague Center | White | Male | I have had an experience with a Montague police officer where he brought a level of anger to our interaction that was completely out of proportion to the circumstances, highly unprofessional, and very much at odds with the reality that it is a police officer's job to serve the citizenry. I experienced this as a white person. Knowing how pervasive unconscious racial bias is in our society (without specifically knowing how serious it may or may not be within the Montague police department), this experience has made me concerned about the risk of unjust and harmful experiences for people of color in our community when interfacing with police officers. |
| 41 - 64 | Non-Resident | White | Female | Went with someone who needed to report a crime against their friend. Officer was supportive and knowledgeable about next steps. |
| 26 - 40 | Turners Falls (The Hill) | White | Female | |
| 41 - 64 | Montague Center | White | Female | |
| 26 - 40 | Turners Falls (The Hill) | White | Female | |
| 26 - 40 | Montague Center | White | Female | |
| 26 - 40 | Montague Center | White | Female | The Montague police department is always wonderful and helpful and respond quickly to most situations they are great with children and the resource officer is amazing. The only negative experience I've had in the 37 years of living here is when I needed to call for a domestic issues and I was made to feel like I was the one who had a problem not my ex husband. |
| 41 - 64 | Turners Falls (The Hill) | White | Female | All is well |
| 41 - 64 | Millers Falls | White | Female | |
| 26 - 40 | Lake Pleasant | White | Female | |
| 65 and over | Montague Center | White | Female | As an employee of the GMRSD, I don't remember ever sending a kid to the resource officer for disciplinary reasons. If it seemed appropriate it was always would you you like to go talk to -----. Sometimes the kid would request the visit. I rarely knew the results of the interaction. |
| 19 - 25 | Montague Center | White | Female | |
| 41 - 64 | Turners Falls (The Hill) | White | Female | My mother's elderly cousin was missing from Springfield. He has dementia. Jamie Deery was super helpful to me about how to go about getting a missing persons report going. He also connected with Springfield PD and the group home my mother's cousin wandered away from. He followed up with me and went above and beyond. I really appreciated that. |
| 41 - 64 | Turners Falls (The Hill) | White | Female | |
| 26 - 40 | Turners Falls (The Hill) | White | Male | The fallout from the last chief's scandal has damaged the force's reputation. That is unfortunate, but something to be addressed. |
| 26 - 40 | Turners Falls (The Hill) | White | Female | |
| 65 and over | Non-Resident | White | Male | I volunteer at GMRSD and witness the SRO building relationships bringing students "in" and giving a good "name" to police officers, thereby changing poor public perception of police in general. |
| 41 - 64 | Turners Falls (Downtown) | White | Female | |
| 41 - 64 | Turners Falls (Downtown) | White | Male | |
| 41 - 64 | Non-Resident | White | Female | As (REDACTED), I wanted to express the very positive and supportive relationship we have with the Montague Police Department. They have always been there for all students and staff in a respectful and professional manner. It is extremely beneficial for our school community to have Officer Miner building relationships. |

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| Age Group | Location | Race/Ethnicity (Check all that apply) | Gender | Please describe any positive or negative interactions with the Montague Police that you have experienced or witnessed that you would like to share. |
|-------------|--------------------------|---------------------------------------|------------|--|
| 41 - 64 | Non-Resident | White | Female | |
| 41 - 64 | Montague City | White | Male | As an administrator at the high school I have had numerous interactions with the PD, especially our resource officer Dan Miner. ALL officers have been professional, polite, knew what they were doing and absolutely reliable. The best, so happy to be working beside them. |
| 41 - 64 | Turners Falls (The Hill) | White | Female | |
| 41 - 64 | Montague Center | White | Male | |
| 41 - 64 | Non-Resident | White | Female | |
| 26 - 40 | Turners Falls (The Hill) | White | Female | |
| 41 - 64 | Non-Resident | White | Female | |
| 41 - 64 | Non-Resident | White | Female | I work at TFHS and MPD has always been responsive and helpful in our work with them. |
| 26 - 40 | Non-Resident | White | Female | The police officers are always very kind and to and engaging with my children who are half black. I appreciate this as I do not want them growing up to be frightened by the police. I am also a teacher in the GMRSD school district and have always found the officers to be kind to all the children in my class and school. |
| 41 - 64 | Prefer not to answer | White | Male | |
| 26 - 40 | Millers Falls | White | Female | |
| 41 - 64 | Montague City | White | Male | |
| 41 - 64 | Turners Falls (The Hill) | White | Female | |
| 41 - 64 | Non-Resident | White | Female | Length of time to respond to Avenue A incidents |
| 41 - 64 | Turners Falls (The Hill) | White | Male | |
| 41 - 64 | Turners Falls (The Hill) | White | Female | |
| 41 - 64 | Turners Falls (The Hill) | White | Female | |
| 26 - 40 | Turners Falls (The Hill) | White | Male | My only negative interaction with the Montague PD was with (REDACTED) not professional and Definitely not helpful in both situations escalated the situation and responded in a homophobic unprofessional way. This was a couple years back not that long ago I hope more training has been given to staff that have the "cowboy" syndrome a.k.a. escalating the situation |
| 19 - 25 | Montague City | White | Female | Officers at sporting events (high school) and other community events have always been helpful and kind. I've always felt safe in the community. |
| 41 - 64 | Montague Center | White | Male | |
| 41 - 64 | Montague Center | White | Female | |
| 41 - 64 | Montague Center | White | Female | |
| 41 - 64 | Turners Falls (The Hill) | White | Female | I have witnessed the school resource office play a very supportive role with students and families in our schools. |
| 41 - 64 | Montague Center | White | Female | |
| 19 - 25 | Turners Falls (Downtown) | White | Non-Binary | |
| 65 and over | Montague Center | White | Male | |
| 41 - 64 | Turners Falls (The Hill) | White | Male | |
| 41 - 64 | Prefer not to answer | White | Male | The police department is very professional. |
| 41 - 64 | Prefer not to answer | White | Male | Montague police were very quick in solving the recent murder in the city. |
| 26 - 40 | Turners Falls (The Hill) | White | Female | Any time I've needed any help MPD has always been there. Fast response |

Please describe any positive or negative interactions with the Montague Police that you have experienced or witnessed that you would like to share.

| Age Group | Location | Race/Ethnicity (Check all that apply) | Gender | Please describe any positive or negative interactions with the Montague Police that you have experienced or witnessed that you would like to share. |
|-------------|--------------------------|---------------------------------------|------------|--|
| 41 - 64 | Turners Falls (Downtown) | White | Female | |
| 41 - 64 | Montague Center | White | Female | |
| 26 - 40 | Turners Falls (The Hill) | White | Male | Was advised by an officer that sometimes you have to break the law out of convenience, in regards to concealed carry. |
| 65 and over | Turners Falls (The Hill) | White | Female | |
| 26 - 40 | Turners Falls (Downtown) | White | Male | |
| 41 - 64 | Non-Resident | White | Female | I approached an office, who was on the phone just passing, I said hello and he turned his back to me. |
| Under 18 | Turners Falls (Downtown) | White | Male | |
| Under 18 | Montague City | White | Female | |
| Under 18 | Non-Resident | White | Male | |
| 26 - 40 | Non-Resident | White | Female | Although not a resident of Montague, my interactions with our SRO are always positive and I am appreciative of all he does within our district. |
| Under 18 | Turners Falls (Downtown) | White | Female | |
| Under 18 | Non-Resident | White | Male | |
| Under 18 | Non-Resident | White | Male | |
| 41 - 64 | Non-Resident | White | Female | Really, in most cases, I appreciate the warmth and humanity, even when it's an officer on detail, waving when I wave. |
| 41 - 64 | Non-Resident | White | Male | |
| Under 18 | Prefer not to answer | White | Male | I have never had a interaction with the police |
| Under 18 | Millers Falls | White | Male | None |
| Under 18 | Non-Resident | White | Female | i've never interacted with the montague police |
| Under 18 | Millers Falls | White | Male | they are after the cars with open exhaust |
| Under 18 | Non-Resident | White | Female | None |
| 41 - 64 | Non-Resident | White | Female | I work at Franklin County Technical School and Officer Savine is our Resource Officer. He is always respectful, helpful and works very well with the students and staff members. We are lucky to have him in our building. |
| Under 18 | Non-Resident | White | Female | My grandfather is friends with some of the montage police as he work for the town and everytime iâ€™ve spoken with of them they were very nice and respectful |
| Under 18 | Non-Resident | White | Female | N/A |
| Under 18 | Turners Falls (Downtown) | White | Male | I was at my dads shop because he owns a gun shop and knows all of the police in a lot of the towns and i have met most of them. They are all really nice |
| 41 - 64 | Turners Falls (The Hill) | White | Male | |
| Under 18 | Prefer not to answer | White | Non-Binary | |
| 19 - 25 | Non-Resident | White | Male | trying to speed trap student leaving the Franklin County Technical school or getting to the school where the speed limit goes from a 50 to a 40 |
| 41 - 64 | Turners Falls (The Hill) | White | Female | Officer Sevene is wonderful. |
| 41 - 64 | Millers Falls | White | Female | |
| Under 18 | Non-Resident | White | Male | just talking to them |

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| Age Group | Location | Race/Ethnicity (Check all that apply) | Gender | Please describe any positive or negative interactions with the Montague Police that you have experienced or witnessed that you would like to share. |
|-------------|--------------------------|---------------------------------------|------------|--|
| 65 and over | Turners Falls (Downtown) | White | Female | Have always showed up when I needed reinforcement when bartending. |
| Under 18 | Prefer not to answer | White | Female | |
| 26 - 40 | Non-Resident | White | Female | |
| Under 18 | Prefer not to answer | White | Male | |
| Under 18 | Prefer not to answer | White | Female | |
| Under 18 | Turners Falls (Downtown) | White | Female | |
| Under 18 | Non-Resident | White | Male | |
| Under 18 | Non-Resident | White | Male | they like to speed trap the fcts kids |
| Under 18 | Non-Resident | White | Male | i haven't had any |
| Under 18 | Non-Resident | White | Male | |
| Under 18 | Non-Resident | White | Male | |
| Under 18 | Non-Resident | White | Female | |
| 41 - 64 | Turners Falls (Downtown) | White | Female | |
| Under 18 | Turners Falls (Downtown) | White | Female | |
| Under 18 | Turners Falls (The Hill) | White | Female | |
| Under 18 | Prefer not to answer | White | Female | Haven't had any |
| 26 - 40 | Turners Falls (The Hill) | White | Female | |
| 41 - 64 | Non-Resident | White | Male | |
| 41 - 64 | Non-Resident | White | Male | Our school resources officer has a great reputation with the students and is a true professional. Also the officers we meet during lockdown drills are the same. |
| Under 18 | Prefer not to answer | White | Male | There very nice and helpful |
| 41 - 64 | Non-Resident | White | Male | |
| 41 - 64 | Turners Falls (The Hill) | White | Male | |
| Under 18 | Montague Center | White | Male | There was this one time when I was younger there was an officer and I was at the station because there was a relay meeting going on and I asked for a cop card and he laughed and said this is montague and then I laughed too |
| Under 18 | Non-Resident | White | Female | NA |
| Under 18 | Non-Resident | White | Male | No. |
| Under 18 | Prefer not to answer | White | Non-Binary | |
| 19 - 25 | Turners Falls (Downtown) | White | Male | |
| Under 18 | Turners Falls (The Hill) | White | Female | I haven't had many experiences with them, but when I see them they're being nothing but professional. |
| Under 18 | Non-Resident | White | Female | nope |
| Under 18 | Non-Resident | White | Female | |

Please describe any positive or negative interactions with the Montague Police that you have experienced or witnessed that you would like to share.

| Age Group | Location | Race/Ethnicity (Check all that apply) | Gender | Please describe any positive or negative interactions with the Montague Police that you have experienced or witnessed that you would like to share. |
|-----------|--------------------------|---------------------------------------|------------|---|
| Under 18 | Non-Resident | White | Male | |
| 41 - 64 | Non-Resident | White | Female | |
| Under 18 | Turners Falls (Downtown) | White | Female | none |
| Under 18 | Prefer not to answer | White | Male | There are two Officers from the Montague Police Department that I have had good interactions with and are very professional. The two Officers names are K-9 Officer James Ruddock and School Resource Officer Michael Sevene. |
| Under 18 | Non-Resident | White | Female | My grandfather is friends with some of the montage police as he work for the town and everytime iâ€™ve spoken with of them they were very nice and respectful |
| Under 18 | Turners Falls (The Hill) | White | Non-Binary | |
| Under 18 | Millers Falls | White | Male | no |
| Under 18 | Non-Resident | White | Female | |
| Under 18 | Prefer not to answer | White | Female | I haven't meet the Montague Police before. |
| 41 - 64 | Non-Resident | White | Male | I see one everyday He is very good with the students. |
| Under 18 | Prefer not to answer | White | Male | |
| Under 18 | Prefer not to answer | White | Female | I didn't have any interactions with the Montague Police |
| Under 18 | Millers Falls | White | Female | |
| 41 - 64 | Turners Falls (Downtown) | White | Male | |
| 41 - 64 | Non-Resident | White | Male | |
| 41 - 64 | Non-Resident | White | Female | I've had several instances where I've had to call 911 due to medical emergencies for my elderly mother and the police that responded were extremely professional, helpful, and compassionate. |
| Under 18 | Non-Resident | White | Male | I haven't met any officers |
| Under 18 | Prefer not to answer | White | Female | |
| Under 18 | Prefer not to answer | White | Non-Binary | |
| Under 18 | Non-Resident | White | Male | |
| Under 18 | Turners Falls (Downtown) | White | Female | I don't have anything to share because I haven't been around one for a while. |
| 26 - 40 | Millers Falls | White | Female | When I proposed issues, the chief would respond in a nice way. Nothing was ever done though. |
| Under 18 | Turners Falls (Downtown) | White | Female | Well I've had nice conversations with our student resource officer in and out of school |
| Under 18 | Turners Falls (The Hill) | White | Male | |
| 19 - 25 | Turners Falls (Downtown) | White | Female | |

Please describe any positive or negative interactions with the Montague Police that you have experienced or witnessed that you would like to share.

| Age Group | Location | Race/Ethnicity (Check all that apply) | Gender | Please describe any positive or negative interactions with the Montague Police that you have experienced or witnessed that you would like to share. |
|-----------|--------------------------|---------------------------------------|--------|--|
| 41 - 64 | Lake Pleasant | White | Male | While most interactions I have with Montague Police are neutral (e.g., when I drive by a construction site that is monitored by the police), for the sake of improving police performance I want to share a negative experience: I called on the police to check on power lines that were still connected and hanging at face level in a high-pedestrian-traffic area of the village of Lake Pleasant (directly on the path where EVERYBODY in the village goes to the post office to collect their mail), hoping that the police might have access to some resources or information that would help me and my fellow villagers feel safe in the presence of a downed power line. When the young officer arrived he made me feel like an incompetent fool, because he ASSUMED (I asked him: he had no evidence or actual information about his assumption) that the power line had been shut down, whereas all power had been restored in the village and there was no evidence that the line was inactive. He offered no empathy for my concern that others might also be concerned about the downed power line, and that we might in fact be in danger because of it. After the officer's lack of assistance with the downed power line, he and his colleague proceeded to walk out past a no-trespassing barrier onto the broken Bridge of Names, apparently just to have a look, sending the implicit message that his lack of assistance with the downed power line was not caused by a busy schedule or other important matters he had to attend to, but merely because he was not concerned about my concern about villagers' safety. The whole experience made me less likely to trust and call on the Montague Police for assistance. |
| 26 - 40 | Turners Falls (The Hill) | White | Male | I have seen nothing but positive interactions from Montague Police officers towards the citizen of our town. |
| 26 - 40 | Montague Center | White | Male | |
| 41 - 64 | Turners Falls (The Hill) | White | Female | |
| 41 - 64 | Turners Falls (Downtown) | White | Female | |
| Under 18 | Montague Center | White | Female | |
| Under 18 | Non-Resident | White and Puerto Rican | Male | I have never had an interaction |

Are there any changes you would like to see to policing in Montague?

| Age Group | Location | Race/Ethnicity (Check all that apply) | Gender | Are there any changes you would like to see to policing in Montague? |
|-------------|--------------------------|--|------------------------------------|---|
| 19 - 25 | Montague City | Asian | Female | |
| 65 and over | Prefer not to answer | Asian;Black;Latino/Hispanic; Native American;Pacific Islander;White | Female;Male;Non-Binary;Transgender | All of them |
| 65 and over | Non-Resident | Asian;Black;Latino/Hispanic; Native American;Pacific Islander;White;yeah | Female;Male;Non-Binary;Transgender | yeah |
| Under 18 | Turners Falls (The Hill) | Asian;Latino/Hispanic | Female | |
| Under 18 | Non-Resident | Asian;White | Male | no |
| Under 18 | Turners Falls (Downtown) | Black | Non-Binary | More of them |
| 41 - 64 | Millers Falls | Black | Male | |
| 19 - 25 | Turners Falls (Downtown) | Black | Male | |
| 41 - 64 | Prefer not to answer | Black | Female | Much more training on a weekly basis, both physical and procedural. |
| 19 - 25 | Turners Falls (The Hill) | Black | Male | No |
| 26 - 40 | Non-Resident | Black | Male | No |
| 26 - 40 | Millers Falls | Black | Male | More police present |
| 26 - 40 | Turners Falls (Downtown) | Black | Male | Hire more officers for the bad people get to calls faster |
| 19 - 25 | Turners Falls (Downtown) | Black | Transgender | No clothes sexy men |
| 19 - 25 | Turners Falls (Downtown) | Black | Male | More patrols on 4th street |
| 19 - 25 | Turners Falls (Downtown) | Black | Male | |
| 19 - 25 | Turners Falls (Downtown) | Black | Female | More community interactions |
| 19 - 25 | Turners Falls (The Hill) | Black | Transgender | |
| 19 - 25 | Turners Falls (Downtown) | Black | Male | |
| 19 - 25 | Turners Falls (The Hill) | Black | Transgender | |
| 19 - 25 | Turners Falls (Downtown) | Black | Male | |
| Under 18 | Non-Resident | Black | Non-Binary | No |
| 41 - 64 | Turners Falls (Downtown) | Black | Female | I think the more officers need to be hired and training increased. |
| 26 - 40 | Turners Falls (Downtown) | Black | Female | |
| 26 - 40 | Turners Falls (Downtown) | Black | Female | |
| 65 and over | Non-Resident | Black | Female | Deeper connections between police and more marginalized communities must be fostered. The Department needs to move beyond its comfort zone and engage with and listen to voices that are underrepresented. Montague is a wonderful garden! Celebrate the differences! |
| Under 18 | Montague Center | Black | Female | |
| Under 18 | Turners Falls (Downtown) | Black | Male | |
| Under 18 | Turners Falls (Downtown) | Black | Female | |
| Under 18 | Turners Falls (Downtown) | Black | Male | |
| 19 - 25 | Millers Falls | Black | Female | I'd like to see them walking around more. |

Are there any changes you would like to see to policing in Montague?

| Age Group | Location | Race/Ethnicity (Check all that apply) | Gender | Are there any changes you would like to see to policing in Montague? |
|-------------|--------------------------|---------------------------------------|-------------|---|
| Under 18 | Turners Falls (Downtown) | Black | Male | |
| 19 - 25 | Montague Center | Black | Transgender | |
| 26 - 40 | Turners Falls (Downtown) | Black | Non-Binary | Funding for this committee should be redistributed to training funds for our police force. |
| 26 - 40 | Turners Falls (Downtown) | Black;White | Male | |
| 26 - 40 | Millers Falls | Black;White | Female | |
| Under 18 | Millers Falls | Black;White | Male | |
| 26 - 40 | Turners Falls (Downtown) | European | Male | No |
| 41 - 64 | Non-Resident | Indian | Female | Mental health training |
| 41 - 64 | Turners Falls (The Hill) | Jewish Eastern European | Female | I would like MPD officers to go through an empathy-building experience, not just a cognitive training, where they have to be vulnerable and get into emotions, to understand how the way they treat community members and guests has a real impact on people. |
| 26 - 40 | Turners Falls (The Hill) | Latino/Hispanic | Male | |
| 26 - 40 | Turners Falls (Downtown) | Latino/Hispanic | Female | More police down town at night |
| 26 - 40 | Turners Falls (The Hill) | Latino/Hispanic | Transgender | |
| 19 - 25 | Turners Falls (Downtown) | Latino/Hispanic | Male | |
| 41 - 64 | Montague Center | Latino/Hispanic | Female | |
| 26 - 40 | Turners Falls (Downtown) | Latino/Hispanic | Male | More cops downtown |
| 19 - 25 | Turners Falls (Downtown) | Latino/Hispanic | Male | |
| Under 18 | Turners Falls (Downtown) | Latino/Hispanic | Female | |
| 26 - 40 | Turners Falls (Downtown) | Latino/Hispanic | Female | |
| Under 18 | Millers Falls | Latino/Hispanic | Male | |
| 26 - 40 | Montague Center | Latino/Hispanic | Non-Binary | |
| 26 - 40 | Montague Center | Latino/Hispanic;Native American | Female | racial profile training , beyond your stop awareness training, structural biases training |
| 26 - 40 | Turners Falls (Downtown) | Latino/Hispanic;White | Female | |
| 41 - 64 | Turners Falls (Downtown) | Latino/Hispanic;White | Female | I am from a country where the local police don't have guns, and I think that educate the police in other languages, cultures, and psychology would be a great idea. How diverse is the police department? I cannot tell you if we have police who is not white, or is not a man because they are never close to people, always in the car. They should have courses and workshops about who interact with people with disabilities, women, different cultures and languages, and better physical condition instead of guns. |
| 26 - 40 | Turners Falls (Downtown) | Middle Eastern | Non-Binary | |
| 19 - 25 | Turners Falls (Downtown) | Mixed | Female | Don't stare at people who are minding thier business, and try not to manhandle middle schoolers who are already upset. |
| 41 - 64 | Turners Falls (Downtown) | Native American | Male | I'd like to see the bike patrol brought back. |
| 65 and over | Non-Resident | Native American | Female | |
| 41 - 64 | Millers Falls | Native American | Female | no |
| 41 - 64 | Turners Falls (The Hill) | Native American;White | Male | Not qualified to answer. Nor are most. |

Are there any changes you would like to see to policing in Montague?

| Age Group | Location | Race/Ethnicity (Check all that apply) | Gender | Are there any changes you would like to see to policing in Montague? |
|-------------|--------------------------|---------------------------------------|--------|---|
| 65 and over | Turners Falls (The Hill) | Native American;White | Female | No...I think they handle things really well. Don't mess with them and you won't have a problem. Mess with them, and you will be handled professionally. |
| Under 18 | Non-Resident | Native American;White | Female | no |
| Under 18 | Turners Falls (Downtown) | Native American;White | Female | yea |
| Under 18 | Turners Falls (The Hill) | Native American;White | Female | |
| Under 18 | Non-Resident | Native American;White | Female | no |
| 19 - 25 | Non-Resident | non-ethnically defined | Female | Tighter pants please |
| 41 - 64 | Prefer not to answer | Not comfortable answering | Female | A true community review board with power to hold th e department accountable. New Chief. Better training. More diversity among staff. |
| 26 - 40 | Turners Falls (The Hill) | White | Female | |
| 19 - 25 | Prefer not to answer | White | Male | |
| 26 - 40 | Turners Falls (The Hill) | White | Female | Not overall, just with my above interaction, the attitude was not necessary, especially when I was pulled over for a mistake. |
| 26 - 40 | Montague City | White | Female | |
| 41 - 64 | Montague Center | White | Female | Not at all. In my opinion they are doing a great job. |
| 41 - 64 | Montague Center | White | Male | |
| 41 - 64 | Montague Center | White | Female | I don't know if this is a change, but perhaps more training due to the black lives matter movement |
| 26 - 40 | Turners Falls (The Hill) | White | Female | |
| 26 - 40 | Prefer not to answer | White | Female | |
| 19 - 25 | Montague Center | White | Female | Possibly more police patrolling. |
| Under 18 | Montague Center | White | Female | Nope |
| 41 - 64 | Montague Center | White | Male | |
| 26 - 40 | Montague Center | White | Female | Keep up the good work! |
| 26 - 40 | Montague Center | White | Male | Actively being aware of biases and always professionally growing |
| 41 - 64 | Montague Center | White | Male | No |
| 41 - 64 | Turners Falls (The Hill) | White | Female | |
| 41 - 64 | Montague Center | White | Female | |
| 41 - 64 | Turners Falls (The Hill) | White | Female | |
| 19 - 25 | Turners Falls (The Hill) | White | Female | |
| 19 - 25 | Turners Falls (The Hill) | White | Male | More interaction with kids show the community why cops are not bad people |

Are there any changes you would like to see to policing in Montague?

| Age Group | Location | Race/Ethnicity (Check all that apply) | Gender | Are there any changes you would like to see to policing in Montague? |
|-------------|--------------------------|---------------------------------------|--------|--|
| 19 - 25 | Turners Falls (The Hill) | White | Male | More interaction with kids show the community why cops are not bad people |
| 26 - 40 | Turners Falls (The Hill) | White | Male | Just keep working on Community Relations and Community Policing. With the national dialogue so intense right now, earning, building and maintaining trust is the one factor that will improve relations. |
| 41 - 64 | Turners Falls (The Hill) | White | Male | More officers |
| 41 - 64 | Non-Resident | White | Female | More community policing |
| 41 - 64 | Turners Falls (The Hill) | White | Female | |
| 41 - 64 | Turners Falls (Downtown) | White | Female | I would like to see better follow through on removing known drug houses . |
| 65 and over | Turners Falls (Downtown) | White | Female | Cops consistent walking streets/neighborhoods could stem drug trafficking and get to know the kids who are playing outside. |
| 41 - 64 | Turners Falls (The Hill) | White | Female | None I can think of |
| 26 - 40 | Turners Falls (Downtown) | White | Female | |
| 26 - 40 | Millers Falls | White | Male | |
| 41 - 64 | Montague Center | White | Male | Yes, funding that allows them to patrol with more than 2 officers per shift. Puts them in danger if there is a life and death situation and back up is 20 minutes away. More Police presents where folks can stop and talk with them - meet them and see that they are great ambassadors for our community who truly care about ALL the people they are charged with protecting. |
| 41 - 64 | Turners Falls (The Hill) | White | Male | |
| Under 18 | Turners Falls (The Hill) | White | Female | |
| 41 - 64 | Turners Falls (The Hill) | White | Female | No. Please don't change anything. |
| 65 and over | Turners Falls (The Hill) | White | Female | They need more community support. We should trust them. We are lucky to have such a great dept. we should focus on the many positives. Not negative and second guessing |
| 41 - 64 | Turners Falls (The Hill) | White | Female | |
| 26 - 40 | Montague City | White | Male | I would like to montague police move away from civil service |
| 19 - 25 | Turners Falls (The Hill) | White | Male | |
| 41 - 64 | Turners Falls (The Hill) | White | Male | |
| 26 - 40 | Turners Falls (The Hill) | White | Female | More focus on following the law, being the law, and officers recognizing they are not above the law. |
| 41 - 64 | Turners Falls (The Hill) | White | Female | |
| 41 - 64 | Turners Falls (The Hill) | White | Female | |
| 65 and over | Turners Falls (The Hill) | White | Male | No |
| 26 - 40 | Turners Falls (The Hill) | White | Female | |

Are there any changes you would like to see to policing in Montague?

| Age Group | Location | Race/Ethnicity (Check all that apply) | Gender | Are there any changes you would like to see to policing in Montague? |
|-------------|--------------------------|---------------------------------------|--------|---|
| 19 - 25 | Non-Resident | White | Male | No. |
| 41 - 64 | Prefer not to answer | White | Male | More proactive |
| 41 - 64 | Montague Center | White | Female | More officers walking downtown |
| 26 - 40 | Turners Falls (Downtown) | White | Male | More drive through on N st |
| 19 - 25 | Turners Falls (The Hill) | White | Female | |
| 26 - 40 | Non-Resident | White | Male | |
| 41 - 64 | Non-Resident | White | Female | |
| 41 - 64 | Montague City | White | Male | No |
| 41 - 64 | Turners Falls (The Hill) | White | Male | |
| 41 - 64 | Montague City | White | Female | When asked for help to actually help. |
| 26 - 40 | Turners Falls (Downtown) | White | Female | |
| 41 - 64 | Turners Falls (The Hill) | White | Female | |
| 65 and over | Montague Center | White | Male | Yes, I don't feel the current coverage level is high enough. There should be at least one more officer per shift on the road and SROs maintained in the schools. |
| 65 and over | Turners Falls (The Hill) | White | Male | None |
| 41 - 64 | Turners Falls (The Hill) | White | Female | I am very satisfied with MPD's policing and appreciate most of all having officers visible throughout town. One of my first encounters with MPD was years ago while I was running on the bike path and passed Sgt. Laster on the Segway. I was so impressed that he was patrolling the path and his presence and visibility made me feel at ease and very safe. |
| 41 - 64 | Turners Falls (Downtown) | White | Female | Give them back their money to their budget! |
| 19 - 25 | Montague Center | White | Female | |
| 41 - 64 | Montague Center | White | Male | More officers stopping cars for speeding |
| 41 - 64 | Millers Falls | White | Female | |
| 65 and over | Turners Falls (The Hill) | White | Male | No, they are doing a great job |
| 26 - 40 | Turners Falls (Downtown) | White | Male | More cops on the street |
| 65 and over | Non-Resident | White | Female | No |
| 41 - 64 | Turners Falls (The Hill) | White | Male | |

Are there any changes you would like to see to policing in Montague?

| Age Group | Location | Race/Ethnicity (Check all that apply) | Gender | Are there any changes you would like to see to policing in Montague? |
|-------------|--------------------------|---------------------------------------|------------|--|
| 41 - 64 | Turners Falls (The Hill) | White | Male | Increase in pay and support from our community. |
| 26 - 40 | Millers Falls | White | Male | |
| 41 - 64 | Non-Resident | White | Male | More money for policing |
| 41 - 64 | Millers Falls | White | Male | None, they do a great job |
| 26 - 40 | Turners Falls (Downtown) | White | Male | |
| 26 - 40 | Turners Falls (Downtown) | White | Female | |
| 65 and over | Turners Falls (The Hill) | White | Male | I think they are doing a good job at this time. |
| 41 - 64 | Millers Falls | White | Male | |
| 41 - 64 | Turners Falls (The Hill) | White | Male | I think it is important for the community to see police as allies who work toward betterment of our neighborhoods. The more distant relationships between police and the community they serve are, the more difficult it is to forge that relationship. To the extent it is approached in a warm and positive fashion, it would seem beneficial to have police walking the streets more and in their cars less, perhaps with less formal uniforming during "walk hours." |
| 41 - 64 | Turners Falls (The Hill) | White | Male | None |
| 41 - 64 | Non-Resident | White | Female | no |
| 41 - 64 | Montague Center | White | Female | No |
| 41 - 64 | Montague Center | White | Non-Binary | Not hiring officers who are part of police unions and if possible, switching all officers over to civil service if that is even a thing. Training and encourage town citizens to peacefully handle disputes themselves instead of calling on the police. Not having police respond to mental health / medical calls and emergencies and instead having folks who are trained in responding to those crises respond. |
| 26 - 40 | Montague Center | White | Male | More police officers on duty |
| 41 - 64 | Non-Resident | White | Female | |
| 41 - 64 | Turners Falls (Downtown) | White | Female | |
| 26 - 40 | Prefer not to answer | White | Male | More police officers on duty downtown |
| 26 - 40 | Montague Center | White | Male | They need more help on the town is to big for just 2 guys at night. |
| 41 - 64 | Montague Center | White | Male | The only changes I would like to see to the Montague Police Department would be additional help. More policing not less policing in my opinion would be the answer. We need more officers on during the night shifts. Two is not enough to cover every village that makes up the town of Montague. |
| 26 - 40 | Prefer not to answer | White | Male | I would like to see the town support the police department. It seems as if they are under scrutiny for the actions of officers half way across the country. If I had a complaint about an officer I feel confident that it would be heard and looked in to properly. I would like to see more money go towards training and education for our police officers. |
| 65 and over | Turners Falls (The Hill) | White | Female | |
| Under 18 | Turners Falls (The Hill) | White | Male | I like the new K9 Mack dog the high school got I haven't got to meet him but hopefully when school opens back up |

Are there any changes you would like to see to policing in Montague?

| Age Group | Location | Race/Ethnicity (Check all that apply) | Gender | Are there any changes you would like to see to policing in Montague? |
|-------------|--------------------------|---------------------------------------|--------|---|
| 41 - 64 | Turners Falls (Downtown) | White | Female | I'd like to see them take care of the drug deals I see constantly down town. Especially on 4th street it's been getting bad. |
| 26 - 40 | Turners Falls (The Hill) | White | Female | |
| 26 - 40 | Montague Center | White | Male | I would like to see more police presence in Montague center. They do a good job slowing cars down but then they leave. I'm not sure if it's because they don't have enough staff to have someone there more? But they do a good job when they are around |
| 26 - 40 | Turners Falls (The Hill) | White | Female | |
| 19 - 25 | Non-Resident | White | Male | No |
| 26 - 40 | Lake Pleasant | White | Male | More funding! |
| 41 - 64 | Montague Center | White | Male | Back the blue. More funding. |
| 19 - 25 | Turners Falls (The Hill) | White | Male | |
| 41 - 64 | Montague City | White | Male | None |
| 41 - 64 | Montague Center | White | Female | I follow numerous local and state police departments on Facebook. They regularly share stories of their departments out in the community and the good performed on a daily basis. Part of their job? Yes, but so many go above and beyond. It would be great if our PD shared stories about what our officers do that goes unrecognized. I realize that there are privacy laws in place so this is not always possible and perhaps officers do not want their names released because of their own safety due to the scrutiny that law enforcement is now under. Our PD protects and deals with criminals that citizens do not see because of their hard work and deserve the respect and support of this community. |
| 41 - 64 | Prefer not to answer | White | Male | More officers and more proactive. Officers in more schools |
| 41 - 64 | Non-Resident | White | Male | More officers in the schools |
| 26 - 40 | Prefer not to answer | White | Female | |
| 19 - 25 | Non-Resident | White | Female | |
| 41 - 64 | Turners Falls (The Hill) | White | Female | certainly do not defund them in any way |
| 41 - 64 | Montague Center | White | Male | More training in this world environment |
| 26 - 40 | Montague Center | White | Male | More training. More officers visible in town. |
| 41 - 64 | Montague Center | White | Male | The only changes I would like to see to the Montague Police Department would be additional help. More policing not less policing in my opinion would be the answer. We need more officers on during the night shifts. Two is not enough to cover every village that makes up the town of Montague. |
| 19 - 25 | Non-Resident | White | Female | |
| 26 - 40 | Turners Falls (Downtown) | White | Female | |
| 65 and over | Montague City | White | Female | More patrols in montague city. |
| 26 - 40 | Turners Falls (Downtown) | White | Female | |
| 41 - 64 | Turners Falls (The Hill) | White | Male | No |
| 41 - 64 | Turners Falls (Downtown) | White | Female | No offense to any individuals involved in the program, but please reconsider having a resource officer in our schools. https://blavity.com/why-black-girls-cant-wait-for-police-free-schools?category1=opinion |
| 41 - 64 | Montague Center | White | Female | Would like to see a couple more officers patrolling our streets. I would like the comfort of knowing that they are staffed accordingly should an emergency situation occur that the response would be timely. |
| 19 - 25 | Non-Resident | White | Female | |

Are there any changes you would like to see to policing in Montague?

| Age Group | Location | Race/Ethnicity (Check all that apply) | Gender | Are there any changes you would like to see to policing in Montague? |
|-------------|--------------------------|---------------------------------------|-------------|--|
| 26 - 40 | Montague Center | White | Female | Yes, I would like to see more anti-bias training and then more officers posting/sharing about their experiences with the training- what they learned/experienced, etc. Not bullshit, just ordinary human thoughts and learnings. And/or, a weekly or bi-weekly column from the head of police or other officers about their thoughts and experience working with anti-bias training. I believe this can build trust with us. |
| 41 - 64 | Turners Falls (The Hill) | White | Female | I would like to see criteria that can be agreed on by the community and then met if/when the police force wants more money from the local budget. Or, criteria that can be met if the local gov wants to decrease funding. I would like more funding to support the growth of our police department in relation to the growth of our community |
| 65 and over | Montague Center | White | Female | yes, make sure they are staffed adequately. Have on going training. It would be helpful if some of that training is mental health issues.. |
| 41 - 64 | Montague Center | White | Female | I would like to see more funding for the police and the hiring of more police officers |
| 26 - 40 | Non-Resident | White | Male | |
| 26 - 40 | Montague Center | White | Non-Binary | |
| 41 - 64 | Montague Center | White | Female | |
| 65 and over | Millers Falls | White | Male | they are OK as IS |
| Under 18 | Turners Falls (Downtown) | White | Transgender | More rainbows |
| 41 - 64 | Turners Falls (Downtown) | White | Male | N/A |
| 41 - 64 | Prefer not to answer | White | Male | Become a more proactive department |
| 41 - 64 | Turners Falls (Downtown) | White | Male | |
| 41 - 64 | Lake Pleasant | White | Male | More training for the police is needed |
| 41 - 64 | Non-Resident | White | Male | None |

Are there any changes you would like to see to policing in Montague?

| Age Group | Location | Race/Ethnicity (Check all that apply) | Gender | Are there any changes you would like to see to policing in Montague? |
|-------------|--------------------------|---------------------------------------|--------|--|
| 41 - 64 | Millers Falls | White | Female | More support from the community |
| 26 - 40 | Turners Falls (The Hill) | White | Male | No |
| 41 - 64 | Montague Center | White | Male | |
| 41 - 64 | Turners Falls (The Hill) | White | Female | We have good officers in Turners that are afraid to do their jobs because of the current climate. They need to be trusted to do their jobs as professionally as they always have. |
| 41 - 64 | Montague Center | White | Female | I understand that officers are under a lot of pressure. I worry about officers who overreact to situations that are not dangerous. I am sure this is not easy, because sometimes situations are dangerous. |
| 26 - 40 | Montague Center | White | Male | |
| 65 and over | Turners Falls (The Hill) | White | Male | |
| 41 - 64 | Turners Falls (The Hill) | White | Female | |
| 41 - 64 | Prefer not to answer | White | Male | |
| 26 - 40 | Turners Falls (The Hill) | White | Female | No, I think they do a wonderful job. |
| 41 - 64 | Turners Falls (Downtown) | White | Male | |
| 26 - 40 | Turners Falls (The Hill) | White | Female | |
| 26 - 40 | Lake Pleasant | White | Female | |
| 19 - 25 | Prefer not to answer | White | Female | Fire (REDACTED) |
| Under 18 | Non-Resident | White | Female | In crease training budget |
| 41 - 64 | Non-Resident | White | Male | Increase training budget |
| 41 - 64 | Non-Resident | White | Male | Them giving more support and respect |
| 26 - 40 | Prefer not to answer | White | Female | More training and funding for new officers |
| 41 - 64 | Non-Resident | White | Male | Iâ€™d like to see them get the appreciation they deserve and the funding they need. |
| 65 and over | Turners Falls (Downtown) | White | Male | |

Are there any changes you would like to see to policing in Montague?

| Age Group | Location | Race/Ethnicity (Check all that apply) | Gender | Are there any changes you would like to see to policing in Montague? |
|-------------|--------------------------|---------------------------------------|------------|---|
| 65 and over | Turners Falls (The Hill) | White | Male | Accountability in rank. More professional in appearance.officers assigned to areas of the town, more community policing. |
| 19 - 25 | Montague Center | White | Female | |
| 26 - 40 | Montague City | White | Male | I think it would be great to have a downtown officer who is specifically assigned to community relations in the Avenue A and the Skate Park/Unity Park zones. |
| 41 - 64 | Turners Falls (The Hill) | White | Male | None. They are doing a great job. |
| 41 - 64 | Montague Center | White | Male | I am concerned that as a white male in my mid-50s, my mileage and satisfaction may vary. I have non-white-male friends who most assuredly have not had the same experiences as have I. I'm open to the idea that the random encounters I've heard about from trusted friends may be one-offs, but I would like the PD to be more transparent so I can better understand their internal governance. I would like to feel comfortable that all Montague residents share my general satisfaction. |
| 41 - 64 | Montague Center | White | Female | I would like basic mediation training, mental health training, and body-based mindfulness practices to be a part of all police departments. All of these will lead to a more relational and community-based approach to peace keeping, and help officers see which situations require less brute force and more compassion. This in turn will lead to more mutual trust and respect. |
| 41 - 64 | Non-Resident | White | Male | No |
| 65 and over | Turners Falls (The Hill) | White | Female | yes, training/education for mental health, physical disabilities,autism, need for spanish police officers,,,dementia,all diversities,,intoxications, drug issues,domestic violence,and addressing single women of diversities, seniors,need to work with human service agencies, ie : servicenet, ARC, Lifpath, Stavros,,etc need emergency preparedness for storms etc for all citizens, need to know covid regulations by police staff,. WE as community need to know what to do if stopped in vehicle or at our homes, by ourselves. no more in school policing, intervene with social workers, trained school staff, police seek support with mental health staff for our citizens. inclusive training. Lets look at support for all our citizens. You opened the door of which I am grateful. |
| 41 - 64 | Montague Center | White | Non-Binary | |
| 41 - 64 | Montague City | White | Female | |
| 41 - 64 | Non-Resident | White | Male | Increase training budget |
| 65 and over | Millers Falls | White | Male | Yes, although some of them may be impossible without more funding. There's been a lot of talk over the years about "community policing"; to me, that means having police officers who know the community and are known by them. How that can happen, not just for Turners Falls, but also for Millers Falls, Lake Pleasant, Montague Center, and Montague City I don't know, but I think it would be nice if it could. Lake Pleasant and Millers Falls have community groups that meet semi-regularly -- maybe if an officer could attend, that would be good (and if it was usually or always the same officer, that would be better). But I don't know if there are enough officers to allow that to happen. I also like the idea of encouraging non-police reactions to some situations now handled by the police, but I don't know enough about that to offer specific suggestions. |
| 65 and over | Turners Falls (The Hill) | White | Female | Other than the above incident, I have found them to be helpful and good at de-escalating conflicts. |
| 65 and over | Montague Center | White | Female | Change the way they handle police chases. |
| 41 - 64 | Prefer not to answer | White | Male | |
| 26 - 40 | Montague Center | White | Male | Decrease number of "police" officers and increase social workers |
| 41 - 64 | Montague Center | White | Female | |
| 26 - 40 | Prefer not to answer | White | Female | More minority or female staffing. |
| Under 18 | Non-Resident | White | Female | In crease training budget |
| 26 - 40 | Montague Center | White | Male | |
| 41 - 64 | Turners Falls (Downtown) | White | Female | n/a |
| 41 - 64 | Turners Falls (The Hill) | White | Female | I am concerned with the militarization of the police force in general. Their job is to act as a protector, not a warrior. Why does the K9 officer wear a bullet proof vest military gear? I am a resident of Montague, not a war zone. I've spoken with this officer and I found him to be very professional and approachable, however his choice in uniform puts me at unease. |
| 41 - 64 | Lake Pleasant | White | Female | |
| 26 - 40 | Turners Falls (Downtown) | White | Female | |
| 41 - 64 | Montague Center | White | Male | Sometimes I witness police driving too quickly when responding to incidents that don't require such dangerous speed. |

Are there any changes you would like to see to policing in Montague?

| Age Group | Location | Race/Ethnicity (Check all that apply) | Gender | Are there any changes you would like to see to policing in Montague? | |
|-------------|--------------------------|---------------------------------------|--------|--|----------------------------------|
| 26 - 40 | Prefer not to answer | White | Male | Less police presence, period. Police drive around my neighborhood all the time, and it does not make me or my neighbors feel safe. Rather, it puts everyone on edge. There are many duties that currently fall to law enforcement that absolutely do not require a gun, and there is no reason why these duties couldn't be delegated to other town bodies. These duties include but are not limited to: traffic details, animal control, noise complaints, opening the gate at the top of migratory way, driving around with no apparent purpose. Less patrolling. I would like to see any and all improvements necessary - in terms of training, supervision, and accountability - to ensure that when Montague police officers are carrying out their duties they are leaving behind whatever anger or other emotional challenges they may be dealing with in their personal lives, and they are acting out of a responsibility to serve and protect every last person they interact with. | |
| 41 - 64 | Montague Center | White | Male | | |
| 41 - 64 | Non-Resident | White | Female | | |
| 26 - 40 | Turners Falls (The Hill) | White | Female | | |
| 41 - 64 | Montague Center | White | Female | | |
| 26 - 40 | Turners Falls (The Hill) | White | Female | | No, I think they do a great job. |
| 26 - 40 | Montague Center | White | Female | | |
| 26 - 40 | Montague Center | White | Female | They are doing a great job | |
| 41 - 64 | Turners Falls (The Hill) | White | Female | | |
| 41 - 64 | Millers Falls | White | Female | | |
| 26 - 40 | Lake Pleasant | White | Female | | |
| 65 and over | Montague Center | White | Female | The pool of candidates wishing to be employed in Montague is difficult. Many participate in the academy and then leave for a larger force with better benefits and chance for advancement. Many are reluctant to relocate to the western part of the state. I would encourage the department to continue their efforts to be more diverse. | |
| 19 - 25 | Montague Center | White | Female | I feel like the police do a good job at getting to know the community, but I always feel like there's never enough of that. I guess more community policing and connection making with the towns people. | |
| 41 - 64 | Turners Falls (The Hill) | White | Female | | |
| 41 - 64 | Turners Falls (The Hill) | White | Female | | |
| 26 - 40 | Turners Falls (The Hill) | White | Male | No paramilitary uniforms or vehicles. | |
| 26 - 40 | Turners Falls (The Hill) | White | Female | Keep SRO | |
| 65 and over | Non-Resident | White | Male | | |
| 41 - 64 | Turners Falls (Downtown) | White | Female | None at all! | |
| 41 - 64 | Turners Falls (Downtown) | White | Male | | |
| 41 - 64 | Non-Resident | White | Female | Them to be able to continue to do a great job! | |
| 41 - 64 | Non-Resident | White | Female | | |
| 41 - 64 | Montague City | White | Male | I feel they are doing a great job. Great community policing and respectful to all. First Class | |
| 41 - 64 | Turners Falls (The Hill) | White | Female | | |
| 41 - 64 | Montague Center | White | Male | | |
| 41 - 64 | Non-Resident | White | Female | | |

Are there any changes you would like to see to policing in Montague?

| Age Group | Location | Race/Ethnicity (Check all that apply) | Gender | Are there any changes you would like to see to policing in Montague? |
|-------------|--------------------------|---------------------------------------|------------|--|
| 26 - 40 | Turners Falls (The Hill) | White | Female | |
| 41 - 64 | Non-Resident | White | Female | |
| 41 - 64 | Non-Resident | White | Female | |
| 26 - 40 | Non-Resident | White | Female | I would like the new Chief to be more open to community policing like the chief before him was. |
| 41 - 64 | Prefer not to answer | White | Male | |
| 26 - 40 | Millers Falls | White | Female | |
| 41 - 64 | Montague City | White | Male | |
| 41 - 64 | Turners Falls (The Hill) | White | Female | |
| 41 - 64 | Non-Resident | White | Female | More rapid response time |
| 41 - 64 | Turners Falls (The Hill) | White | Male | greater ethnic and gender diversity on the force |
| 41 - 64 | Turners Falls (The Hill) | White | Female | |
| 41 - 64 | Turners Falls (The Hill) | White | Female | I would like to see them out of their cruisers on occasion. |
| 26 - 40 | Turners Falls (The Hill) | White | Male | Definitely all departments should have training and de-escalation race and gender sensitivity especially during these Traumatic times. |
| 19 - 25 | Montague City | White | Female | No |
| 41 - 64 | Montague Center | White | Male | |
| 41 - 64 | Montague Center | White | Female | I believe that most pd's in the U.S. need a culture shift to open the door to understanding how our country has created systemic and institutional racism and to move quickly toward zero tolerance of this. While I have not experienced or observed racism from the Montague PD, I'm sure there's room for improvement with education and respectful discussions, and each individual must be open to exploring their own prejudices (we all have them) for progress to happen. |
| 41 - 64 | Montague Center | White | Female | |
| 41 - 64 | Turners Falls (The Hill) | White | Female | I would like to know more about what on-going training is provided to officers to support them in responding to various, potentially sensitive situations, including but not limited to, issues of race/ social class, immigrant/being undocumented, individuals with acute behavioral health distress, substance use, autism and disability issues, etc. We ask ALOT of our law enforcement officers and it seems important that they have strong preparation and support in their roles. |
| 41 - 64 | Montague Center | White | Female | I'd like ALL police departments to work on anti-racism training. Americans are ALL conditioned to see Black people and to some extent Latinx people as criminal/dangerous. Therefore we ALL have to do a lot of work to un-do this. conditioning. Police officers are more on the front lines of the anti-racism magnifying glass because they are armed. But I believe all white Americans need to do this important work. |
| 19 - 25 | Turners Falls (Downtown) | White | Non-Binary | |
| 65 and over | Montague Center | White | Male | |
| 41 - 64 | Turners Falls (The Hill) | White | Male | No |
| 41 - 64 | Prefer not to answer | White | Male | I would like them to hire female officers and become more proactive. |
| 41 - 64 | Prefer not to answer | White | Male | A more diverse more educated police department. I would also like to see a zero-tolerance policy for domestic violence, there is no reason a domestic violence offender should be in a leadership position in the police department. This is a major barrier for victims to report domestic violence because it gives the impression that the city does not care about victims of domestic violence. |

Are there any changes you would like to see to policing in Montague?

| Age Group | Location | Race/Ethnicity (Check all that apply) | Gender | Are there any changes you would like to see to policing in Montague? |
|-------------|--------------------------|---------------------------------------|------------|--|
| 26 - 40 | Turners Falls (The Hill) | White | Female | |
| 41 - 64 | Turners Falls (Downtown) | White | Female | |
| 41 - 64 | Montague Center | White | Female | |
| 26 - 40 | Turners Falls (The Hill) | White | Male | Increased accountability, standards and training, social worker partnership, public statistics |
| 65 and over | Turners Falls (The Hill) | White | Female | |
| 26 - 40 | Turners Falls (Downtown) | White | Male | |
| 41 - 64 | Non-Resident | White | Female | |
| Under 18 | Turners Falls (Downtown) | White | Male | |
| Under 18 | Montague City | White | Female | |
| Under 18 | Non-Resident | White | Male | |
| 26 - 40 | Non-Resident | White | Female | |
| Under 18 | Turners Falls (Downtown) | White | Female | |
| Under 18 | Non-Resident | White | Male | |
| Under 18 | Non-Resident | White | Male | |
| 41 - 64 | Non-Resident | White | Female | It would be nice to see a more diverse staff. |
| 41 - 64 | Non-Resident | White | Male | |
| Under 18 | Prefer not to answer | White | Male | No |
| Under 18 | Millers Falls | White | Male | No |
| Under 18 | Non-Resident | White | Female | nope |
| Under 18 | Millers Falls | White | Male | Stop pulling cars over with loud exhaust |
| Under 18 | Non-Resident | White | Female | None |
| 41 - 64 | Non-Resident | White | Female | |
| Under 18 | Non-Resident | White | Female | personally i don't see that we need any change in the police department |
| Under 18 | Non-Resident | White | Female | N/A |
| Under 18 | Turners Falls (Downtown) | White | Male | nope |
| 41 - 64 | Turners Falls (The Hill) | White | Male | |
| Under 18 | Prefer not to answer | White | Non-Binary | |
| 19 - 25 | Non-Resident | White | Male | leaving students alone |
| 41 - 64 | Turners Falls (The Hill) | White | Female | |
| 41 - 64 | Millers Falls | White | Female | |
| Under 18 | Non-Resident | White | Male | no |
| 65 and over | Turners Falls (Downtown) | White | Female | More presence in downtown areas. |

Are there any changes you would like to see to policing in Montague?

| Age Group | Location | Race/Ethnicity (Check all that apply) | Gender | Are there any changes you would like to see to policing in Montague? |
|-----------|--------------------------|---------------------------------------|------------|---|
| Under 18 | Prefer not to answer | White | Female | |
| 26 - 40 | Non-Resident | White | Female | |
| Under 18 | Prefer not to answer | White | Male | |
| Under 18 | Prefer not to answer | White | Female | |
| Under 18 | Turners Falls (Downtown) | White | Female | |
| Under 18 | Non-Resident | White | Male | |
| Under 18 | Non-Resident | White | Male | no |
| Under 18 | Non-Resident | White | Male | i would like to see them to get paid more for what they do |
| Under 18 | Non-Resident | White | Male | |
| Under 18 | Non-Resident | White | Male | |
| Under 18 | Non-Resident | White | Female | |
| 41 - 64 | Turners Falls (Downtown) | White | Female | Patrolling bike trail more. Never see them patrolling it. |
| Under 18 | Turners Falls (Downtown) | White | Female | more police downtown and having police interact more with the youth of the town. with all the negative around attention that has been around there needs to be positive interaction with the youth to show that not all police are bad. |
| Under 18 | Turners Falls (The Hill) | White | Female | |
| Under 18 | Prefer not to answer | White | Female | Uh no more gun violence |
| 26 - 40 | Turners Falls (The Hill) | White | Female | |
| 41 - 64 | Non-Resident | White | Male | |
| 41 - 64 | Non-Resident | White | Male | NA |
| Under 18 | Prefer not to answer | White | Male | More of them |
| 41 - 64 | Non-Resident | White | Male | |
| 41 - 64 | Turners Falls (The Hill) | White | Male | |
| Under 18 | Montague Center | White | Male | No |
| Under 18 | Non-Resident | White | Female | NA |
| Under 18 | Non-Resident | White | Male | No. |
| Under 18 | Prefer not to answer | White | Non-Binary | |
| 19 - 25 | Turners Falls (Downtown) | White | Male | I'm not sure, I have not had any interactions. |
| Under 18 | Turners Falls (The Hill) | White | Female | I'm satisfied. |
| Under 18 | Non-Resident | White | Female | nope |
| Under 18 | Non-Resident | White | Female | |
| Under 18 | Non-Resident | White | Male | |
| 41 - 64 | Non-Resident | White | Female | |
| Under 18 | Turners Falls (Downtown) | White | Female | nope |



Are there any changes you would like to see to policing in Montague?

| Age Group | Location | Race/Ethnicity (Check all that apply) | Gender | Are there any changes you would like to see to policing in Montague? |
|-----------|--------------------------|---------------------------------------|------------|--|
| Under 18 | Prefer not to answer | White | Male | There are no other changes that I would like to see to the policing in Montague. |
| Under 18 | Non-Resident | White | Female | personally i don't see that we need any change in the police department |
| Under 18 | Turners Falls (The Hill) | White | Non-Binary | |
| Under 18 | Millers Falls | White | Male | idk |
| Under 18 | Non-Resident | White | Female | |
| Under 18 | Prefer not to answer | White | Female | No |
| 41 - 64 | Non-Resident | White | Male | No |
| Under 18 | Prefer not to answer | White | Male | |
| Under 18 | Prefer not to answer | White | Female | No |
| Under 18 | Millers Falls | White | Female | No |
| 41 - 64 | Turners Falls (Downtown) | White | Male | More police coming through the Skate Park. There seems to more use of marijuana from older people |
| 41 - 64 | Non-Resident | White | Male | |
| 41 - 64 | Non-Resident | White | Female | |
| Under 18 | Non-Resident | White | Male | I dont know ive never seen them |
| Under 18 | Prefer not to answer | White | Female | |
| Under 18 | Prefer not to answer | White | Non-Binary | |
| Under 18 | Non-Resident | White | Male | |
| Under 18 | Turners Falls (Downtown) | White | Female | No not really. |
| 26 - 40 | Millers Falls | White | Female | The list is endless. They are over staffed, too many cars, racist, sexist, complete overhaul needed. |
| Under 18 | Turners Falls (Downtown) | White | Female | There aren't any I can think of off the top of my head |
| Under 18 | Turners Falls (The Hill) | White | Male | No |
| 19 - 25 | Turners Falls (Downtown) | White | Female | |
| 41 - 64 | Lake Pleasant | White | Male | 1) No SROs in schools -- REGARDLESS of INTENT, statistics show that police (like all of us) are biased, and thus the presence of police in schools leads to disproportionate negative consequences for particular students (I'm most familiar with consequences for students of color). I am telling you as a citizen that I, for one, am more concerned with justice than I am with "law and order," and therefore I want to decrease police presence (and intimidation and violence) in schools. 2) Reallocate money from police budget to direct community services. |
| 26 - 40 | Turners Falls (The Hill) | White | Male | The only changes I would like to see is additional funding so that the officers can continue to their jobs as safe as possible. |
| 26 - 40 | Montague Center | White | Male | i'd like to see them wear a g*d* mask once in a while, show more respect (less disrespect) to people of color and community activists, and stand down in situations that are about mental illness/drug use/etc. we need to get them out of schools and we need to reduce their funding in order to fund more resources and services that will reduce suffering and conflict in our community. |
| 41 - 64 | Turners Falls (The Hill) | White | Female | |
| 41 - 64 | Turners Falls (Downtown) | White | Female | More community interaction under none police duties |

Are there any changes you would like to see to policing in Montague?

| Age Group | Location | Race/Ethnicity (Check all that apply) | Gender | Are there any changes you would like to see to policing in Montague? |
|-----------|-----------------|---------------------------------------|--------|--|
| Under 18 | Montague Center | White | Female | |
| Under 18 | Non-Resident | White and Puerto Rican | Male | I have not problem with them |

Is there anything else you want us to know about yourself?

| Age Group | Location | Race/Ethnicity (Check all that apply) | Gender | Is there anything else you want us to know about yourself? |
|-------------|--------------------------|---------------------------------------|--------|--|
| Under 18 | Non-Resident | Native American;White | Female | taking care of animals and helping others |
| 41 - 64 | Non-Resident | White | Male | 4 generation turners resident |
| 41 - 64 | Non-Resident | White | Male | Concerned with the narrative of the police being bad and actions trying to subvert law enforcement. We need our police. |
| 41 - 64 | Non-Resident | White | Male | Concerned with the narrative of the police being bad and actions trying to subvert law enforcement. We need our police. |
| 41 - 64 | Turners Falls (The Hill) | White | Male | Disabled vetran |
| 19 - 25 | Non-Resident | White | Male | Erving resident who spends a lot of time in Montague and graduated from TFHS. |
| 41 - 64 | Montague Center | White | Male | FYI The MPD helped a person of color become an office-fact. |
| 41 - 64 | Millers Falls | Native American | Female | I am a content hard working citizen who values the bravery an professionalism of the Montague Police |
| Under 18 | Non-Resident | White | Female | I am a Franklin county tech student |
| Under 18 | Non-Resident | White | Female | I am a Franklin county tech student |
| 41 - 64 | Non-Resident | Indian | Female | I am a human services provider. |
| 26 - 40 | Lake Pleasant | White | Male |  |
| 19 - 25 | Non-Resident | White | Male | I am a tax paying citizen and would appreciate you taking time out of your day do take this into consideration. |
| 41 - 64 | Non-Resident | White | Male | I am a teacher at Franklin County Technical School and spent several Summers working at Unity Park. |
| 65 and over | Turners Falls (The Hill) | White | Female |  |
| 26 - 40 | Montague Center | White | Female | I appreciate the police, and respectfully thank you for your service. I also have a bumper sticker that says Black Lives Matter, which I believe means (among other things) transparently and effectively looking at and measuring anti-bias training in our local police, and helping it become more effective. |

Is there anything else you want us to know about yourself?

| Age Group | Location | Race/Ethnicity (Check all that apply) | Gender | Is there anything else you want us to know about yourself? |
|-------------|--------------------------|--|------------------------------------|---|
| Under 18 | Prefer not to answer | White | Non-Binary | I believe in the acab (all cops are bastards) movement and that the police system is too highly funded. The police system was founded off of racist beliefs (the fugitive slave act is where it started) and to this day there have been countless racist acts from WHITE police officers towards AFRICAN AMERICAN civilians, for example, Breonna Taylor, George Floyd, Oscar Grant, Torrey Robinson, ROSA PARKS- to only name a few. The government also excludes and dismisses these actions due to most of the government being biased to one race. |
| 26 - 40 | Millers Falls | White | Female | I called once and they didn't come because the person who I called on called them and said it was all ok. This was a man that had been threatening. The police acted like I was nuts then the chief never responded to my final email on this issue. I fear having to call them. |
| 26 - 40 | Turners Falls (The Hill) | White | Male | I do not feel it is appropriate to judge Montague Police officers on the actions of a few bad cops hundreds of miles away. |
| 26 - 40 | Montague Center | White | Male | I do support Black Lives Matter but I don't support defunding the police. I want to feel safe in my neighborhood. I love when I look out my window and see an officer drive by it gives me a sense of security. |
| 41 - 64 | Non-Resident | White | Male | I don't want to see our communities get run over by lawlessness. |
| 65 and over | Turners Falls (The Hill) | White | Female | I feel the young people are always focused on negative. This is not good for our community |
| 41 - 64 | Lake Pleasant | White | Female | I generally have very little contact with the police. When I encounter them on the street, they are generally pleasant. But I am a middle aged white woman who is well dressed, and well spoken. |
| 41 - 64 | Montague Center | White | Non-Binary | I grew up in a police family and am intimately familiar with Brotherhood culture, the FOP, coverups, thin-blue-line / "cancerous society" worldviews, grifting with overtime, domestic violence coverups, etc... and have witnessed several instances of police abuse of power as a kid. I am not a fan of how police conduct themselves and think they need to be seriously reigned in and their powers and scope of duties severely limited, as a start, with the goal of getting rid of police departments entirely, with police officers being retrained (and better trained), offered support and counseling, and then offered other jobs. |
| Under 18 | Turners Falls (The Hill) | White | Female | I have a lot of respect for the police men and women. |
| 41 - 64 | Turners Falls (Downtown) | White | Female | I have been a montague taxpayer for over 27 years |
| 41 - 64 | Turners Falls (The Hill) | White | Female | I have been a resident in turners Falls for over 17 years. I am a teacher at GMRSD. I have two teenage children. I feel like whenever I have interacted with or needed the police for any reason they have done an excellent job. I feel very fortunate to have the police department that we do. |
| 65 and over | Prefer not to answer | Asian;Black;Latino/Hispanic;Native American;Pacific Islander;White | Female;Male;Non-Binary;Transgender | I have big pp |
| 41 - 64 | Turners Falls (The Hill) | White | Male | I have high regard for the men and woman of MPD, out there doing a thankless job for little pay. |
| 41 - 64 | Montague City | White | Female | I have lived here all my life and some people can go their whole life without having to call the PD. I am lucky if I can get through a summer. |
| 41 - 64 | Turners Falls (The Hill) | White | Male | I have lived here for 25 years. I coached many adolescent boys and girls during that time, some of whom are members of the target population for this survey and many of whom from families dealing with substantial economic disadvantage. I had a lot of conversations about a lot of hard situations they were experiencing. None of these happened to relate to Montague police practices, but there are many disparities in our society and they have a profound impact on the social, emotional, and educational development of our community's children. |
| 41 - 64 | Montague Center | White | Female | I have lived in this town for 60 years and I am very proud of our policemen and women. |

Is there anything else you want us to know about yourself?

| Age Group | Location | Race/Ethnicity (Check all that apply) | Gender | Is there anything else you want us to know about yourself? |
|-------------|--------------------------|---------------------------------------|-------------|--|
| 41 - 64 | Turners Falls (Downtown) | White | Female | I live down town. Over the years I feel like there's less and less police down town. I'd like to see them come back and clean things up so I don't have to worry about going out for walks at night |
| 41 - 64 | Montague City | White | Male | I live in town, not just work here |
| 41 - 64 | Turners Falls (Downtown) | White | Female | I live next to a drug house and I am grateful that the police are there in troubled times. I certainly know my neighbors would NOT help with the problems I have had. |
| 19 - 25 | Turners Falls (Downtown) | Black | Transgender | I love popo cock |
| Under 18 | Montague Center | White | Male | I love working and hanging out with friends |
| 65 and over | Turners Falls (The Hill) | White | Female | I now live in Greenfield, but I just moved from Turners after living there for 20 years. I still own a house there. |
| 41 - 64 | Montague Center | White | Female | I only want to make the committee members aware that the phone version of this survey only gives negative choices to respond unless you swipe to the right. There is no direction to swipe, opening up inaccuracies to your survey |
| 26 - 40 | Montague Center | White | Male | I sit on a pile of privilege |
| 26 - 40 | Turners Falls (Downtown) | Latino/Hispanic | Female | I think the cops in town are good. |
| 26 - 40 | Non-Resident | White | Male | I understand the increased focus on the opinions of people of color but I think we should be cautious not to over value if the opinions of young people in regard to the application of justice. Kids shouldn't be influencing policy decisions. |
| 26 - 40 | Prefer not to answer | White | Male | I value the safety and strength of community and believe that policing does not contribute to the strength of this community. |
| 26 - 40 | Montague Center | White | Female | I was born and raised in Montague, as well was my husband and son. We have lived here our entire lives. |
| 26 - 40 | Turners Falls (The Hill) | White | Female | I'm concerned that this survey is fishing for issues with the police and creating further anti-police attitudes because it's trendy to defund the police. Is a similar survey going to be asked of the police department? Perhaps they should be surveyed about the community and leadership and what needs they may have. |
| 26 - 40 | Turners Falls (Downtown) | Black | Male | I've lived in Turners my whole life and I have never had a problem with them. Always polite and respectful never gave me a problem all of them talk to me nicely |
| 41 - 64 | Montague Center | White | Male | If I continue to be a law-abiding responsible person there's nothing but good relations between me and the Montague Police Department. |
| 41 - 64 | Montague Center | White | Male | If I continue to be a law-abiding responsible person there's nothing but good relations between me and the Montague Police Department. |

Is there anything else you want us to know about yourself?

| Age Group | Location | Race/Ethnicity (Check all that apply) | Gender | Is there anything else you want us to know about yourself? |
|-------------|--------------------------|---------------------------------------|--------|---|
| 65 and over | Millers Falls | White | Male | I'm a straight, white, male who has lived in Montague since 1974 and had a gun pointed at me in 1973 by a police officer in Sunderland who thought I was fleeing the scene of an accident. Looking back, I think I came pretty close to being shot, and that's a scary thought, and I've been learning that people who don't look like me have that thought a lot more often than I have. |
| 65 and over | Montague Center | White | Female | I'm old, white and gray haired. Police tend to be kind to me...and I to them. |
| 65 and over | Montague Center | White | Female | In my personal life, the interactions were always treated with patience and compassion. |
| 65 and over | Turners Falls (The Hill) | White | Male | Just that I feel we have a very good department and I trust them to do the right thing. |
| 26 - 40 | Non-Resident | Black | Male | Keep up the good work |
| 41 - 64 | Turners Falls (The Hill) | Native American;White | Male | Life long resident |
| 65 and over | Montague Center | White | Male | Life long resident and business owner paying substantial taxes in this town. |
| 41 - 64 | Turners Falls (Downtown) | White | Male | Life Long Resident with an 8 year old child |
| 41 - 64 | Turners Falls (The Hill) | White | Male | Lived in Montague almost my whole life,have seen the Police Dept. interact many times.. |
| 65 and over | Turners Falls (Downtown) | White | Female | Long time resident, single family homeowner, we believe that Blue and Black Lives Matter. And, thank you for your interest. |
| 26 - 40 | Turners Falls (Downtown) | White | Female | More time spent downtown |
| 41 - 64 | Montague Center | White | Female | My house was robbed three times over the past 20 years, and each time the responding officer was very courteous. I live in Montague Center in the woods. |
| 19 - 25 | Turners Falls (Downtown) | Mixed | Female | My mom grew up with many of the officers, so she has nothing but nice things to say despite my experiences. Perhaps being complacent in this kind of bias is why there are so few reports or complaints. Just because you know most of the people in this town doesn't mean that you don't scare their kids. |
| Under 18 | Non-Resident | White | Male | my uncle is a cop |
| 41 - 64 | Turners Falls (Downtown) | White | Male | N/A |
| 26 - 40 | Turners Falls (The Hill) | White | Female | N/A |

Is there anything else you want us to know about yourself?

| Age Group | Location | Race/Ethnicity (Check all that apply) | Gender | Is there anything else you want us to know about yourself? |
|-------------|--------------------------|---|------------------------------------|--|
| 41 - 64 | Turners Falls (Downtown) | White | Female | n/a |
| Under 18 | Non-Resident | White | Female | N/A |
| 65 and over | Non-Resident | White | Male | NA |
| 41 - 64 | Non-Resident | White | Male | Na |
| Under 18 | Turners Falls (Downtown) | White | Female | nah |
| 65 and over | Non-Resident | Asian;Black;Latino/Hispanic;Native American;Pacific Islander;White;yeah | Female;Male;Non-Binary;Transgender | no |
| Under 18 | Non-Resident | Asian;White | Male | no |
| 19 - 25 | Turners Falls (The Hill) | Black | Male | No |
| Under 18 | Non-Resident | Black | Non-Binary | No |
| 26 - 40 | Turners Falls (Downtown) | European | Male | No |
| Under 18 | Non-Resident | Native American;White | Female | no |
| 26 - 40 | Turners Falls (The Hill) | White | Female | No |
| 65 and over | Turners Falls (The Hill) | White | Male | No |
| 65 and over | Non-Resident | White | Female | No |
| 41 - 64 | Turners Falls (The Hill) | White | Male | No |
| 26 - 40 | Montague Center | White | Male | No |

Is there anything else you want us to know about yourself?

| Age Group | Location | Race/Ethnicity (Check all that apply) | Gender | Is there anything else you want us to know about yourself? |
|-----------|--------------------------|---------------------------------------|--------|--|
| 41 - 64 | Montague Center | White | Female | No |
| 26 - 40 | Turners Falls (The Hill) | White | Male | No |
| 41 - 64 | Turners Falls (The Hill) | White | Female | No |
| Under 18 | Prefer not to answer | White | Male | No |
| Under 18 | Millers Falls | White | Male | No |
| Under 18 | Non-Resident | White | Female | No |
| Under 18 | Non-Resident | White | Male | no |
| Under 18 | Prefer not to answer | White | Male | No |
| Under 18 | Millers Falls | White | Male | no |
| Under 18 | Prefer not to answer | White | Female | No |
| 41 - 64 | Non-Resident | White | Male | No |
| Under 18 | Prefer not to answer | White | Female | No |
| 19 - 25 | Turners Falls (Downtown) | White | Male | No |
| Under 18 | Non-Resident | White | Male | no |
| Under 18 | Turners Falls (Downtown) | White | Female | No |
| Under 18 | Turners Falls (Downtown) | Native American;White | Female | no but thank u for being there when we call |

Is there anything else you want us to know about yourself?

| Age Group | Location | Race/Ethnicity (Check all that apply) | Gender | Is there anything else you want us to know about yourself? |
|-------------|--------------------------|---------------------------------------|--------|---|
| Under 18 | Millers Falls | White | Male | No There Is Not |
| Under 18 | Non-Resident | White | Male | No. |
| Under 18 | Montague Center | White | Female | Nope |
| 65 and over | Millers Falls | White | Male | nope |
| 26 - 40 | Montague Center | White | Male | nope |
| Under 18 | Turners Falls (Downtown) | White | Male | nope |
| Under 18 | Prefer not to answer | White | Female | Nope |
| Under 18 | Non-Resident | White | Female | nope |
| Under 18 | Prefer not to answer | White | Male | Nope. |
| Under 18 | Millers Falls | White | Female | Not that I can think of |
| Under 18 | Non-Resident | White and Puerto Rican | Male | Nothing really |
| 41 - 64 | Prefer not to answer | White | Male | Please be anonymous and or break up my reporting. |
| 41 - 64 | Non-Resident | White | Female | Please continue to recognize and reward this fine police department |
| 26 - 40 | Turners Falls (The Hill) | White | Male | Retired Military. Work for state agency dealing with mental health issues. Fully understand the challenges Police Officers face every day but I also understand the dangers of institutional protectionism and tone deaf responses. Building Bridges, establishing relationships with the community, and addressing national Policing issues in an open and honest way will go a long way in helping local Police credibility, especially among the minority population. Everybody agrees that All Lives Matter and Blue Lives Matter. but when we discredit and discount Black Lives Matter (no matter what our politics may be), we create barriers and limit The design of this survey is flawed. 1. A person can submit more than one response. 2 The way the choice are biased as you are presented only the negative responses on a phone or tablet. There are many academics in the valley who could have helped with a more impartial design. |
| 41 - 64 | Prefer not to answer | White | Male | |
| 41 - 64 | Prefer not to answer | Not comfortable answering | Female | The make up of this committee and it's role as an 'advisory' committee with no real power has me concerned about it's effectiveness |

Is there anything else you want us to know about yourself?

| Age Group | Location | Race/Ethnicity (Check all that apply) | Gender | Is there anything else you want us to know about yourself? |
|-------------|--------------------------|---------------------------------------|--------|--|
| 26 - 40 | Turners Falls (Downtown) | Latino/Hispanic | Female | The Officer with the dog was very assertive and sociable. |
| Under 18 | Non-Resident | White | Female | There isn't anything that i can think of |
| Under 18 | Non-Resident | White | Female | There isn't anything that i can think of |
| 65 and over | Non-Resident | Native American | Female | This survey is so flawed. Anyone from California to the Yukon can weigh in. Poorly thought out. |
| 26 - 40 | Turners Falls (Downtown) | White | Male | Unenrolled voter, bachelors degree |
| 41 - 64 | Lake Pleasant | White | Male | Yes. Police reform is a hot-button issue, and I want to try to explain 2 stances I take that are often misrepresented. |
| 41 - 64 | Prefer not to answer | White | Male | Speaking for myself, when I am protesting WITH Black Lives Matter, it is not because I hate anybody or wish any violence on anybody, including the police. Quite the contrav. I protest with BLM because it is clear to me (through statistics both local and national: through knowledae about the history of explicit racism in government You need to work of your survey design. There are many academics in the valley that could have help you design a non-biased survey. |
| Under 18 | Non-Resident | White | Female | you took time out of my day for this |

Describe cualquier experiencia o situaci3n; ya sea negativa o positiva con la Policia de Montague que hayas experimentado personalmente o que hayas visto y que quisieras compartirlas con nosotros

| Edad | Lugar de Residencia | Raza/Etnia (Selecciona todas las que apliquen) | G3nero | Por favor describe cualquier experiencia o situaci3n; ya sea negativa o positiva con la Policia de Montague que hayas experimentado personalmente o que hayas visto y que quisieras compartirlas con nosotros |
|---------------|--------------------------|--|-----------|--|
| 41 - 64 | Turners Falls (Downtown) | Latino/a - Hispano/a | Masculino | Hemos ido al departamento de policia con preguntas sobre como poner una orden de no traspasar a mi propiedad y el policia me explico y me dijo todos los pasos que debo seguir para poder hacerlo y tambien me dio la informacion necesaria para poder realizar este tramite. |
| 26 - 40 | Turners Falls (The Hill) | Latino/a - Hispano/a | Femenino | Las malas experiencias que eh tenido cada vez que dejo mi veh3culo fuera del vecindario, siempre eh tenido ticket O infracci3n por m3s de \$50 D3lares . No me parece justo porque en el mismo lugar donde dejo mi Veh3culo hay otras personas que llegan y dejan el veh3culo del lado contrario que no debe ir y nunca eh visto que ha esas personas les pongan el ticket o infracci3n. Se me hace una injusticia porque yo soy latina y las otras personas son americanas. Se me hace muy racista. |
| 26 - 40 | Turners Falls (The Hill) | Latino/a - Hispano/a | Femenino | Las malas experiencias que eh tenido cada vez que dejo mi veh3culo fuera del vecindario, siempre eh tenido ticket O infracci3n por m3s de \$50 D3lares . No me parece justo porque en el mismo lugar donde dejo mi Veh3culo hay otras personas que llegan y dejan el veh3culo del lado contrario que no debe ir y nunca eh visto que ha esas personas les pongan el ticket o infracci3n. Se me hace una injusticia porque yo soy latina y las otras personas son americanas. Se me hace muy racista. |
| Menores de 18 | Turners Falls (Downtown) | Latino/a - Hispano/a | Femenino | Nunca he tenido ninguna experiencia con algun policia |
| Menores de 18 | Turners Falls (Downtown) | Latino/a - Hispano/a | Femenino | Nunca e experimentado o visto una experiencia de un policia |
| Menores de 18 | Turners Falls (The Hill) | Latino/a - Hispano/a | Femenino | no |
| Menores de 18 | Turners Falls (Downtown) | Latino/a - Hispano/a | Masculino | no |
| Menores de 18 | Turners Falls (Downtown) | Latino/a - Hispano/a | Masculino | no |
| 26 - 40 | Turners Falls (The Hill) | Latino/a - Hispano/a | Femenino | no |
| 26 - 40 | Turners Falls (Downtown) | Latino/a - Hispano/a | Femenino | No |
| 41 - 64 | Turners Falls (Downtown) | Latino/a - Hispano/a | Femenino | no |
| 26 - 40 | Turners Falls (Downtown) | Latino/a - Hispano/a | Masculino | no |
| Menores de 18 | Turners Falls (Downtown) | Latino/a - Hispano/a | Masculino | No |
| Menores de 18 | Turners Falls (Downtown) | Latino/a - Hispano/a | Masculino | no |
| 41 - 64 | Turners Falls (The Hill) | Latino/a - Hispano/a | Femenino | no |
| 41 - 64 | Turners Falls (Downtown) | Latino/a - Hispano/a | Femenino | |
| 41 - 64 | Turners Falls (Downtown) | Latino/a - Hispano/a | Femenino | no |

Describe cualquier experiencia o situaci3n; ya sea negativa o positiva con la Policia de Montague que hayas experimentado personalmente o que hayas visto y que quisieras compartirlas con nosotros

| | | | | |
|---------|--------------------------|----------------------|-----------|---|
| 26 - 40 | Turners Falls (Downtown) | Latino/a - Hispano/a | Femenino | |
| 41 - 64 | Turners Falls (Downtown) | Latino/a - Hispano/a | Femenino | no |
| 41 - 64 | Turners Falls (Downtown) | Latino/a - Hispano/a | Femenino | no |
| 26 - 40 | Turners Falls (Downtown) | Latino/a - Hispano/a | Femenino | no |
| 26 - 40 | Turners Falls (The Hill) | Latino/a - Hispano/a | Masculino | One time when the police came to my house due to a complaint about the volume of my music, he explained to me that I can have the music loud before 11:00pm. |
| 26 - 40 | Turners Falls (Downtown) | Latino/a - Hispano/a | Masculino | I had trouble explaining to the officer that a car accident I was in wasn't my fault. |
| 41 - 64 | Turners Falls (The Hill) | Latino/a - Hispano/a | Masculino | Once, my neighbor's dog bit my son in the leg. We called the police and when they arrived, they said they can't do anything for us. |
| 26 - 40 | Turners Falls (Downtown) | Latino/a - Hispano/a | Masculino | Dios les Bendiga la verdad en el pasado llo tube mala experiencia por el camino que llevaba pero ahora no he tenido ninguna experiencia con ellos ni negativa ni positiva pero si en algo puedo ayudar a responder algo llo ayudo con cualquier apoyo |
| 26 - 40 | Turners Falls (Downtown) | Latino/a - Hispano/a | Masculino | Dios les Bendiga la verdad en el pasado llo tube mala experiencia por el camino que llevaba pero ahora no he tenido ninguna experiencia con ellos ni negativa ni positiva pero si en algo puedo ayudar a responder algo llo ayudo con cualquier apoyo |
| 26 - 40 | Turners Falls (Downtown) | Latino/a - Hispano/a | Masculino | One time the police stopped me for not having a driving license but I needed to get my kids to school and get to work. |
| 41 - 64 | Turners Falls (Downtown) | Latino/a - Hispano/a | Masculino | For driving without license. |
| 26 - 40 | Turners Falls (Downtown) | Latino/a - Hispano/a | Femenino | no |
| 26 - 40 | Turners Falls (Downtown) | Latino/a - Hispano/a | Femenino | When I had a party at my house, the officer that works at my son's school came to my houses and explained to me that I have to keep it quiet. |
| 41 - 64 | Turners Falls (Downtown) | Latino/a - Hispano/a | Femenino | no |
| 26 - 40 | Turners Falls (Downtown) | Latino/a - Hispano/a | Femenino | no |
| 41 - 64 | Turners Falls (Downtown) | Latino/a - Hispano/a | Femenino | no |
| 26 - 40 | Turners Falls (Downtown) | Latino/a - Hispano/a | Femenino | |
| 41 - 64 | Turners Falls (Downtown) | Latino/a - Hispano/a | Femenino | no |
| 41 - 64 | Turners Falls (Downtown) | Latino/a - Hispano/a | Femenino | |
| 41 - 64 | Turners Falls (The Hill) | Latino/a - Hispano/a | Femenino | no |
| 41 - 64 | Turners Falls (Downtown) | Latino/a - Hispano/a | Femenino | no |
| 26 - 40 | Turners Falls (The Hill) | Latino/a - Hispano/a | Masculino | Nunca alludan solo culpan a los ispanos. |
| 26 - 40 | Turners Falls (The Hill) | Latino/a - Hispano/a | Masculino | Nunca alludan solo culpan a los ispanos. |

Describe cualquier experiencia o situación; ya sea negativa o positiva con la Policía de Montague que hayas experimentado personalmente o que hayas visto y que quisieras compartirlas con nosotros

| | | | | |
|---------|--------------------------|----------------------|-----------|---|
| 26 - 40 | Turners Falls (The Hill) | Latino/a - Hispano/a | Masculino | Nunca alludan solo culpan a los ispanos. |
| 26 - 40 | Turners Falls (The Hill) | Latino/a - Hispano/a | Femenino | Las malas experiencias que eh tenido cada vez que dejo mi veh culo fuera del vecindario, siempre eh tenido ticket O infracci n por m js de \$50 D lares . No me parece justo porque en el mismo lugar donde dejo mi Veh culo hay otras personas que llegan y dejan el veh culo del lado contrario que no debe ir y nunca eh visto que ha esas personas les pongan el ticket o infracci n. Se me hace una injusticia porque yo soy latina y las otras personas son americanas. Se me hace muy racista. |

¿Tienes ideas o sugerencias para cambiar la forma de actuar de la policia en la comunidad?

| Edad | Lugar de Residencia | Raza/Etnia (Selecciona todas las que apliquen) | Género | ¿Tienes ideas o sugerencias para cambiar la forma de actuar de la policia en la comunidad? |
|---------------|--------------------------|--|-----------|---|
| 41 - 64 | Turners Falls (Downtown) | Latino/a - Hispano/a | Masculino | |
| 26 - 40 | Turners Falls (The Hill) | Latino/a - Hispano/a | Femenino | Que todo sea justo y parejo. Y que vigilen más las calles porque por donde vivo por las noches se siente mucha inseguridad. |
| 26 - 40 | Turners Falls (The Hill) | Latino/a - Hispano/a | Femenino | Que todo sea justo y parejo. Y que vigilen más las calles porque por donde vivo por las noches se siente mucha inseguridad. |
| Menores de 18 | Turners Falls (Downtown) | Latino/a - Hispano/a | Femenino | No |
| Menores de 18 | Turners Falls (Downtown) | Latino/a - Hispano/a | Femenino | Me gusta la forma en que trabajan, por ahora no tengo ninguna idea |
| Menores de 18 | Turners Falls (The Hill) | Latino/a - Hispano/a | Femenino | no |
| Menores de 18 | Turners Falls (Downtown) | Latino/a - Hispano/a | Masculino | no |
| Menores de 18 | Turners Falls (Downtown) | Latino/a - Hispano/a | Masculino | no |
| 26 - 40 | Turners Falls (The Hill) | Latino/a - Hispano/a | Femenino | no |
| 26 - 40 | Turners Falls (Downtown) | Latino/a - Hispano/a | Femenino | No |
| 41 - 64 | Turners Falls (Downtown) | Latino/a - Hispano/a | Femenino | no |
| 26 - 40 | Turners Falls (Downtown) | Latino/a - Hispano/a | Masculino | no |
| Menores de 18 | Turners Falls (Downtown) | Latino/a - Hispano/a | Masculino | No |
| Menores de 18 | Turners Falls (Downtown) | Latino/a - Hispano/a | Masculino | no |
| 41 - 64 | Turners Falls (The Hill) | Latino/a - Hispano/a | Femenino | no |
| 41 - 64 | Turners Falls (Downtown) | Latino/a - Hispano/a | Femenino | no |
| 41 - 64 | Turners Falls (Downtown) | Latino/a - Hispano/a | Femenino | no |
| 26 - 40 | Turners Falls (Downtown) | Latino/a - Hispano/a | Femenino | |
| 41 - 64 | Turners Falls (Downtown) | Latino/a - Hispano/a | Femenino | no |
| 41 - 64 | Turners Falls (Downtown) | Latino/a - Hispano/a | Femenino | no |
| 26 - 40 | Turners Falls (Downtown) | Latino/a - Hispano/a | Femenino | no |
| 26 - 40 | Turners Falls (The Hill) | Latino/a - Hispano/a | Masculino | To hire more police that speak Spanish so that it's easier to communicate. |
| 26 - 40 | Turners Falls (Downtown) | Latino/a - Hispano/a | Masculino | To have more officers that speak/understand Spanish. |
| 41 - 64 | Turners Falls (The Hill) | Latino/a - Hispano/a | Masculino | To have officer that speak Spanish. |

¿Tienes ideas o sugerencias para cambiar la forma de actuar de la policia en la comunidad?

| | | | | |
|---------|--------------------------|----------------------|-----------|--|
| 26 - 40 | Turners Falls (Downtown) | Latino/a - Hispano/a | Masculino | Si ai alguien a sido victima de algo llo puedo alludar con lo que sea |
| 26 - 40 | Turners Falls (Downtown) | Latino/a - Hispano/a | Masculino | Si ai alguien a sido victima de algo llo puedo alludar con lo que sea |
| 26 - 40 | Turners Falls (Downtown) | Latino/a - Hispano/a | Masculino | no |
| 41 - 64 | Turners Falls (Downtown) | Latino/a - Hispano/a | Masculino | New police should be a little more nice. |
| 26 - 40 | Turners Falls (Downtown) | Latino/a - Hispano/a | Femenino | no |
| 26 - 40 | Turners Falls (Downtown) | Latino/a - Hispano/a | Femenino | no |
| 41 - 64 | Turners Falls (Downtown) | Latino/a - Hispano/a | Femenino | no |
| 26 - 40 | Turners Falls (Downtown) | Latino/a - Hispano/a | Femenino | no |
| 41 - 64 | Turners Falls (Downtown) | Latino/a - Hispano/a | Femenino | no |
| 26 - 40 | Turners Falls (Downtown) | Latino/a - Hispano/a | Femenino | |
| 41 - 64 | Turners Falls (Downtown) | Latino/a - Hispano/a | Femenino | no |
| 41 - 64 | Turners Falls (The Hill) | Latino/a - Hispano/a | Femenino | no |
| 41 - 64 | Turners Falls (Downtown) | Latino/a - Hispano/a | Femenino | no |
| 26 - 40 | Turners Falls (The Hill) | Latino/a - Hispano/a | Masculino | Que no molesten a los ispanos porque ellos no scen nada malo solo trabajan i el policia los molesta todo el tiempo pero a los sue venden droga no lo acen nada ellos los alludan a vender. |
| 26 - 40 | Turners Falls (The Hill) | Latino/a - Hispano/a | Masculino | Que no molesten a los ispanos porque ellos no scen nada malo solo trabajan i el policia los molesta todo el tiempo pero a los sue venden droga no lo acen nada ellos los alludan a vender. |
| 26 - 40 | Turners Falls (The Hill) | Latino/a - Hispano/a | Masculino | Que no molesten a los ispanos porque ellos no scen nada malo solo trabajan i el policia los molesta todo el tiempo pero a los sue venden droga no lo acen nada ellos los alludan a vender. |
| 26 - 40 | Turners Falls (The Hill) | Latino/a - Hispano/a | Femenino | Que todo sea justo y parejo. Y que vigilen mÃ¡is las calles porque por donde vivo por las noches se siente mucha inseguridad. |

Tienes algo otro comentario, duda, sugerencia o una opinion personal que te gustaria compartir con nosotros

| Edad | Lugar de Residencia | Raza/Etnia (Selecciona todas las que apliquen) | Género | Tienes algo otro comentario, duda, sugerencia o una opinion personal que te gustaria compartir con nosotros |
|---------------|--------------------------|--|-----------|--|
| 41 - 64 | Turners Falls (Downtown) | Latino/a - Hispano/a | Masculino | Por favor si pueden contratar personal bilingue para que la comunidad latina pueda comunicarse mejor con la policia porque ustedes hacen un exelente trabajo pero la comunicacion con los hispanos es un problema. |
| 26 - 40 | Turners Falls (The Hill) | Latino/a - Hispano/a | Femenino | |
| 26 - 40 | Turners Falls (The Hill) | Latino/a - Hispano/a | Femenino | |
| Menores de 18 | Turners Falls (Downtown) | Latino/a - Hispano/a | Femenino | No |
| Menores de 18 | Turners Falls (Downtown) | Latino/a - Hispano/a | Femenino | no |
| Menores de 18 | Turners Falls (The Hill) | Latino/a - Hispano/a | Femenino | no |
| Menores de 18 | Turners Falls (Downtown) | Latino/a - Hispano/a | Masculino | no |
| Menores de 18 | Turners Falls (Downtown) | Latino/a - Hispano/a | Masculino | no |
| 26 - 40 | Turners Falls (The Hill) | Latino/a - Hispano/a | Femenino | no |
| 26 - 40 | Turners Falls (Downtown) | Latino/a - Hispano/a | Femenino | No |
| 41 - 64 | Turners Falls (Downtown) | Latino/a - Hispano/a | Femenino | no |
| 26 - 40 | Turners Falls (Downtown) | Latino/a - Hispano/a | Masculino | no |
| Menores de 18 | Turners Falls (Downtown) | Latino/a - Hispano/a | Masculino | No |
| Menores de 18 | Turners Falls (Downtown) | Latino/a - Hispano/a | Masculino | no |
| 41 - 64 | Turners Falls (The Hill) | Latino/a - Hispano/a | Femenino | no |
| 41 - 64 | Turners Falls (Downtown) | Latino/a - Hispano/a | Femenino | no |
| 41 - 64 | Turners Falls (Downtown) | Latino/a - Hispano/a | Femenino | no |
| 26 - 40 | Turners Falls (Downtown) | Latino/a - Hispano/a | Femenino | |
| 41 - 64 | Turners Falls (Downtown) | Latino/a - Hispano/a | Femenino | no |
| 41 - 64 | Turners Falls (Downtown) | Latino/a - Hispano/a | Femenino | no |
| 26 - 40 | Turners Falls (Downtown) | Latino/a - Hispano/a | Femenino | no |
| 26 - 40 | Turners Falls (The Hill) | Latino/a - Hispano/a | Masculino | no |
| 26 - 40 | Turners Falls (Downtown) | Latino/a - Hispano/a | Masculino | no |
| 41 - 64 | Turners Falls (The Hill) | Latino/a - Hispano/a | Masculino | To hire more Spanish speaking personnel |

Tienes algo otro comentario, duda, sugerencia o una opinion personal que te gustaria compartir con nosotros

| | | | | |
|---------|--------------------------|----------------------|-----------|--|
| 26 - 40 | Turners Falls (Downtown) | Latino/a - Hispano/a | Masculino | En lo personal no tengo ninguna queja de ellos pero espero que pueda ayudar con cualquier comentario |
| 26 - 40 | Turners Falls (Downtown) | Latino/a - Hispano/a | Masculino | En lo personal no tengo ninguna queja de ellos pero espero que pueda ayudar con cualquier comentario |
| 26 - 40 | Turners Falls (Downtown) | Latino/a - Hispano/a | Masculino | no |
| 41 - 64 | Turners Falls (Downtown) | Latino/a - Hispano/a | Masculino | no |
| 26 - 40 | Turners Falls (Downtown) | Latino/a - Hispano/a | Femenino | no |
| 26 - 40 | Turners Falls (Downtown) | Latino/a - Hispano/a | Femenino | no |
| 41 - 64 | Turners Falls (Downtown) | Latino/a - Hispano/a | Femenino | no |
| 26 - 40 | Turners Falls (Downtown) | Latino/a - Hispano/a | Femenino | no |
| 41 - 64 | Turners Falls (Downtown) | Latino/a - Hispano/a | Femenino | no |
| 26 - 40 | Turners Falls (Downtown) | Latino/a - Hispano/a | Femenino | |
| 41 - 64 | Turners Falls (Downtown) | Latino/a - Hispano/a | Femenino | no+ |
| 41 - 64 | Turners Falls (Downtown) | Latino/a - Hispano/a | Femenino | no |
| 41 - 64 | Turners Falls (The Hill) | Latino/a - Hispano/a | Femenino | no |
| 41 - 64 | Turners Falls (Downtown) | Latino/a - Hispano/a | Femenino | no |
| 26 - 40 | Turners Falls (The Hill) | Latino/a - Hispano/a | Masculino | Wue agan bien sus trabajo |
| 26 - 40 | Turners Falls (The Hill) | Latino/a - Hispano/a | Masculino | Wue agan bien sus trabajo |
| 26 - 40 | Turners Falls (The Hill) | Latino/a - Hispano/a | Masculino | Wue agan bien sus trabajo |
| 26 - 40 | Turners Falls (The Hill) | Latino/a - Hispano/a | Femenino | |