## MONTAGUE (TURNERS FALLS) PARKING STUDY





### Introductions









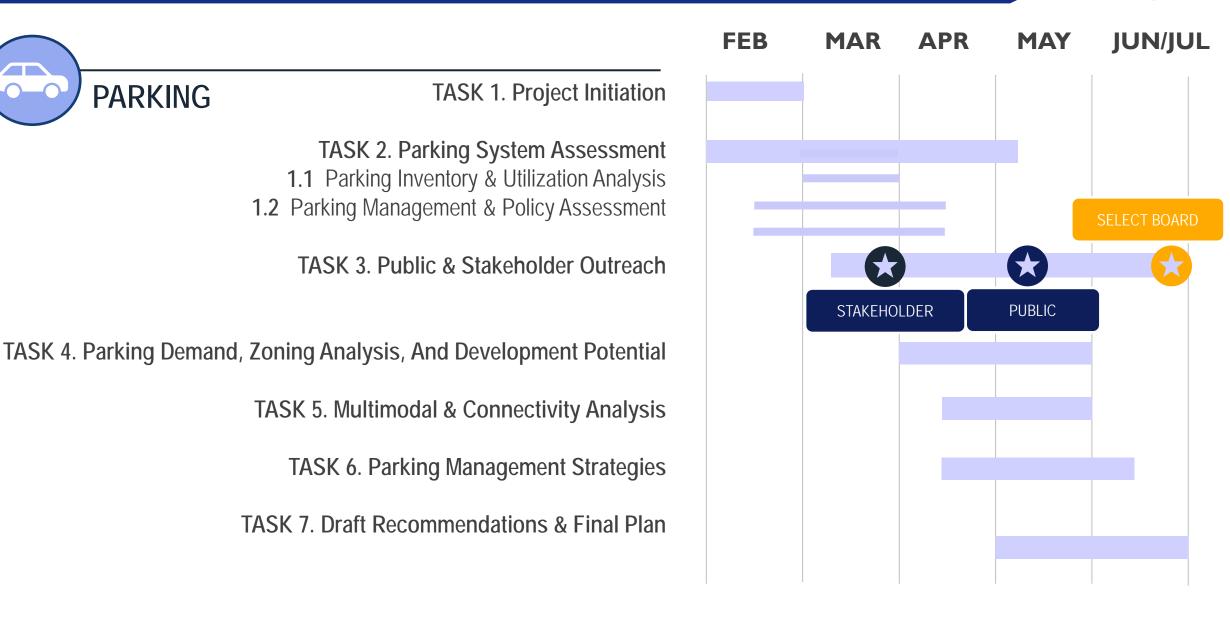
Walter Ramsey – Town Planner

Michael Clark – Project Manager Jason Schrieber – Principal in Charge Emmy Hahn – Department of Housing & Community Development

### **Project Schedule**

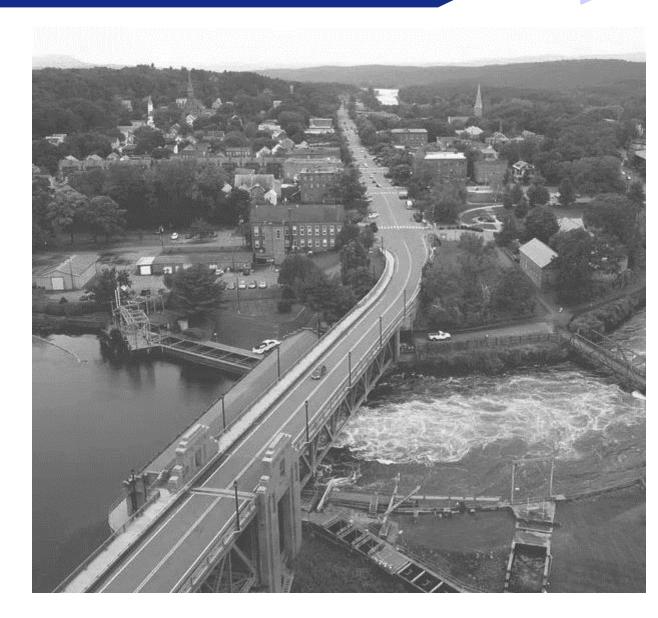
PARKING





### **Study Goals**

- Document existing parking supply, management & enforcement practices, and daily demand to determine areas in need
- 2. Revisit parking regulations to unlock supply, relieve parking tension, and better manage parking demand across downtown
- 3. Prepare for **future development and business expansion** by updating parking-related zoning requirements
- 4. Understand how the parking system can be improved to better serve visitors, residents, and employees of all ages, abilities, and backgrounds

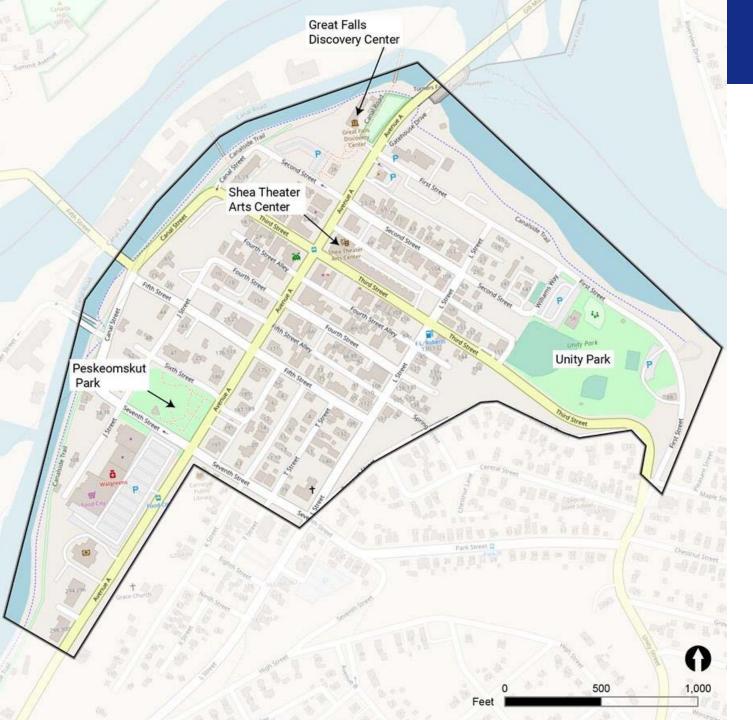




# INVENTORY AND UTILIZATION



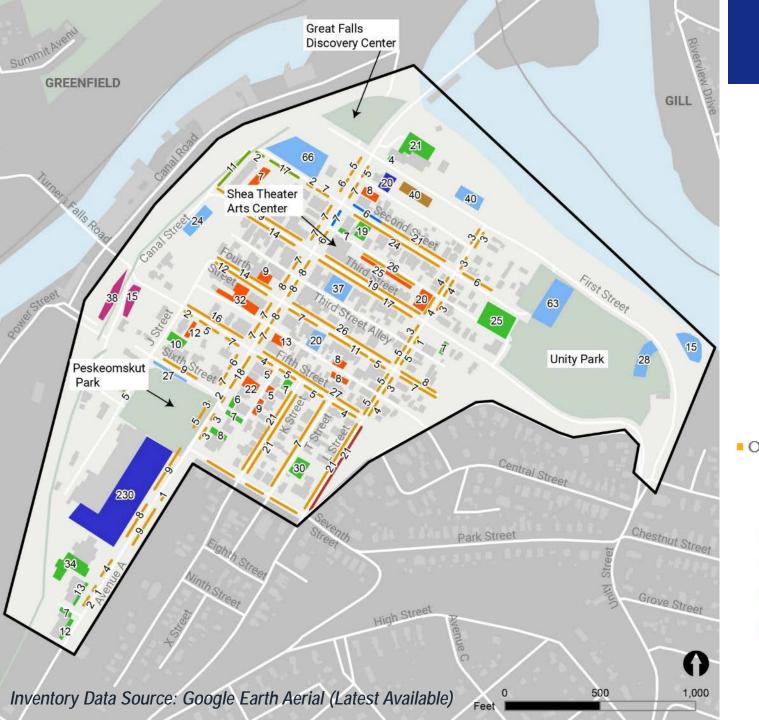




### **Study Area**







### **Downtown Parking Inventory**

### There are 1,790 spaces in the Study Area



### **System Understanding**





Most on-street parking downtown is unregulated



Town lots are for general use, with some regulations in place for snow removal



Many residents park in alleys or in lots accessed from alleys

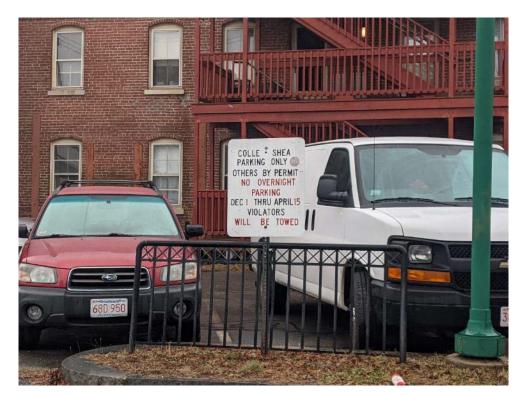
### **System Understanding**



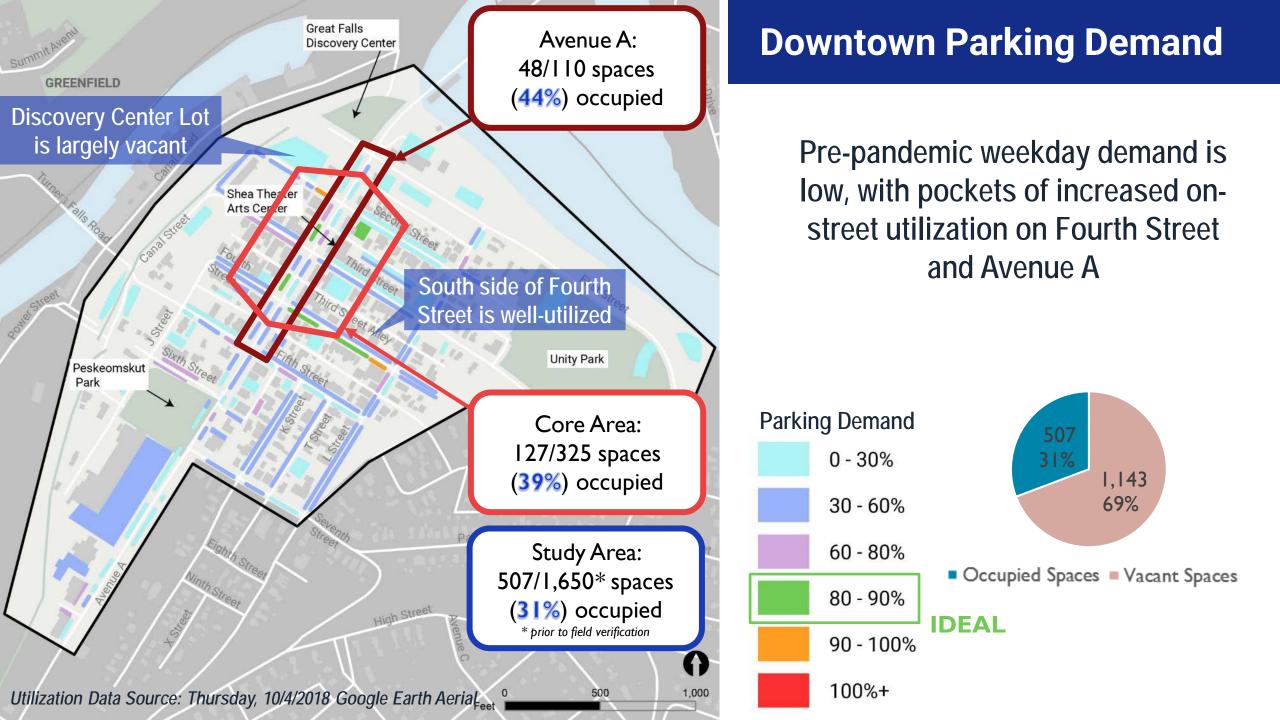
Recent investments have prioritized walking in downtown

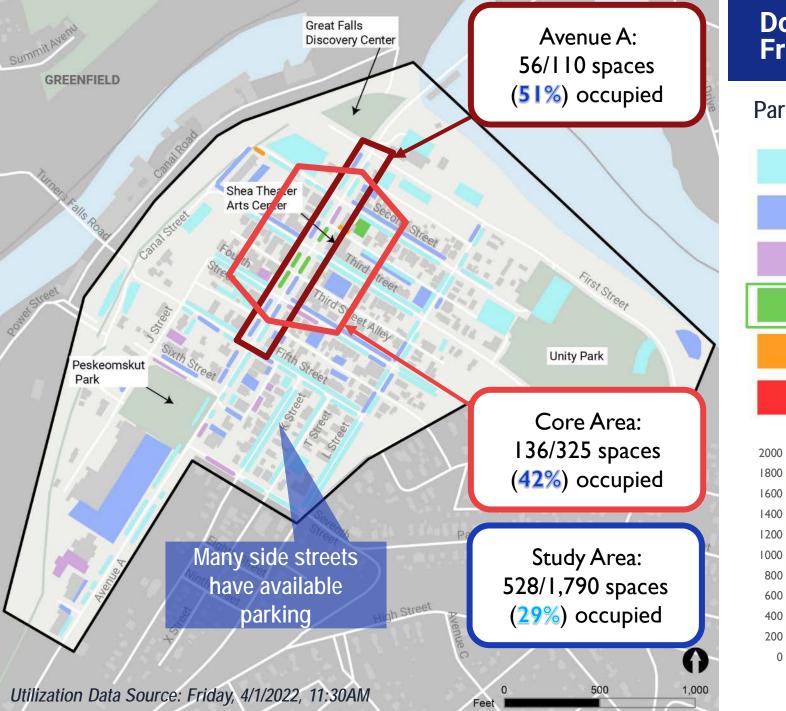


In most locations, overnight on-street parking is not allowed during the winter



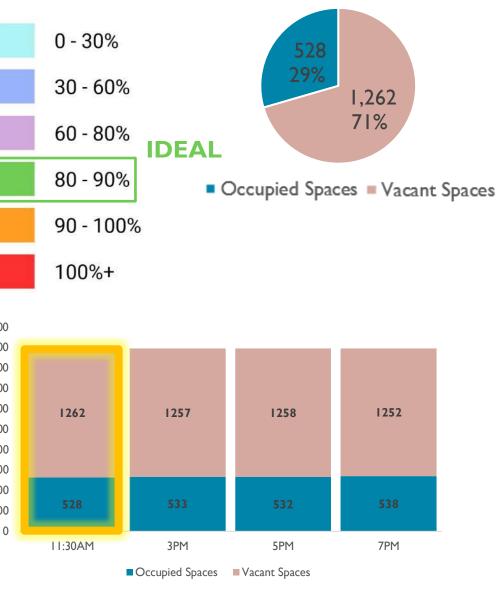
Some off-street lots are shared between two or more uses

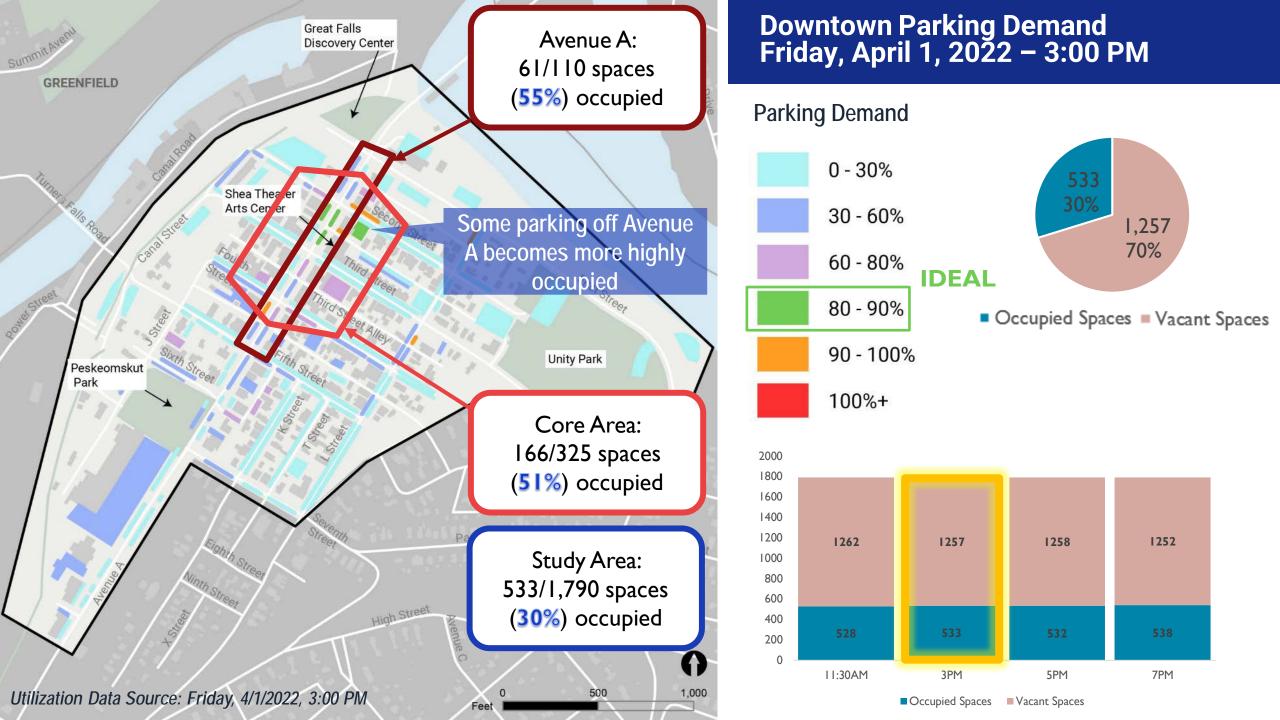


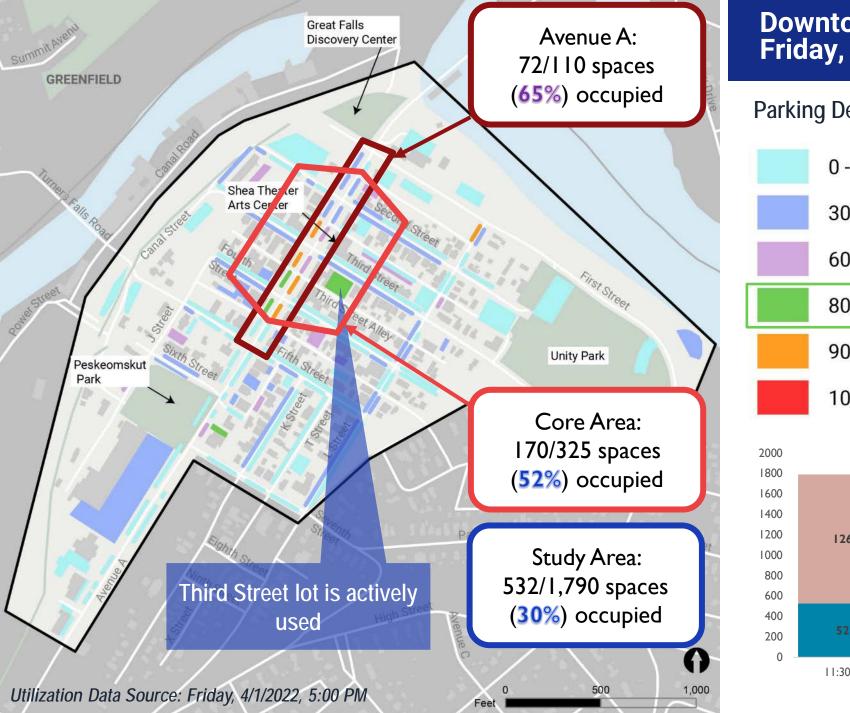


### Downtown Parking Demand Friday, April 1, 2022 – 11:30 AM



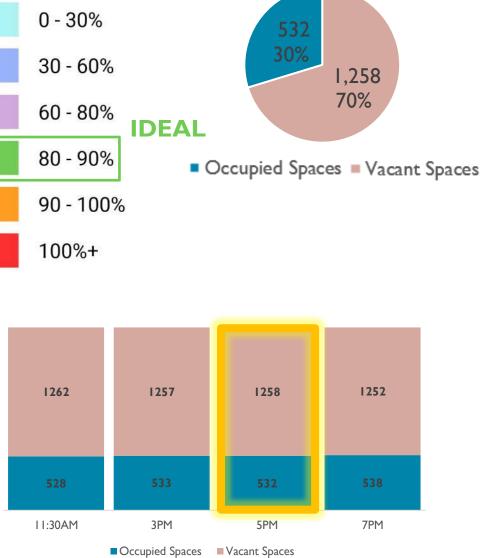


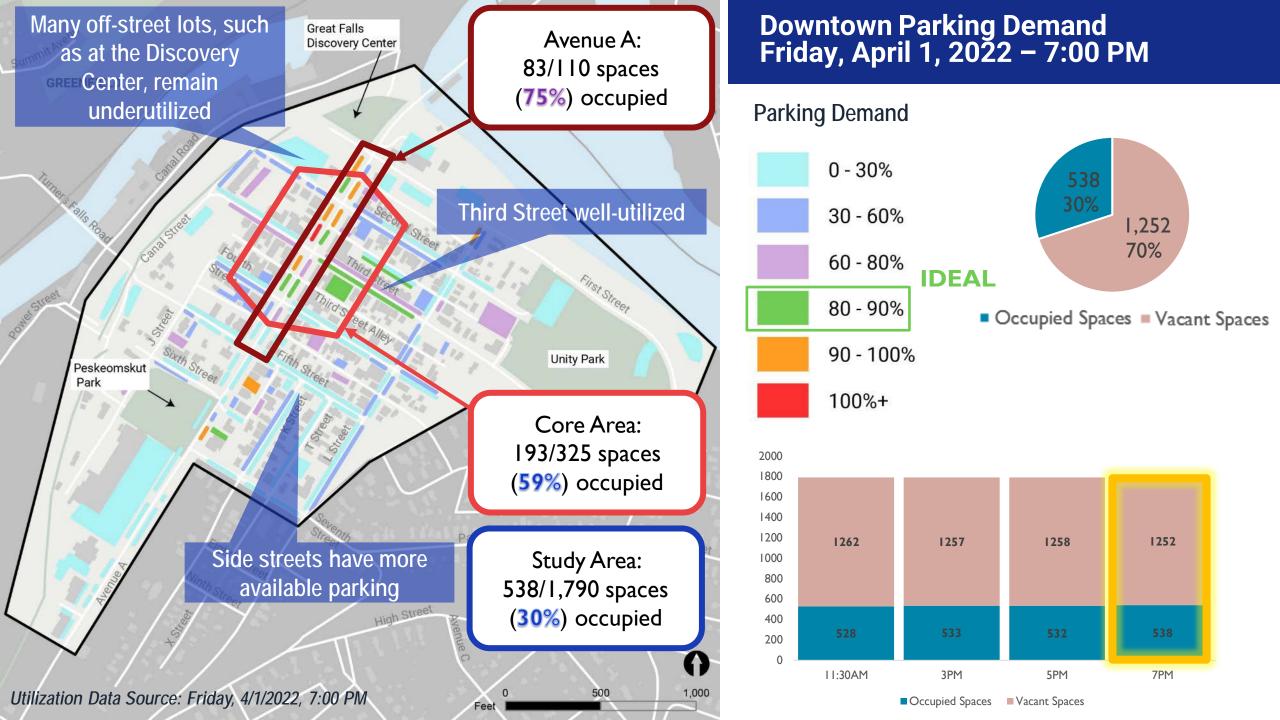


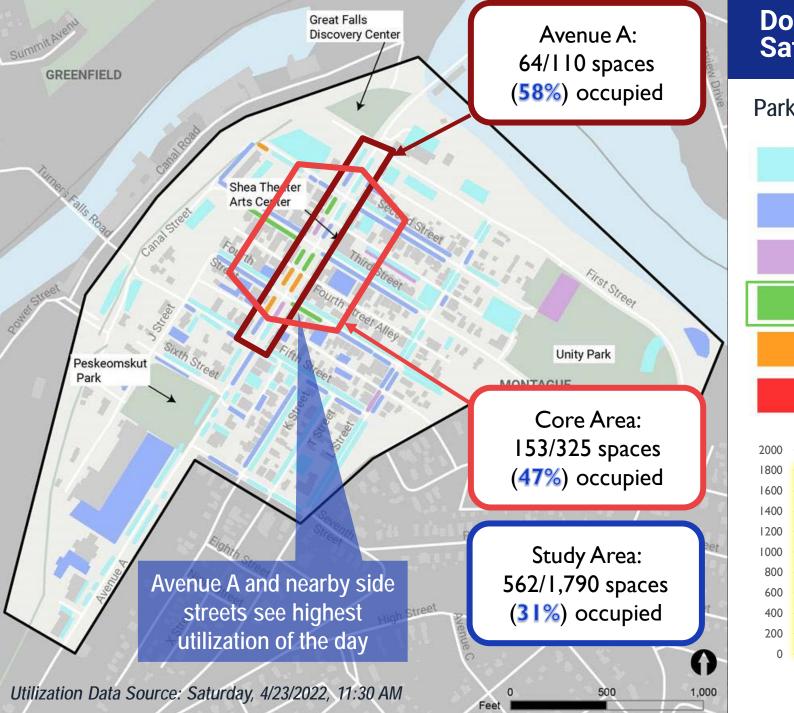


# Downtown Parking Demand Friday, April 1, 2022 – 5:00 PM









### Downtown Parking Demand Saturday, April 23, 2022 – 11:30 AM

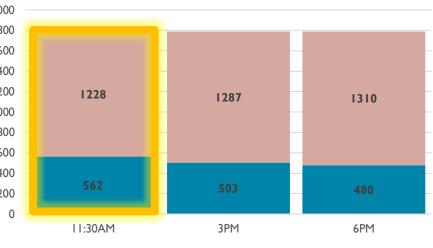


90 - 100%

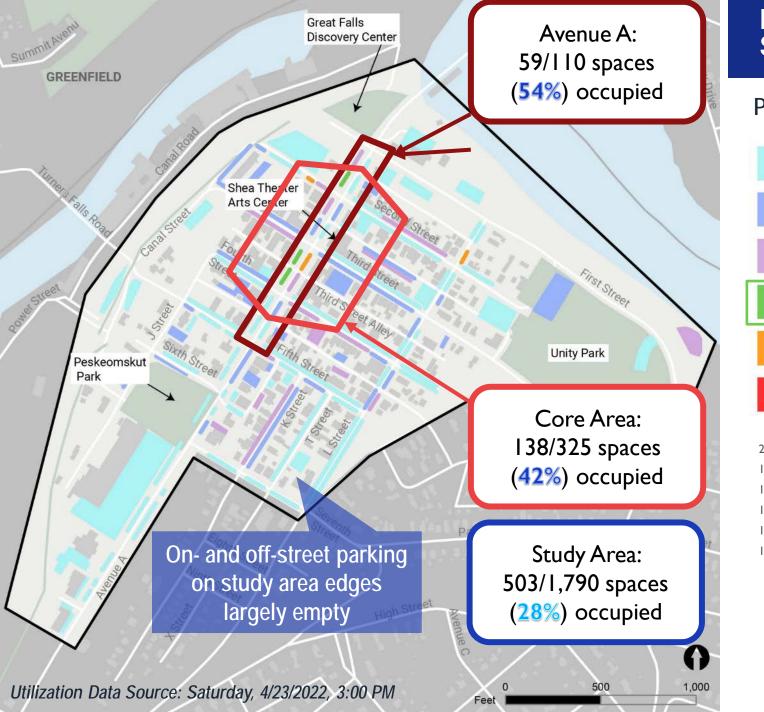
100%+

1,228 69%



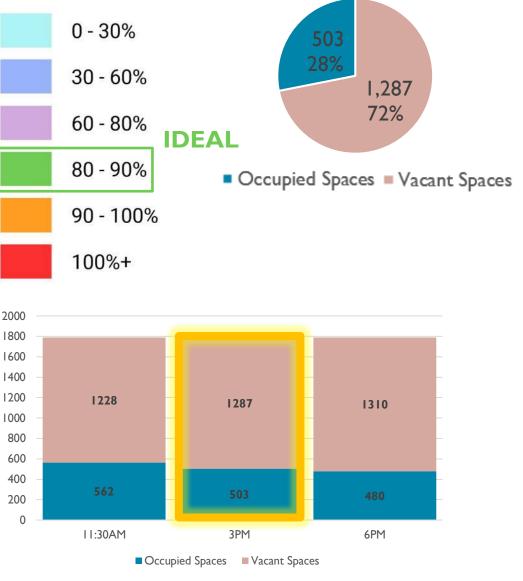


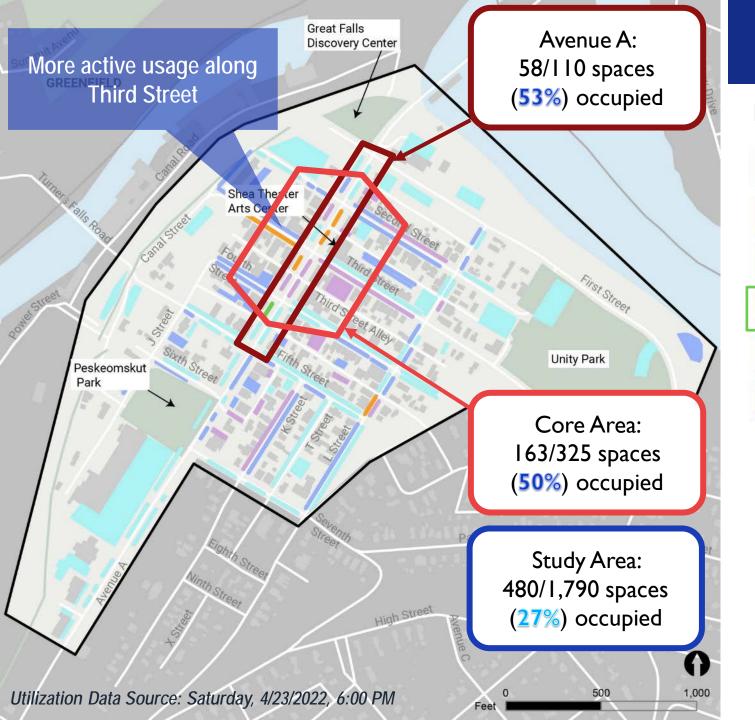
Occupied Spaces Vacant Spaces



### Downtown Parking Demand Saturday, April 23, 2022 – 3:00 PM

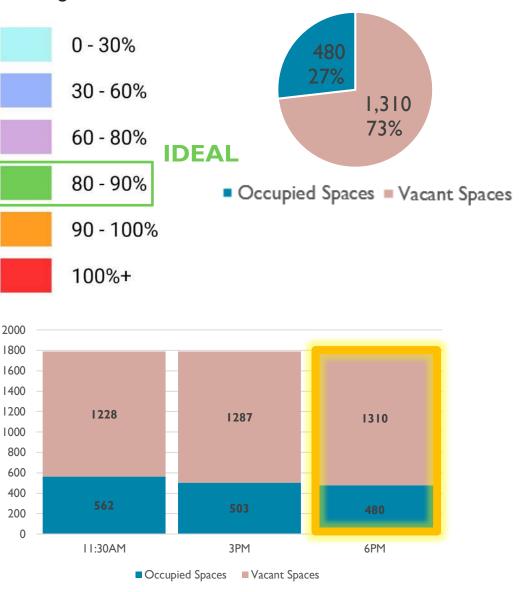






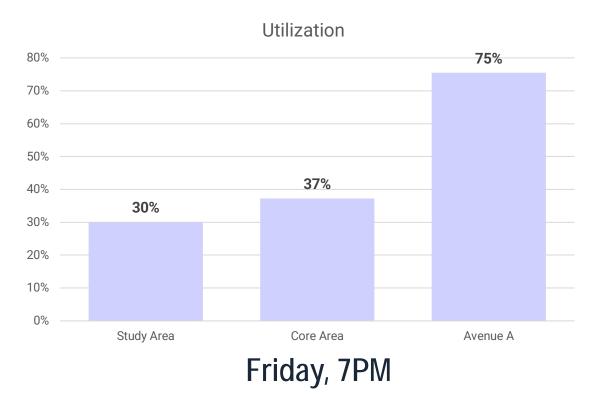
### Downtown Parking Demand Saturday, April 23, 2022 – 6:00 PM

### Parking Demand



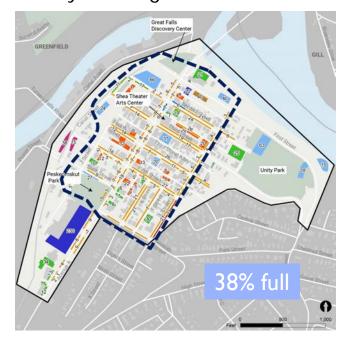
### **Utilization Summary**

- Utilization is consistent throughout the weekday
- Utilization in the Downtown Core increases over the course of Friday and is fairly consistent throughout Saturday
- Overall utilization never exceeds 31% at any time period
- •Avenue A peaks at 75%, which is **healthy but still below** ideal – parking can be found
- Counts collected in April 2022 were consistent with observations from October 2018

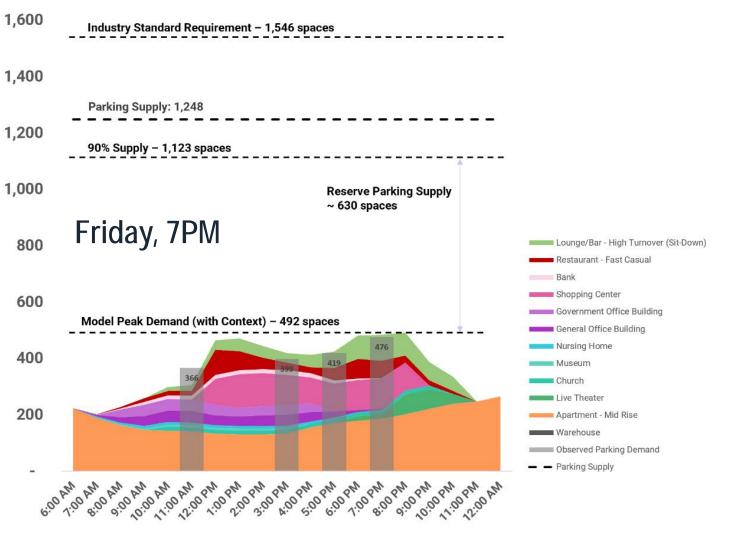


## **Future Demand Modeling**

Excess capacity of over 600 spaces could accommodate additional parking demand in Downtown *(using the smaller study area below)* on a Friday evening with an event at the Shea.



The modelling exercise demonstrated ability for Downtown parking to accommodate anticipated development projects.



### **PUBLIC OUTREACH**





### **Stakeholder Feedback**

### Three sessions held in March and May

- Town staff (Administrator, DPW, Police, CoA)
- Community stakeholders (businesses, property owners, DCR, Shea Theater)

### Key pieces of feedback

- Avenue A should be reserved primarily for customers
- Parking can be difficult to find during peak periods (weekend evenings, Shea event)
- Avenue A does not accommodate short-term parking and loading/deliveries
- Signage could better direct motorists to available parking
- Snow parking ban is not consistently enforced



## **Public Survey**

A public survey was conducted in April and May 2022 to gather feedback from Town residents and stakeholders. In total 86 responses were received.

Key pieces of feedback

- Respondents did not feel there was an issue with finding parking in Downtown Turners Falls.
- A third of residents with vehicles reported being **negatively impacted by the winter overnight parking ban**.
- Respondents felt that **pricing would not be a good idea** in Downtown Turners Falls.



## RECOMMENDATIONS





# Findings



Turners Falls can accommodate parking demand at peak activity times:

- Parking occupancy at peak periods falls well below industry standards for availability.
- Parking system can accommodate anticipated future growth.
- Regulations in the community are generally straightforward.

The parking system can work better. There is ample spare capacity which is underutilized at all hours. Recommendations addressed how:

- Avenue A is important for retail spending; employees and residents taking up parking along Avenue A is inconvenient for customers.
- Overnight winter parking policies are a matter of frustration for residents.
- The system should evolve to meet growing needs over time.

# Designate Customer, Employee, and Resident Parking Areas



- Assist with visitor wayfinding in order to quickly find an available space
- Better ensure capacity at parking locations closest to retail uses and restaurants
- Provide fliers and notifications to enforce the regulation, rather than through ticketing



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# Designate Customer, Employee, and Resident Parking Areas

Projection of customers, employees, and residents parking **ONLY** in designated parking spaces during peak Friday night activities.

### Town of Montague Village of Turners Falls

We notice your car has been parked here for a while!

Help support our local businesses by preserving parking along Avenue A and Third Street for customers.

Resident and employee parking is available a short walk away on side streets.

Employee and resident parking roughly 40% utilized



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# Designate Spaces for Short-Term Parking and Loading

- Designate short-term parking immediately in vicinity of Turners Falls Pizza House and Connecticut River Liquors
- Keep open line of communication with businesses to allow for the designation of short-term parking.
- Designate spaces at intersections with Avenue A and side streets for **loading** activities



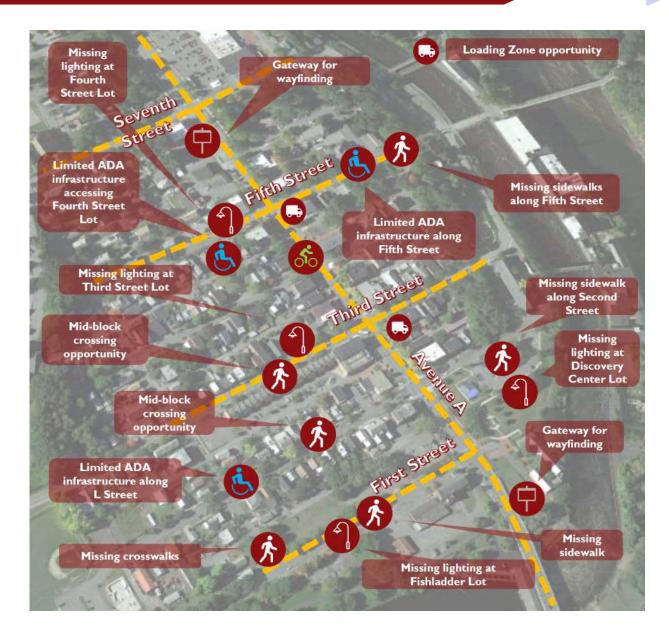


Third Street at Avenue A

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# **Other Improvements: Wayfinding and Multimodal**

Directional wayfinding, sidewalk, transit, and bicycling network are all components of a **well-functioning parking system** 



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# **Overnight Parking Policies**

- 680 on-street parking spaces removed
  unavailable for winter overnight parking
  - Affects perception of parking availability for new residential projects
- Some vehicles may be left in public parking lots long-term
  - Affects availability for customers and employees
- Confusing signage





# Modify Overnight Winter Parking Ban

- Work with DPW and Police Department to modify overnight winter parking policy and provide more flexibility for residents
- Prioritize ability for Town to:
  - Clear snow in a timely and safe manner
  - Minimize need to tow vehicles
  - Clearly and robustly communicate policies to residents

Enable same side parking for streets throughout the winter

Introduce snow emergency alert system; allow on-street parking outside of snow events

Designate priority corridors to prohibit overnight parking, whether on a nightly basis or during snow emergencies

### Same Side Street Parking

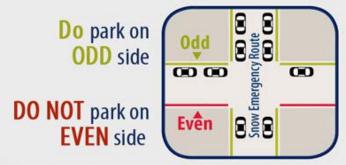
Enable same side parking for streets throughout the winter

Limits inconvenience for local residents by retaining one-half of street parking

Side of street typically switches annually for fairness



### Winter Parking Restrictions



DO NOT park on the EVEN side of streets that are not Snow Emergency Routes

### The General Rule for 2021/2022 Winter Parking ODD side parking only, 24 hours a day / 7 days a week Some exceptions apply as listed below

EXCEPTION 1: You park on a street where you are always required to park on the even numbered side of the street, OR your address is contained within the exceptions below.

What do you do if Exception 1 applies to you?

Park on the even side of the street for winter parking.

#### Exception 1 - EVEN side parking only

(#120-#170)

APPLETON ST. FREMONT ST. ASHLAND PLACE FULLER ST. FULTON ST. AVON ST BAKER ST GREYSTONE RD (Seaview to Fairview) GREEN ST BALDWIN ST. (Medford to Wyllis CHURCH ST. HARTSHORN AVE. FAIRVIEW AVE. HUNTING ST.

KNEEL AND ST WALNUT ST. (Cross to Belmont) LODGEN COUR REGENT RD. SUMMIT ST TREMONT ST.

WILEY ST. (Fellsway to Highland)

Parking allowed both sides CROSS ST. (Bryant to Henry) CUSHING RD. (Savin to Pine)

### EXCEPTION 2: You are parking within a business district.

#### What do you do if Exception 2 applies to you?

You may park on both sides of the street in a business district during business hours except during snow emergencies.

EXCEPTION 3: The City of Malden declares a snow emergency.

### What do you do if Exception 3 applies to you?

No parking on either side of the street during a snow emergency on streets indicated on the back of this flyer.

### **Snow Emergency Alert System**

Introduce snow emergency alert system; allow on-street parking outside of snow events

Multi-pronged so the least technologically-savvy resident is notified, even if by direct outreach

Parking crunch only occurs during storms; emergency can be left in affect as long as desired

Methods of communication include reverse 911, social media postings, and flashing beacon systems



### SNOW EMERGENCY

A snow emergency has been declared, beginning at 12 p.m. (noon) on Monday, February 1.

CITY of BOSTON

What this means for you:

- vehicles must be removed from main roads
- use caution outside, and
- stay home when possible.

Learn more at **boston.gov/snow** 

Boston.gov/snow





Receive emergency alerts via phone, text, and email.





### **Priority Corridor Designation**

Designate priority corridors to prohibit overnight parking, whether on a nightly basis or during snow emergencies

Prohibit parking along Avenue A or Third Street, for instance

Similar to current system except half of less of available parking affected









# Introduce Regulations to Limit Long-Term Vehicle Storage on Streets

- Prevents abandonment of vehicles on local roadways
- Softly enforced
  - Vehicles tagged and outreach takes place before towing
- 72-hour passenger vehicle limit
- 48-hour commercial vehicle limit

Town of Montague Village of Turners Falls

We notice your car has been parked here for a while!

Passenger vehicle parking on streets in Turners Falls is limited to 72 hours without prior notification to the Montague Police Department.

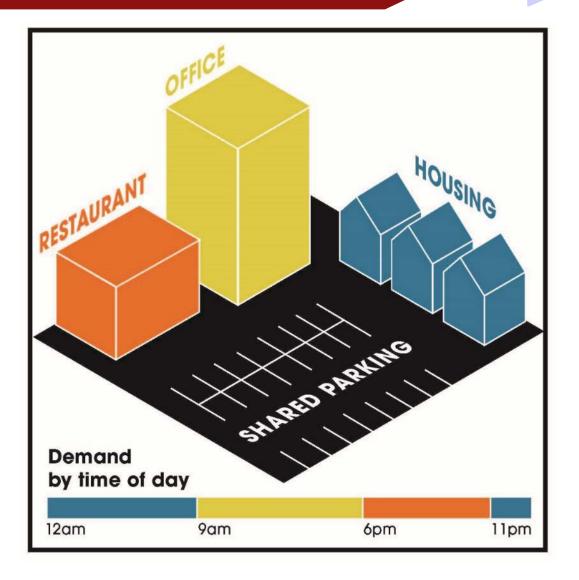
Failure to move your vehicle or notify the Police Department will risk your vehicle being towed.



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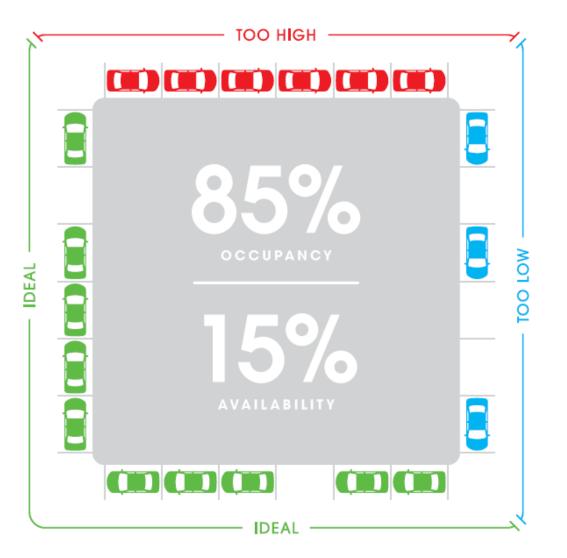
# **Shared Parking Arrangements**

- Town serves as **agent to connect** those desiring parking to lot owners with excess capacity
- Creates more simplicity regarding where to find parking
- Allows for lot owners to benefit from sharing supply
  - Potentially in form of in-kind services when used for municipal parking



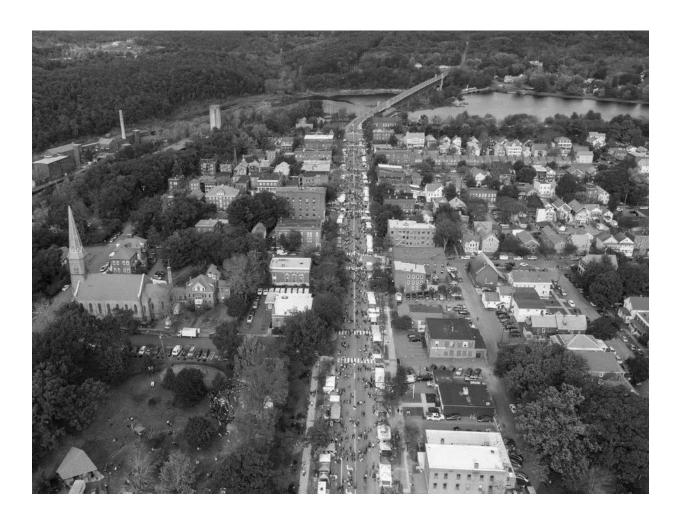
# **Regular Utilization Counts**

- Seasonal or annual review of parking utilization in Downtown streets and lots
- Thresholds for "ideal" utilization
  - Suggested between 70 and 85 percent
- Regulatory adjustments to induce parking (if under 70%) or create more availability (over 85%)
- Data made publicly-accessible



# **Special Event Planning**

- Develop event parking management plan for when Village streets are closed.
- Plan should aim to:
  - Address traffic circulation
  - Push parking to off-street lots
  - Encourage use of other travel modes



## **Public Survey- Approval of Recommendations**

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Please indicate your approval of the ideas below to improve the parking experience in Downtown Turners Falls  $\bullet$  5  $\bullet$  4  $\bullet$  3  $\bullet$  2  $\bullet$  1 (5 – 1 think this would be highly effective; 1 – 1 don't think this would be effective)

